

ATTACHMENT IV

Type of Protest Letters/Concerns	Number of Protest Letters Received	City's Response
General Protest stating "I protest the sewer rates"	7	A protest letter was received, and no response was issued as protests did not include any concerns that needed to be addressed.
Alleging the City is not in compliance with Proposition 218	12	Provided information regarding the reason for the rate increase with a link to the draft executive summary from a utility rate consultant indicating the need for the increases. The response also included information regarding the sewer tiered rate structure that benefits residents that use less water. The response also informed residents that no other funding sources are currently available, but the City will continue to explore other funding options.
Experiencing Financial Hardship or Fixed Income	22	Provided information regarding the reason for the rate increase with a link to the draft executive summary from a utility rate consultant indicating the need for the increases. The response letter provided information regarding the sewer-tiered rate structure that benefits residents that use less water. It also informed residents that no other funding sources are currently available, but the City will continue to explore other funding options. In addition, a low-income discount application was also included for water meter service charge to single-family residential customers who meet specific income qualifications.
Concerns the City is double dipping into Measure K1 Funds	1	Responded to confirm Measure K1 funds cannot be used to fund the expansion of the wastewater treatment plant.
Total Protest Letters Received	42	