

HAYWARD CITY COUNCIL

RESOLUTION NO. 19

Introduced by Council Member \_\_\_\_\_

RESOLUTION AUTHORIZING THE CITY MANAGER TO NEGOTIATE AND EXECUTE AN AGREEMENT WITH TYLER TECHNOLOGIES INC.

WHEREAS, in 2014, City Council and the City Manager directed staff to evaluate current and potential permitting software needs to include electronic plan submittal and review, and public accessibility.

WHEREAS, on October 3, 2016, an RFP was issued to solicit bids for permitting system software with a more robust GIS-centric solution, e-Plan functionality, and to eliminate the need for shadow systems, such as Excel spreadsheets and Access databases for reporting purposes.

WHEREAS, the City received seven (7) responses to the RFP from which a list of three (3) vendors were selected to take into the demonstration phase of the project, including Tyler Technologies Inc. - EnerGov.

WHEREAS, City staff evaluated demonstrations from the three (3) vendors and conducted extensive research by contacting several other municipalities to inquire about their current systems, implementation process and their overall satisfaction with both the software solution and the customer support.

WHEREAS, EnerGov was selected as the best choice to meet the needs of staff and customers.

WHEREAS, On September 16, 2019, staff presented the Tyler EnerGov and SoftResources proposals to the Council Infrastructure Committee (CIC) and CIC approved a motion to move the item to the City Council consent calendar.

WHEREAS, Tyler's EnerGov solution is expected to: ensure integration with other systems; make information easily and broadly available to internal and external consumers of data; minimize manual processes, reduce paper, and increase usage of automation wherever possible; automate manual tasks and improve permit efficiency; streamline the application and permit approval processes and eliminate bottlenecks; provide intuitive systems that are easy to navigate; support query and reporting of data in the user's desired format; support or compliment the desired technical architecture; and promote the adoption of best practices and the development of policies and procedures.

WHEREAS, EnerGov project costs will be funded by using Technology Surcharge Fee revenues, which are required by the State to be utilized for technology related expenses, including software solutions, and which have accumulated over time in an amount sufficient to cover project implementation.

NOW, THEREFORE, BE IT RESOLVED, that the City Council hereby authorizes and directs the City Manager to negotiate and execute an agreement with Tyler Technologies Inc. for a term not to exceed three (3) years. but allowing the option for a three-year extension, in an amount not to exceed \$1,085,881 to acquire, install, implement and receive technical support for EnerGov permitting Software as a Solution (SaaS).

IN COUNCIL, HAYWARD, CALIFORNIA \_\_\_\_\_, 2019

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:  
MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: \_\_\_\_\_  
City Clerk of the City of Hayward

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney of the City of Hayward