

HAYWARD CITY COUNCIL

RESOLUTION NO. 21-

Introduced by Council Member _____

RESOLUTION AUTHORIZING THE CITY MANAGER TO NEGOTIATE AND EXECUTE A PROFESSIONAL SERVICES AGREEMENT WITH WATERSMART SOFTWARE INC., IN AN AMOUNT NOT-TO-EXCEED \$273,165 FOR ADVANCED METERING INFRASTRUCTURE (AMI) CUSTOMER PORTAL PROJECT NO. 07125

WHEREAS, the City seeks to contract with a vendor to provide its water customers access to an online customer portal; and

WHEREAS, a group of City staff and Hayward water customers Pilot-tested two customer portal platforms identified via a competitive Request for Proposals process, including "AquaHawk," a product developed by American Conservation & Billing Solutions Inc., and "WaterSmart," a product developed by WaterSmart Software Inc.; and

WHEREAS, the results of the Pilot Program indicated that WaterSmart best met customer's needs and was superior in the areas of clarity, ease of navigation, availability of information, and look and feel; and

WHEREAS, AMI Customer Portal Project No. 07125 in the Water Replacement Fund (Fund 603) has sufficient annual funding to support this contract.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Hayward that the City Manager is hereby authorized and directed to negotiate and execute a Professional Services Agreement with WaterSmart Software Inc., in an amount not-to-exceed \$273,165 over the three-year term of the contract for AMI Customer Portal Project No. 07125 in the Water Replacement Fund (Fund 603), in a form approved by the City Attorney.

IN COUNCIL, HAYWARD, CALIFORNIA _____, 2021.

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:
 MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: _____
 City Clerk of the City of Hayward

APPROVED AS TO FORM:

City Attorney of the City of Hayward