

HAYWARD CITY COUNCIL

RESOLUTION NO. 24-

Introduced by Council Member _____

ADOPT A RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE AN AGREEMENT WITH WATERSMART SOFTWARE INC. ("VERTEXONE") IN AN AMOUNT NOT-TO-EXCEED \$426,000 TO CONTINUE PROVIDING WATER CUSTOMER PORTAL SOFTWARE SERVICES

WHEREAS, the City entered into an Agreement with WaterSmart Software Inc., dated July 12, 2021, as part of the Advanced Metering Infrastructure (AMI) Customer Portal Project (CIP Project No. 07125) to implement the online water customer portal, in an amount not-to-exceed \$263,156; and

WHEREAS, the three-year agreement expires on July 12, 2024; and

WHEREAS, WaterSmart software is now known as "VXsmart"; and

WHEREAS, VertexOne (Vertex U.S. Holdings Inc.) is the sole source provider of WaterSmart/VXsmart water customer portal software services; and

WHEREAS, City staff have found the WaterSmart/VXsmart online water customer portal satisfactory for communicating AMI data, supporting online bill payments, and improving customer service; and

WHEREAS, the Water Operating Fund (Fund 605) has sufficient funds to renew the water customer portal software services contract with VertexOne; and

WHEREAS, the initial term of the contract shall be for a period of three years, after which the City will have the sole discretion to exercise the option for two one-year extensions.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Hayward that the City Manager is hereby authorized to execute, on behalf of the City of Hayward, a three-year agreement with VertexOne for WaterSmart/VXsmart water customer portal software services, in a form approved by the City Attorney, in an amount not-to-exceed two hundred forty-nine thousand dollars (\$249,000).

BE IT FURTHER RESOLVED that should the City choose to extend the agreement beyond the initial three-year term, a contract is approved for an amount NTE four hundred twenty-six thousand dollars (\$426,000) over a total of five years.

IN COUNCIL, HAYWARD, CALIFORNIA _____, 2024

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:
 MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: _____
 City Clerk of the City of Hayward

APPROVED AS TO FORM:

City Attorney of the City of Hayward