



HAYWARD
LIBRARY

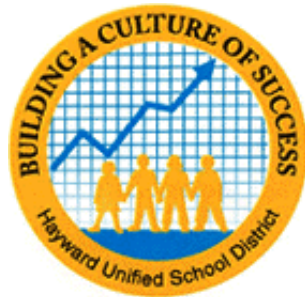
Literacy Plus Services

Jessie Wu, Literacy Program Coordinator

Fiscal Year 2024
(7/1/23-3/31/24)



A Few of Our Community Partners



Programming @ a Glance

One-on-One Adult Literacy Tutoring

Career Online High School

Family Literacy

English Conversation Circles

Conversation Partners

ESL Grammar Classes

★ ESL Citizenship Classes, **Small Group Tutoring** & Mock Interviews

★ Chabot Pathways Classes (Non-Credit College courses)

★ Digital Literacy Classes

Tech Lending Library & Tech Support



1-on-1 Adult Literacy Tutoring

Free one-on-one tutoring with volunteer tutors for adults reading and writing below the 8th grade level, who want to improve their basic reading and writing skills.

Career Online High School

Scholarships available for qualified adults seeking the opportunity to earn an accredited High School Diploma and career certificate.



Family Literacy

Learn about early literacy practices that you can use at home with your family. Build your family's in-home library. Learn, play, and connect with your community!

English Conversation Circles

Improve English speaking skills in a fun and supportive environment with other adults whose native language is not English.



1-on-1 Conversation Partners

Practice your English conversation skills with a trained volunteer in a relaxed and casual setting, in person or virtually.

ESL Citizenship Classes

Free, eight-week virtual workshop designed to assist adult immigrants, at the beginning to intermediate ESL level, successfully complete the naturalization process.



Citizenship Tutoring Sessions

In-person small group tutoring sessions are available on Wednesday mornings for low-beginning ESL learners. The sessions focus on English reading, writing, and speaking.

ESL Grammar Classes

Free, eight-week virtual workshop designed to assist adults at any ESL level to improve their English grammar skills.



Tech Lending Library & Tech Support

Hayward residents, 18 and over, who do not have access to a computing device can use their Library card to check-out a hotspot, Chromebook, or tablet. The Library provides 1-on-1 support for basic, general tech help.

Adult Literacy Tutoring

Free one-on-one tutoring for adults who want to improve their basic reading and writing skills. Trained volunteers provide tutoring at the Downtown Library, Weekes Branch, and other public sites in Hayward.

Our Goal

To help adult learners increase literacy skills and basic math skills to enhance quality of life.

Our Impact

64 learners

74 volunteer tutors

1,095.5 volunteer hours

1,361.75 learner hours



Basic Writing and Reading Workshop

A small group six-week workshop series in which each class consists of oral exercises, audio/video material, instruction, discussion, and visual aids to explain the basic use of words and sentence parts, followed by speaking/reading/writing exercises to build literacy skills.

Our Goal

To engage learners in a small group setting and gain confidence in their own abilities by learning the basic building blocks of reading and writing for better understanding of more complex sentences and stories.

Our Impact

10 sessions.

57 attendances.

114 learner hours.

57 volunteer hours.



Family Literacy

Parents learn about early literacy practices that they can use at home with their family.

Families build an in-home library.

Older children develop reading/writing skills in Junior Reading Clubs.



Our Goal

To help families with young children build caregiver capacity to support children in their family by modeling storytime and giving free books to build an in-home library and supporting older children with reading/writing skills by hosting junior book clubs.

Our Impact

1,129 books were distributed to families.

273 attendances.

15 sessions.



Career Online High School

Learners can obtain a high school diploma and a career path certificate in 18 months or less time.

Flexible and 100% online learning.

Supported by literacy staff and an Academic Coach.

Our Goal

To provide an alternative route for adult learners to obtain a high school diploma and career certificate, and to help eligible candidates by offering scholarships for equity in education.

Our Impact

A total of 17 graduates since the fall of 2016.

3,108 independent study hours this FY.

7 scholarships awarded this FY.



Career Paths:

- Child care (CDA)*
- Commercial driving (CDL)*
- Food and hospitality (CPFM)*
- General career preparation
- Home care professional
- Hospitality and leisure
- Manufacturing
- Office management
- Retail customer service
- Security professional

*Prepares students to pursue the industry credential.

