



HAYWARD  
LIBRARY

# Hayward Literacy Plus Council



Didacus Ramos, Board President  
June 16, 2025



**H**  
HAYWARD



A Non-Profit 501(c)3



**Hayward  
Literacy  
Plus  
Council**





## DID YOU KNOW?

Literacy Plus Council Members help the Literacy Plus Program of the Hayward Public Library and its staff in recruiting tutors and learners by spreading awareness of the Program and encouraging support of the community through fundraising and community outreach. Through the work of Council members, the Hayward Literacy Plus Program was granted 501(c)(3) status as a nonprofit organization, allowing it to qualify for grants. Since 1986, trained tutors have helped over 3000 adults improve their basic skills.

Hayward Literacy Plus Council has been empowering the Hayward community and beyond through literacy programs for over 20 years, since 1986. Our message is clear: We are here to make a lasting impact.



# Mission Statement

The mission of HLPC is to help break the cycle of intergenerational illiteracy in the Hayward community. Literacy leads to positive changes such as higher self-esteem, better jobs, greater access to higher education (GED, college), increased civic participation, and improved ability to participate in their child's education.





# Supports HPL's Literacy Plus Program

- One-on-One Tutoring
  - Career Online High School
  - Digital Literacy
  - ESL Programming
    - Grammar Classes
    - Citizenship Workshops
    - English Conversation Circles
  - Families For Literacy
- [Hayward Literacy Plus Council](#)





# Raising Awareness

- HLPC attends local community events to:
  - Educate the community on available Literacy Plus programs
  - Recruit volunteers and potential HLPC Board Members
  - Encourage donations





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# Fundraising

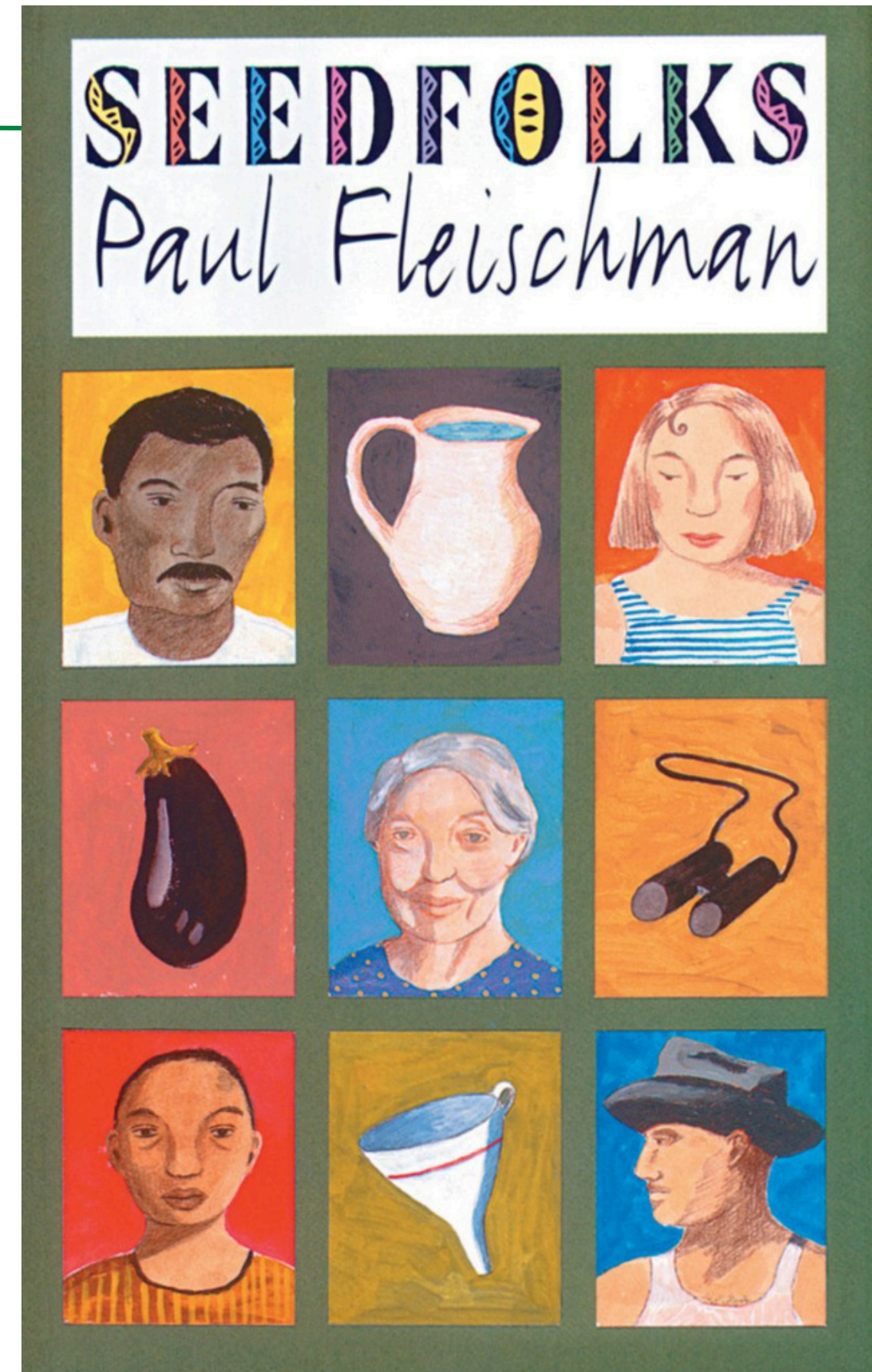
- HLPC is constantly looking for new ways to raise funding to support current Literacy Plus initiatives
  - Quarterly Newsletter
  - Solicitation Letters
  - Grant Applications
  - GoFundMe
  - Fundraisers
  - Social Media





