

IT STRATEGIC PLAN UPDATE



April 2017

Adam Kostrzak, Chief Information Officer

OUR AGENDA



OUR STRATEGY





IT VISION

To be the leading digital and connected city.





IT MISSION

Connecting government and its residents through the use of innovative technology.



IT VALUES

The standards that guide our conduct.



| BE CHANGE

| BE OPEN

| BUILD COMMUNITY

| OWN IT

OUR GOALS AND OBJECTIVES

What we will DO



Upgrade Infrastructure

- Upgrade City network
- Upgrade Police data center
- Upgrade City Hall AV
- Replace City servers
- Upgrade Council Chambers technology



Enhance Services

- Implement system automation tools
- Implement work order management system
- Implement standardized methodologies
- Develop SLAs
- Perform GIS Assessment
- Develop Open Data Strategy



Cloud-First

- Develop Cloud-First Strategy
- Implement on-line Permitting
- Implement Enterprise Document Management
- Upgrade City website
- Implement Agenda Management System
- Implement Office 365



Mobile-Focused

- Develop Mobile-Focused strategy
- Replace Public Safety mobile data computes
- Replace Fire mobile data computers
- Implement Corp Yard wireless network
- Transition workforce from desktops to laptops



Increase Security

- Perform security assessment by external expert and execute recommendations
- Implement security cameras



Digital experience that connects people



OUR ACCOMPLISHMENTS



CHANGING THE WAY WE WORK



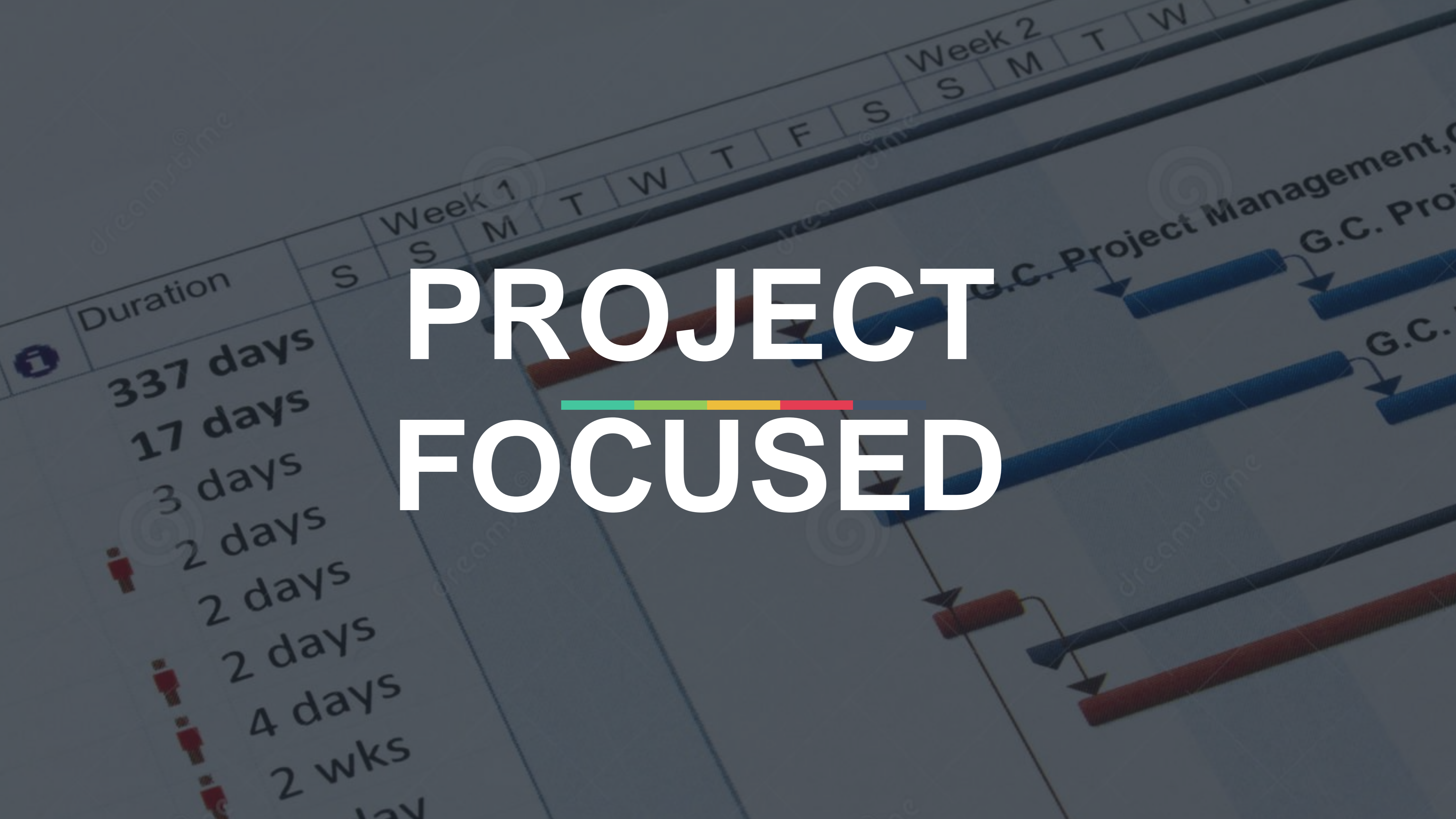
FOSTERING PARTNERSHIPS



INCREASED MOBILITY



PROJECT FOCUSED



COMPLETED

- Backup Solution
- Broadcast Technology Upgrade
- City's EOC in Conference Room 2A
- Fleet Management Upgrade
- Historic Downtown Wireless
- Implement Corp-Yard wireless network
- Job Swap
- Mini PC Deployment
- ERP Upgrade
- Network Infrastructure Replacement
- Cloud Productivity Suite Adoption
- Police Wireless
- Replace Fire mobile data computers
- Sandbox
- Security Camera Pilot
- Redo System Permissioning
- Upgrade City Website
- Upgrade Police data center

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IN PROGRESS

- Client Management System
- Collaboration Tool Adoption
- Conference Room AV Upgrade
- Desktop Computer Replacement
- Documentation
- Enterprise Resource Planning
- GIS System Refresh
- Implement work order management system
- Innovation Center
- Mobility
- Online Permitting
- Public Safety Mobility Replacement
- Security Assessment
- Server Replacement/ Network Server Replacement
- Support City Buildings Project
- Transition to Cloud Services
- Transition workforce from desktops to laptops
- YFSB System Implementation and Data Migration

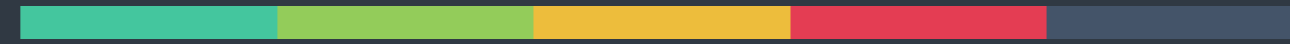
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REQUESTED

- Business Intelligence Analytics Open Data
- City's Virtual Infrastructure
- Citywide Paging System
- Cloud Systems Identification
- Decommissioning of Legacy Financial System
- Develop Cloud First Strategy
- Develop SLAs
- Enterprise Content Management
- Fire Inspection/Weed Abatement System
- Implement Enterprise Document Management
- Implement standardized methodologies
- Intranet Replacement
- Mobile Device Management
- Perform GIS Assessment
- Project Management Software
- Rotunda Update
- Upgrade city's Public Safety CAD RMS

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OUR LEARNING



OUR FUTURE



Thank You