Digital Literacy Classes

Learners improve their computer and digital literacy skills by attending a variety of classes, such as Digital Literacy 101, Google Suite Workshops, All about Zoom, and Typing Club. There is a class for different needs. Classes are taught by trained volunteers.

Our Goal

Help bridge the digital divide in the community.

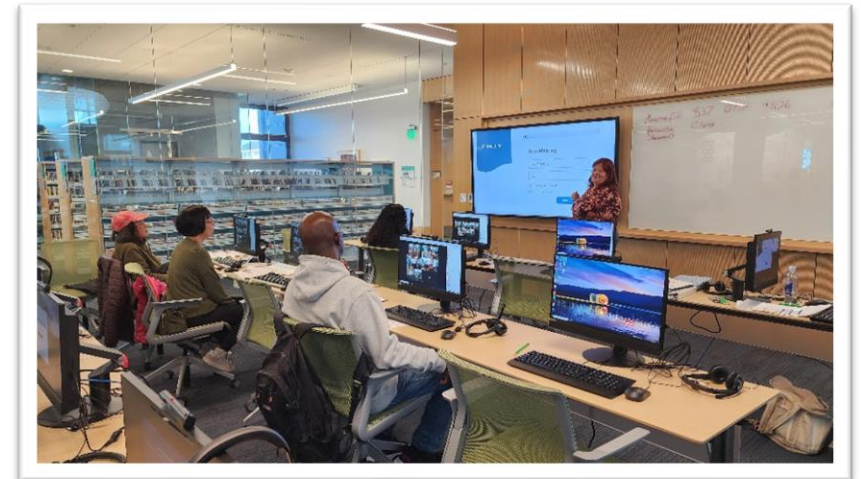
Our Impact

39 sessions.

194 attendances.

297 learner hours.

263 volunteer hours.



Everything ESL

Literacy Plus has an expansive range of ESL programs for ESOL learners of different needs.

Our Goal

To help ESOL learners develop English language skills, empower and engage them with the Hayward community.

To help ESOL learners prepare for the civic exam and guide them through the naturalization process.

Our Impact

849 sessions.

4,157 attendances.

276 unduplicated learners.

100% of learners met a literacy goal

85% of learners improved their confidence.

22 volunteers.

491 volunteer hours.

English Conversation Circles
Improve English speaking skills in a fun and supportive environment with other adults whose native language is not English.

1-on-1 Conversation Partners
Practice your English conversation skills with a trained volunteer in a relaxed and casual setting, in person or virtually.

Mock Citizenship Interview
Designed for those preparing for the U.S. Citizenship test, practice for the interview portion of the test with a trained volunteer.

Citizenship Tutoring Sessions
In-person small group tutoring sessions are available on Wednesday mornings for low-beginning ESL learners. The sessions focus on English reading, writing, and speaking.

ESL Citizenship Classes
Free, eight-week virtual workshop designed to assist adult immigrants, at the beginning to intermediate ESL level, successfully complete the naturalization process.

ESL Grammar Classes
Free, eight-week virtual workshop designed to assist adults at any ESL level to improve their English grammar skills.



English Conversation Circles

Non-native English speakers practice English speaking skills in a fun and supportive environment. Available in-person at Downtown Library, Josephine Lum Lodge, and on Zoom.

Our Goal

To help adult ESL learners practice and improve English speaking skills in a fun and friendly environment.

Our Impact

186 sessions.

1,499 attendances.



Conversation Partners

Learners practice English conversation skills with one of our friendly volunteer tutors in a comfortable 1-on-1 setting. Registration is required and both virtual or in-person appointments are available.