# Grants

- Leveraged funding from Rotary to support literacy in Hayward.
  - Received \$2,500 to support the Literacy Plus Program's learner centered Reading Club and play production of *Seedfolks*
  - *Supports Literacy Goals*
  - *Supports Community*
  - *Promotes and Celebrates Diversity*

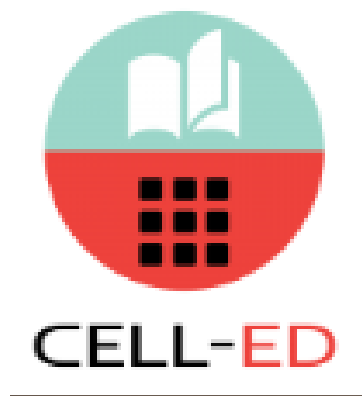




# Additional Support

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- Purchase of America Learns Database Software to support learners and tutors with measurable outcome reports
- Purchase of data plans to support Tech Lending Library devices for tutors and learners
- Purchase of Digital Literacy software licenses for learners





# Celebration of Literacy Community

- HLPC sponsors a yearly Volunteer & Learner Recognition Event, raising awareness in the community, and celebrating the accomplishments of the Literacy Plus community!





# Get Involved

- Join one of our monthly HLPC Meetings
  - 2<sup>nd</sup> Wednesday of each month, 4:30-6:00 PM
- Learn more about Literacy Plus programs and the HLPC!
- [Hayward Literacy Plus Council](#)
- Contact us!
  - Literacy [Plus@hayward-ca.gov](mailto:Plus@hayward-ca.gov)
  - 510.881.7910

