

Tentatively Agreed Upon Surcharges

Contamination and Overage Surcharges

Prior to initiating the Contamination and Overage Surcharge, Waste Management and City Staff will conduct a robust four-month outreach campaign. During the campaign the Smart truck system of cameras monitoring material as they are collected by the trucks will be turned on to allow warnings to be sent to customers through email and hard copy letters.

After the 'go live' date, customer will receive two warnings before a surcharge is applied to their account.

Contamination - The table below shows the contamination threshold and # of warnings before penalties for various recycling and organics containers. Garbage containers not subject to surcharge.

Generator	Subject to Surcharge?	Contamination Threshold	# of Warnings Before Charged	Reset Every 12 Months?
Residential Recycling Carts	Yes	10%	2	Yes
Residential Organics Carts	Yes	10%	2	Yes
MFD Recycling Carts	Yes	10%	2	Yes
MFD Organics Carts	Yes	10%	2	Yes
Commercial Recycling Carts	Yes	10%	2	Yes
Commercial Organics Carts	Yes	10%	2	Yes
MFD Recycling Bins	Yes	10%	2	Yes
MFD Organics Bins	Yes	10%	2	Yes
Commercial Recycling Bins	Yes	10%	2	Yes
Commercial Organics Bins	Yes	10%	2	Yes

MFD = Multi-Family Dwelling

Criteria for Contamination:

- 10% threshold – approximately a 13-gallon kitchen bag size of non-organic or non-recyclable material in the container
- For loose items, auditors have picture guides to help identify unacceptable items
- WMAC and City to work together to determine reasonable implementation of contamination monitoring and surcharge system

Overages - The table below show the containers subject to the overage threshold and # of warnings before penalties.

Container	Subject to Surcharge?	Threshold	# of Warnings Before Charged	Reset Every 12 Months?
Residential Garbage Carts	Yes	12 inches open	2	Yes
Residential Recycling Carts	No	-	-	-
Residential Organics Carts	No	-	-	-
MFD Garbage Carts	Yes	12 inches open	2	Yes
MFD Recycling Carts	No	-	-	-
MFD Organics Carts	No	-	-	-
Commercial Garbage Carts	Yes	12 inches open	2	Yes
Commercial Recycling Carts	Yes	12 inches open	2	Yes
Commercial Organics Carts	Yes	12 inches open	2	Yes
MFD Garbage Bins	Yes	12 inches open	2	Yes
MFD Recycling Bins	Yes	12 inches open	2	Yes
MFD Organics Bins	No	-	-	-
Commercial Garbage Bins	Yes	12 inches open	2	Yes
Commercial Recycling Bins	Yes	12 inches open	2	Yes
Commercial Organics Bins	Yes	12 inches open	2	Yes

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Contamination Warnings and Surcharges

Carts

Incidents 1&2 = Warning

Incidents 3 + = \$25.00

Bins

Incidents 1&2 = Warning

Incidents 3 + = \$75.00

Overages Warnings and Surcharges

Carts

Incidents 1&2 = Warning

Incidents 3 + = \$10.00

Bins

Incidents 1&2 = Warning

Incidents 3 + = \$75.00