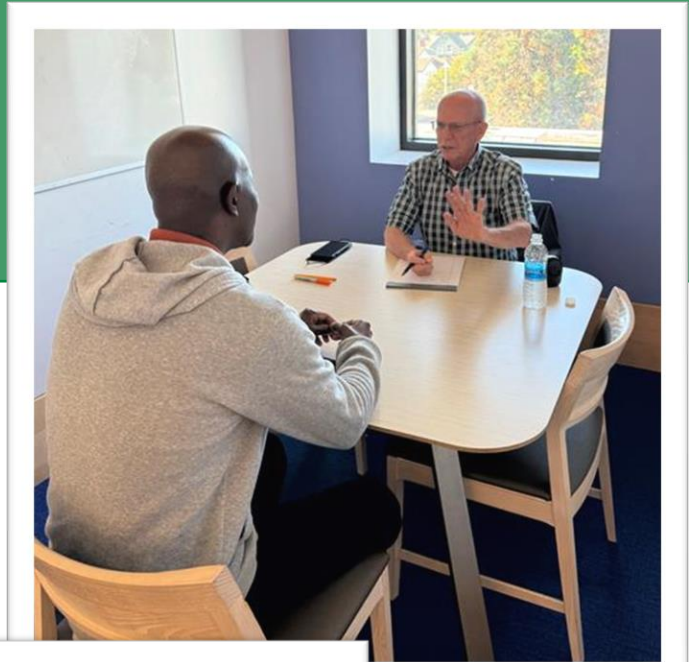
Our Goal

To help address the specific needs of individual learners, such as communicating with healthcare professionals, educators at teacher/parent conferences, practicing job interviews, and etc. Volunteers meet with learners to help them build vocabulary, language, and confidence in the required context.

Our Impact

505 sessions.

488 attendances.



Grammar & Citizenship Classes

FREE 8-week Grammar Workshop designed to assist adults at different levels to improve their English grammar skills.

FREE 8-week Citizenship Class to provide adult immigrants at low ESL levels free resources and guide them through the naturalization process, including developing English language skills and civics knowledge, learning about Form N-400, and practicing for the naturalization interview.

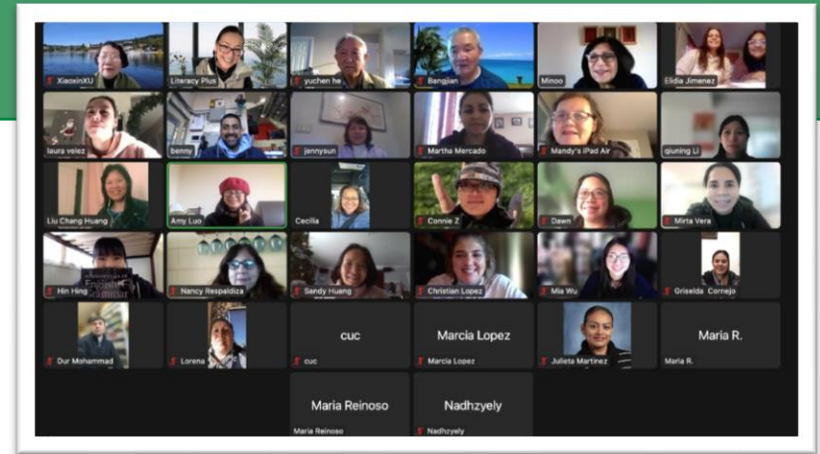
Our Goal

To help learners feel confidence in their control of the English language and increase accuracy.

Our Impact

92 sessions.

1,785 attendances.





New Citizens!



Intro to Careers in Education

(Presented by Chabot College)

In partnership with Chabot College, learners experience a non-credit college course for free, get an opportunity to learn about careers in education from preschool through college, find resources, and meet people in the field.

Our Goal

Transition learners to community college education by making class more easily accessible and offering more support.

Help learners navigate the system and utilize public resources.

Our Impact

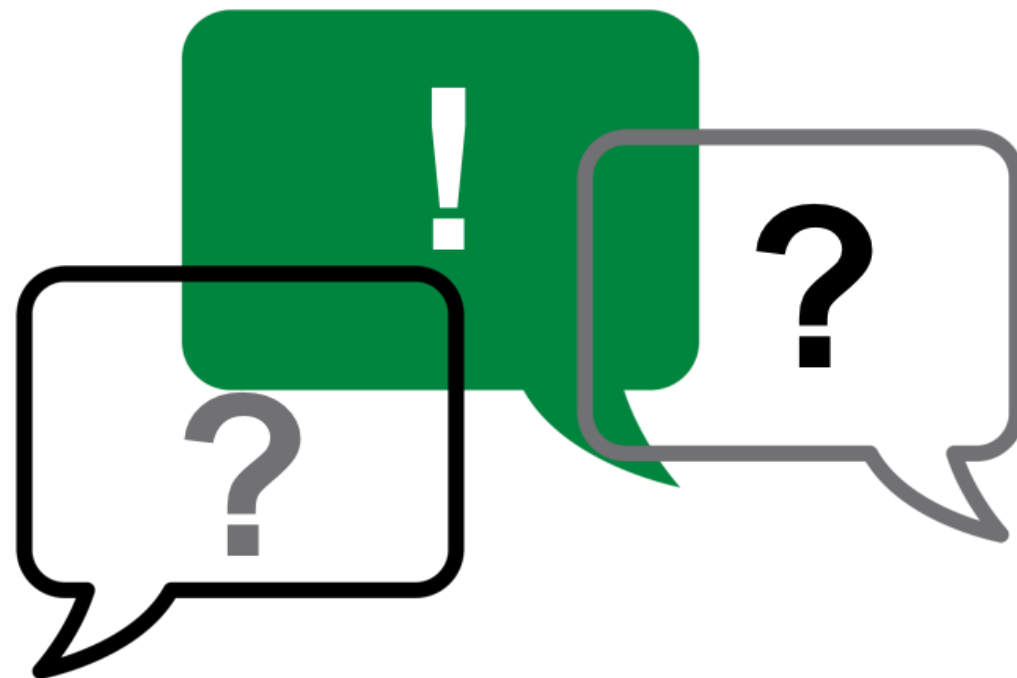
6 sessions.