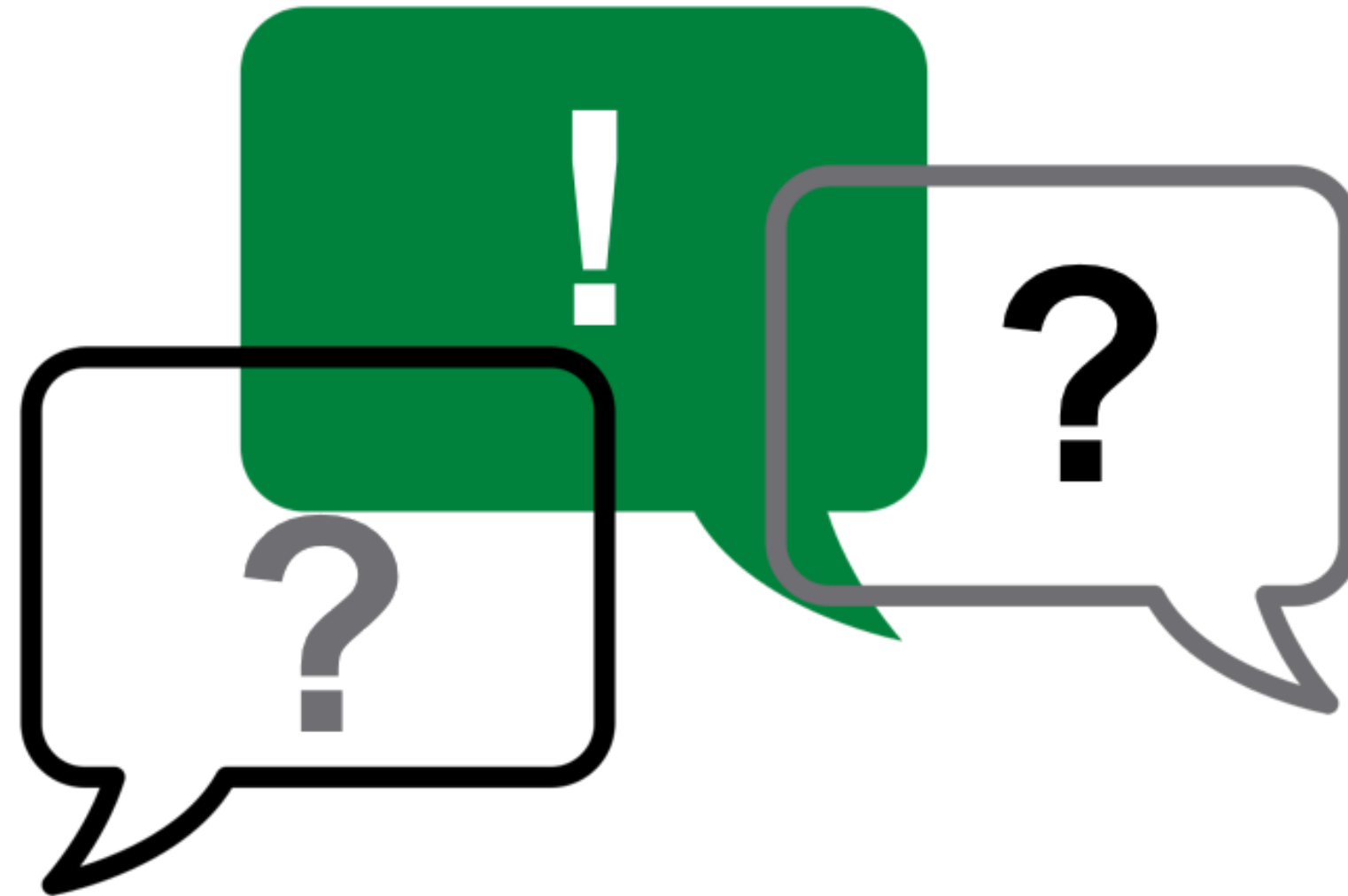
HELP US MAKE A DIFFERENCE  
IN THE LIVES OF MANY!





# Questions

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HAYWARD  
LIBRARY

# Literacy Plus Services

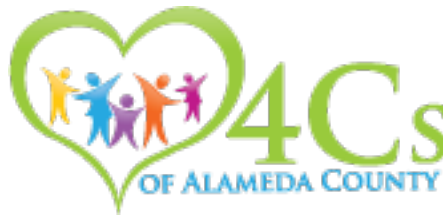
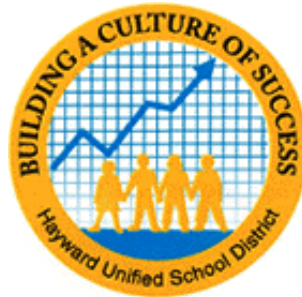
Jessie Wu, Literacy Program Coordinator

**Fiscal Year 2025**  
(7/1/24-3/31/25)





# A Few of Our Community Partners





# Programming @ a Glance

One-on-One Adult Literacy Tutoring

Career Online High School

Family Literacy

English Conversation Circles

Conversation Partners

★ ESL Citizenship Classes, Small Group Tutoring, Mock Interviews & [Citizenship Application Clinic](#)

ESL Grammar Classes

★ [Basic English Class](#)

Chabot Pathways Classes (Non-Credit College courses)

Digital Literacy Classes

Tech Lending Library & Tech Support



## 1-on-1 Adult Literacy Tutoring

Free one-on-one tutoring with volunteer tutors for adults reading and writing below the 8th grade level, who want to improve their basic reading and writing skills.

## Career Online High School

Scholarships available for qualified adults seeking the opportunity to earn an accredited High School Diploma and career certificate.

