## HAYWARD CITY COUNCIL

## RESOLUTION NO. 19-

| Introduced | bv | Council | Member |  |
|------------|----|---------|--------|--|
|            |    |         |        |  |

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF HAYWARD ADOPTING THE POLICIES AND GUIDELINES FOR DISCONTINUATION OF RESIDENTIAL WATER SERVICE FOR NONPAYMENT

WHEREAS, Senate Bill 998 (codified as "The Water Shutoff Protection Act") places additional requirements on water systems prior to discontinuing residential water service for nonpayment; and

WHEREAS, Senate Bill 998 requires adoption of a formal written policy regarding the discontinuation of residential water service due to nonpayment of charges; and

WHEREAS, the written policy must be made available on the City's website, and must be available in English, Spanish, Chinese, Tagalog, Vietnamese, Korean, and any other language spoken by 10 percent or more of the City's population; and

WHEREAS, the City does not currently have a formal written policy satisfying the requirements of Senate Bill 998;

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Hayward that the City Council approves of the adoption of the Policies and Guidelines for Discontinuation of Residential Water Service for Nonpayment and directs staff to post the adopted policy on the City's website for public viewing.

| IN COUNCIL,   | HAYWARD, CALIFORNIA        | , 2019                            |
|---------------|----------------------------|-----------------------------------|
| ADOPTED BY    | THE FOLLOWING VOTE:        |                                   |
| AYES:         | COUNCIL MEMBERS:<br>MAYOR: |                                   |
| NOES:         | COUNCIL MEMBERS:           |                                   |
| ABSTAIN:      | COUNCIL MEMBERS:           |                                   |
| ABSENT:       | COUNCIL MEMBERS:           |                                   |
|               |                            |                                   |
|               | ATTEST.                    |                                   |
|               | 11111011                   | City Clerk of the City of Hayward |
| APPROVED A    | S TO FORM:                 |                                   |
|               |                            |                                   |
| City Attorney | of the City of Hayward     |                                   |