60 attendances.

112 learner hours.



Questions





FRIENDS
OF THE
HAYWARD
PUBLIC
LIBRARY

1. Who We Are & Our History
2. The Friends in 2024
3. How you can help!



The Friends' Exec Officers:

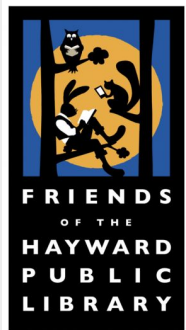
President Peter Bufete

Vice President Shonda Goward

Treasurer Helene Carr

Secretary Cassidy Williams

Sales Director Judy Harrison

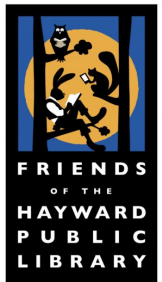








- What happened in 2024?
 - Former Mayor Barbara Halliday has joined our Friends Board
 - Former Mayor Michael Sweeney volunteers at our Saturday Book Sales
 - Approved \$149k in funding to HPL
 - SeniorFEST (6/1)



Unrestricted Funds

Est. Amt.	Est. Date(s)	Purpose	Staff Contact
\$ 12,500.00	March-August 2024	Summer Reading (supplies/marketing/performers/etc. for all ages)	Clio
\$ 7,000.00	January - December 2024	Children's programs (supplies/marketing/performers/etc.)	Kavita/Martha
\$ 2,500.00	January - December 2024	Teen programs (supplies/marketing/performers/etc.)	Ari
\$ 7,500.00	January - December 2024	Adult programs (supplies/marketing/performers/etc.)	Melesha/Clio/Sandra/Michelle
\$ 1,000.00	March/April 2023	Seed Lending Library supplies	Sandra
\$ 3,500.00	January - December 2024	Book Discussion groups (Spanish, teen, fiction)	Melesha/Ricardo/Hector/Ari
\$ 5,000.00	January - December 2024	Weekes Branch Programming	Melesha
\$ 5,000.00	January - December 2024	Makerspace supplies	Kay
\$5,000	January - December 2024	Many Voices Programs	Jayanti
\$600	January - December 2024	Director's fund for other programs	Jayanti
\$1,000	January-June 2024	Strategic Plan support (one-time)	Jayanti
\$ 49,600.00	Total Unrestricted Fund Requests		

Restricted Funds - New Leaf

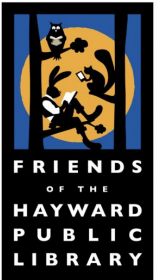
Est. Amt.	Est. Date(s)	Purpose	Staff Contact
\$ 30,000.00	2 requests - Feb 2024 and Aug 2024	Kanopy	Clio
\$ 35,000.00	2 requests - Feb 2024 and Aug 2024	hoopla	Clio
\$ 25,000.00	2 requests - Feb 2024 and Aug 2024	Overdrive	Clio
\$ 90,000.00	Total New Leaf		

Restricted Funds - Farias

Est. Amt.	Est. Date(s)	Purpose	Staff Contact
\$ 10,000.00		Teen services and collections	Ari
\$ 10,000.00	Total Farias		

\$149,600 OVERALL REQUEST FOR 2024

- We need your help!
 - Fundraising Campaign
 - Bookstore volunteers
 - Membership recruitment



Thank you!