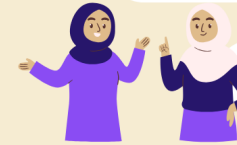


## Family Literacy

Learn about early literacy practices that you can use at home with your family. Build your family's in-home library. Learn, play, and connect with your community!

## English Conversation Circles

Improve English speaking skills in a fun and supportive environment with other adults whose native language is not English.



## 1-on-1 Conversation Partners

Practice your English conversation skills with a trained volunteer in a relaxed and casual setting, in person or virtually.

## ESL Citizenship Classes

Free, eight-week virtual workshop designed to assist adult immigrants, at the beginning to intermediate ESL level, successfully complete the naturalization process.



## Citizenship Tutoring Sessions

In-person small group tutoring sessions are available on Wednesday mornings for low-beginning ESL learners. The sessions focus on English reading, writing, and speaking.

## ESL Grammar Classes

Free, eight-week virtual workshop designed to assist adults at any ESL level to improve their English grammar skills.



## Basic English Class

Learn how to read, write, and speak basic English!

## Tech Lending Library & Tech Support

Hayward residents, 18 and over, who do not have access to a computing device can use their Library card to check out a Chromebook or tablet. The Library provides 1-on-1 support for basic, general tech help.





# Adult Literacy Tutoring

Free one-on-one tutoring for adults who want to improve their basic reading and writing skills. Trained volunteers provide tutoring at the Downtown Library, Weekes Branch, and other public sites in Hayward.

## Our Goal

To help adult learners increase literacy skills to enhance quality of life.

## Our Impact

59 Learners

48 Volunteer Tutors

1,205.25 Volunteer Hours

4,602 Learner Hours





# Family Literacy

Parents learn about early literacy practices they can use at home with their family and build in-home libraries. Older children develop reading/writing skills in Junior Reading Clubs.

## Our Goal

To empower families to support their children's literacy by modeling storytime, providing free books for home libraries, and leading Junior Book Clubs to build reading and writing skills.

## Our Impact

762 Books Distributed

252 Attendances

23 Sessions





# Career Online High School

Learners can obtain a High School Diploma and a Career Path Certificate in 18 months or less time. COHS is flexible and 100% online learning and is supported by Literacy staff and an Academic Coach.

## Our Goal

To provide an alternative route for adult learners to obtain a High School Diploma and Career Certificate, and to help eligible candidates by offering scholarships for equity in education.

## Our Impact

25 Graduates

2,830 Independent Study Hours

12 COHS Scholarships Awarded



### Career Paths:

- Childcare (CDA)\*\*
- Commercial Driving (CDL)\*\*
- Food and Hospitality (CPFM)\*\*
- General Career Preparation
  - Homecare Professional
  - Hospitality and Leisure
    - Manufacturing
    - Office Management
  - Retail Customer Service
  - Security Professional

\*\*Prepares students to pursue the industry credential



# Digital Literacy Classes

Learners improve their computer and digital literacy skills by attending a variety of classes, such as Digital Literacy 101, Google Suite Workshops, and Typing Club. There is a class for different needs. Classes are taught by trained volunteers.

## Our Goal

Help bridge the digital divide in the community.

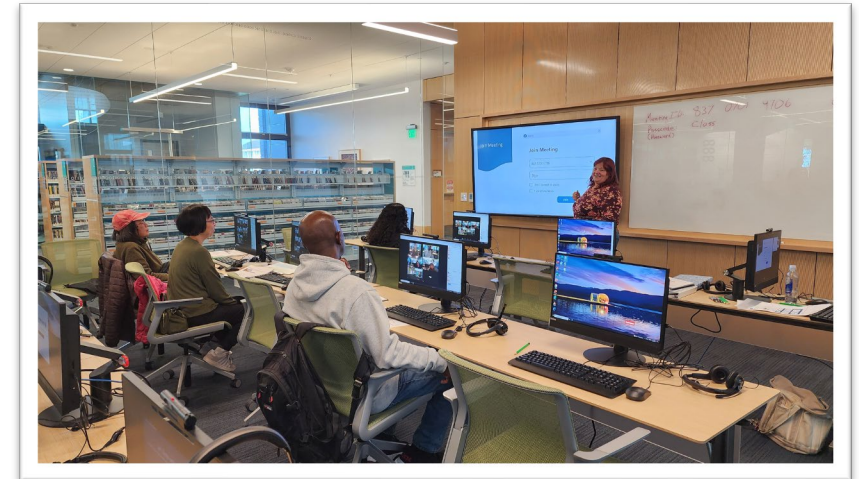
## Our Impact

48 Sessions

216 Attendances

336 Learner Hours

171 Volunteer Hours





# Everything ESL

Literacy Plus has an expansive range of ESL programs for ESOL learners of different needs.