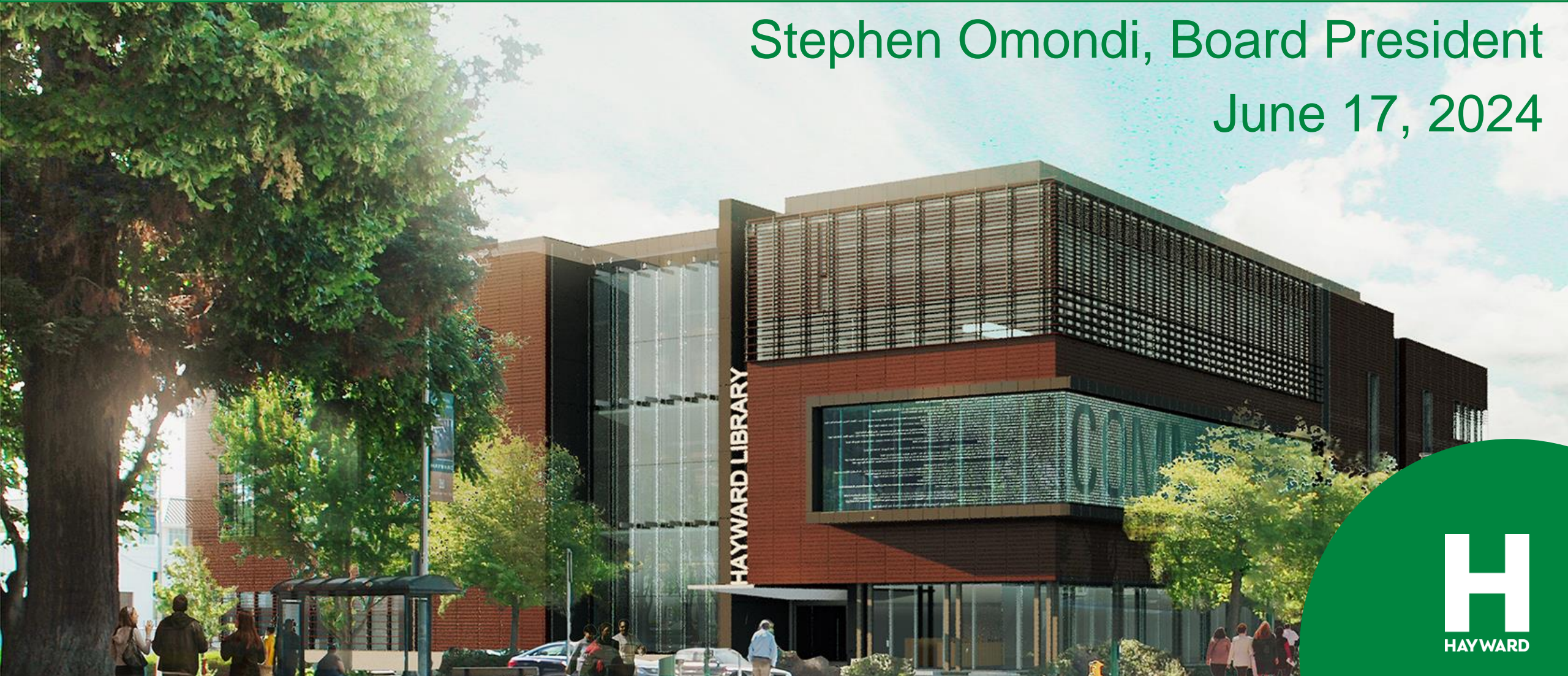




HAYWARD
LIBRARY

Hayward Literacy Plus Council

Stephen Omondi, Board President
June 17, 2024



A Non-Profit 501(c)3



**Hayward
Literacy
Plus
Council**

Mission Statement

The mission of HLPC is to help break the cycle of intergenerational illiteracy in the Hayward community. Literacy leads to positive changes such as higher self-esteem, better jobs, greater access to higher education (GED, college), increased civic participation, and improved ability to participate in their child's education.



Supports HPL's Literacy Plus Program

- One-on-One Tutoring
- Career Online High School
- Computer Learning Lab
- ESL Programming
 - Grammar Classes
 - Citizenship Workshops
 - English Conversation Circles
- Families For Literacy

[Hayward Literacy Plus Council](#)



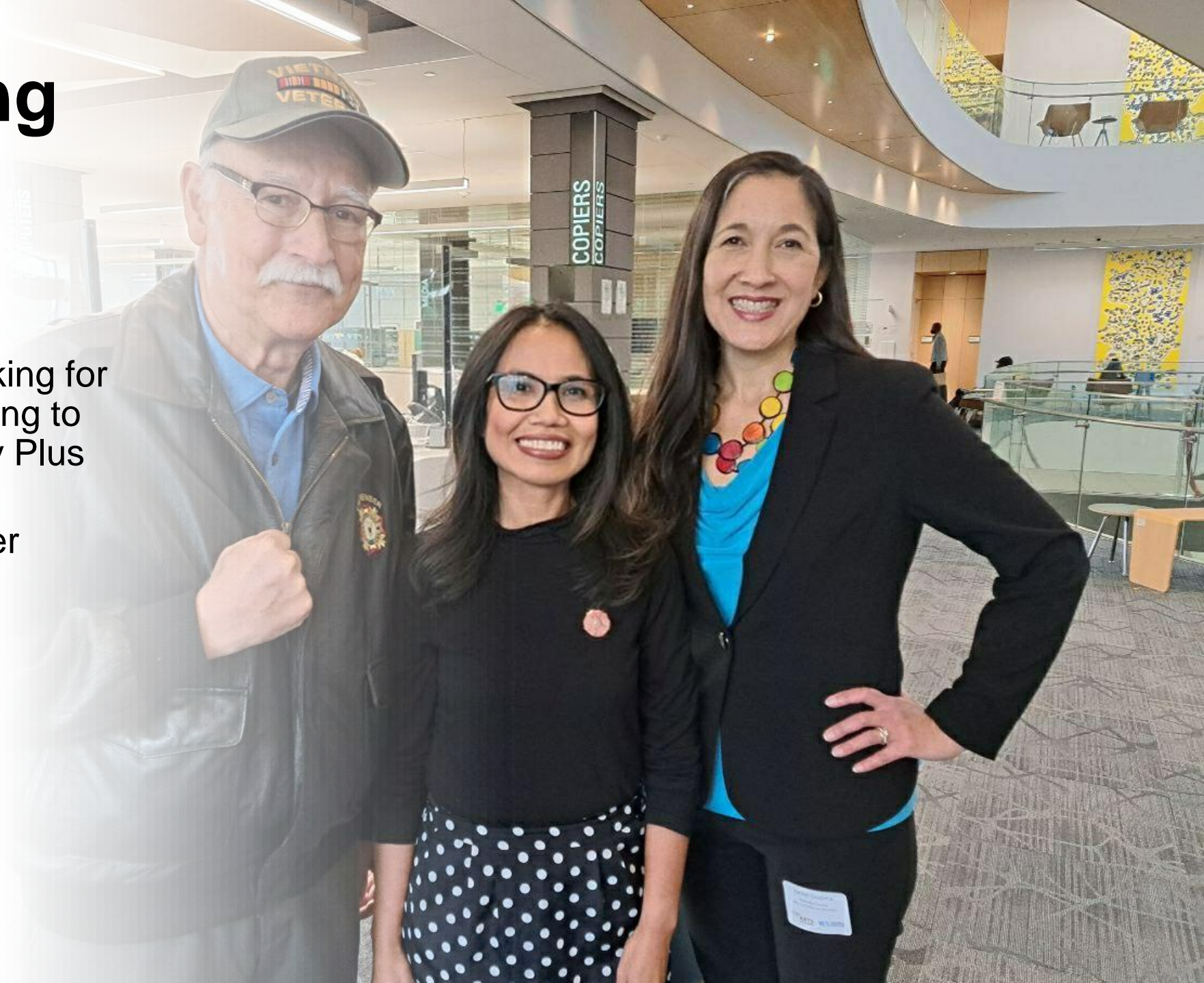
Raising Awareness

- HLPC attends local community events to:
 - Educate the community on available Literacy Plus programs
 - Recruit volunteers and potential HLPC Board Members
 - Encourage donations