## Our Goal

To help ESOL learners build English skills, engage with Hayward's community, and prepare for the U.S. Citizenship process.

## Our Impact

862 Sessions

3,490 Attendances

282 Learners

100% of Learners Met a Literacy Goal

84% of Learners Improved Confidence

26 Volunteers

459 Volunteer Hours





# English Conversation Circles

Non-native English speakers practice English speaking skills in a fun and supportive environment. Available in-person at the Downtown Library, Josephine Lum Lodge, and on Zoom.

## Our Goal

To help adult ESL learners strengthen their speaking skills in a supportive and engaging environment.

## Our Impact

127 Sessions

963 Attendances





# Conversation Partners

Learners practice English conversation skills with one of our friendly volunteer tutors in a comfortable 1-on-1 setting. Registration is required and both virtual or in-person appointments are available.

## Our Goal

To support each learner's specific needs, like speaking with doctors, attending parent-teacher conferences, or preparing for job interviews, by building vocabulary, language skills, and confidence through one-on-one volunteer support.

## Our Impact

138 Sessions

506 Attendances





# Basic English

Learners learn the basics of reading, writing, and speaking in English with friendly teachers in a supportive, encouraging environment. This class is perfect for beginners who are just starting their ESL journey.

## Our Goal

To help beginner English learners build a strong foundation in language skills, to create a welcoming and supportive learning environment, and support learners with confidence and encouragement.

## Our Impact

30 Sessions

291 Attendances





# Grammar & Citizenship Classes

FREE 8-week Grammar Workshop designed to assist adults at different levels to improve their English grammar skills.

FREE 8-week Citizenship Class to provide adult immigrants at low ESL levels free resources and guide them through the naturalization process, including developing English language skills and civics knowledge, learning about Form N-400, and practicing for the naturalization interview.

## Our Goal

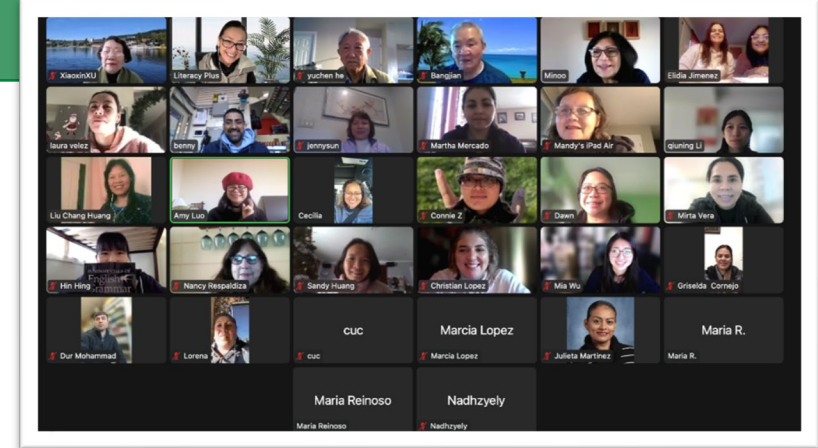
To help learners feel confident in English language and increase accuracy.

To support newcomers on their naturalization journey.

## Our Impact

82 Sessions

1,434 Attendances





# Citizenship Application Clinic

In partnership with Immigrant Hope, HPL hosts a free Citizenship Application Clinic at various times throughout the year. Patrons receive expert assistance with their N-400 application and free legal advice from experienced attorneys.

## Our Goal

To help patrons feel confident in the application process for Citizenship.

## Our Impact

2 Sessions.

56 Applications

60 Volunteer Hours







# New Citizens!





# Intro to Infant & Toddler Care

(Presented by Chabot College)

In partnership with Chabot College, learners participate in non-credit college courses sponsored by Hayward Literacy Plus Council and have an opportunity to learn about careers in education from preschool through college, find resources, and meet people in the field.

## Our Goal

To support learners in transitioning to community college by improving class access, offering guidance, and helping them navigate public systems and resources.

## Our Impact

2 Classes

11 Sessions

96 Attendances

144 Learner Hours





# Questions

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