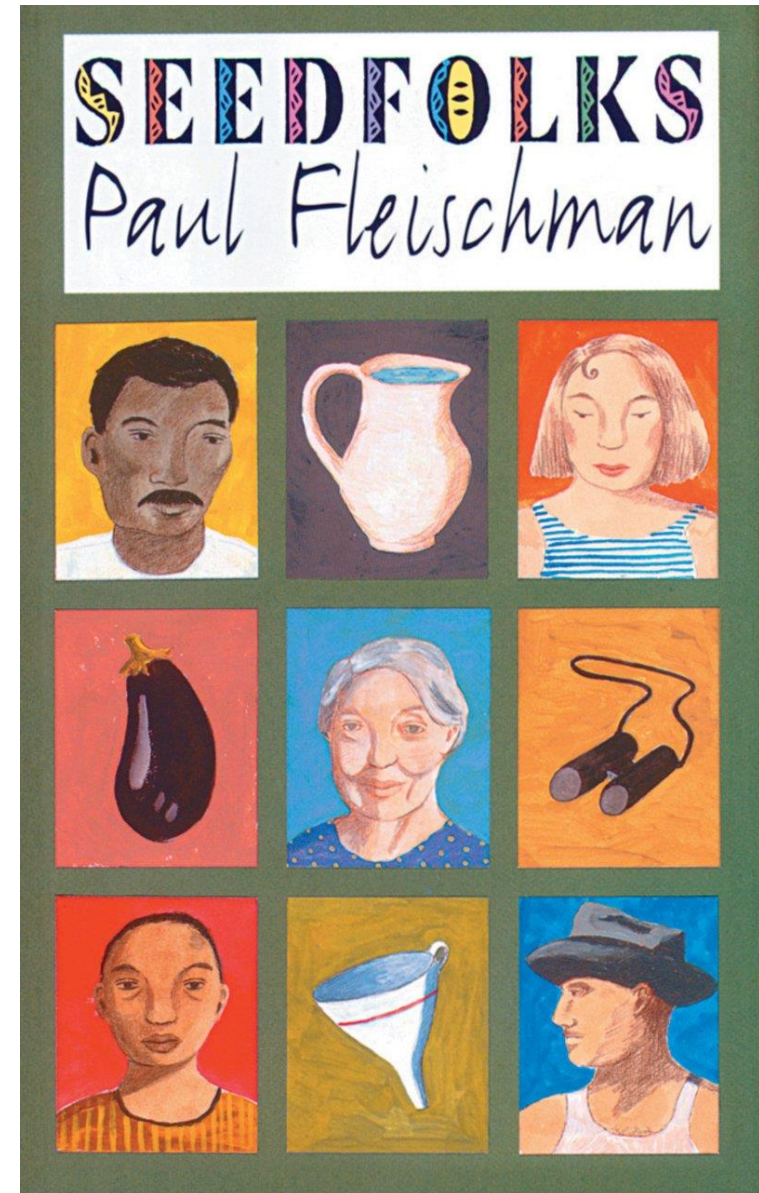
Fundraising

- HLPC is constantly looking for new ways to raise funding to support current Literacy Plus initiatives
 - Quarterly Newsletter
 - Solicitation Letters
 - Grant Applications
 - GoFundMe
 - Fundraisers
 - Social Media



Grants

- *Working with a consultant to create strategic pipelines to raise funding*
- Leveraged funding from Rotary to support literacy in Hayward.
 - Received \$2,500 to support the Literacy Plus Program's learner centered Reading Club and play production of *Seedfolks*
 - *Supports Literacy Goals*
 - *Supports Community*
 - *Promotes and Celebrates Diversity*
 - *Working with a consultant to create a strategic pipelines to raise funding to support Literacy Plus programs*



Additional Support

- Purchase of America Learns Database Software to support learners and tutors with measurable outcome reports
- Purchase of data plans to support Tech Lending Library devices for tutors and learners
- Purchase of Digital Literacy software licenses for learners



Celebration of Literacy Community

- HLPC sponsors a yearly Volunteer & Learner Recognition Event, raising awareness in the community, and celebrating the accomplishments of the Literacy Plus community!



Get Involved

- Join one of our monthly HLPC Meetings
 - 2nd Wednesday of each month, 4:30-6:00 PM
- Learn more about Literacy Plus programs and the HLPC!
- [Hayward Literacy Plus Council](#)
- Contact us!
 - Literacy Plus@hayward-ca.gov
 - 510.881.7910

HELP US MAKE A DIFFERENCE IN THE LIVES OF MANY!



Questions

