





Helping the City of Hayward Reduce Contamination and Meet SB 1383 Goals



November 9, 2020

Overview

- Background
- Environmental Challenges Today & in the Future
- Enhancing Services and Complying with New Laws
- Clean and Green Community
- New Term for Extending our Partnership



Background

The City of Hayward and Waste Management of Alameda County, Inc.

- The City holds a franchise agreement with Waste Management of Alameda County (WMAC) to provide solid waste, recycling, and organic materials collection, as well as processing and disposal services.
- Tri-CED Community Recycling is the subcontractor for residential recycling services.
- The current agreement commenced March 1, 2015 and is scheduled to expire March 1, 2022. The agreement includes the option to extend for three, 12-month periods. If the City opted to extend the contract the maximum number of times, the agreement would expire March 1, 2025.



Environmental Challenges Today & in the Future

The City of Hayward and Waste Management of Alameda County, Inc.



Recycling challenges

 Increased standards and market changes, contamination, confusing package labels



Organics challenges

 Participation, contamination, diversion, creating quality compost



Overages

• Spillage, litter, storm water drains, illegal dumping



Abandoned Waste

• Illegal dumping, blight.

How can Waste Management support the Hayward Community and the environment given these challenges?



Senate Bill 1383, Short-lived Climate Pollutants (SLCP)

SB 1383 regulations include requiring jurisdictions:

- Provide organics collection services to all residents and businesses
- Conduct education and outreach
- Monitor, review, and notify for contamination minimization

Reducing methane emissions

A top goal of SB 1383 is reducing statewide methane emissions through reduced landfilling of organic waste (such as yard trimmings and food scraps).

WMAC can help Hayward increase participation, reduce contamination, increase diversion and audit materials.



Technology Solution

WM Smart TruckSM Technology

Meets Audit Requirement of commingled Recyclables and Organic Materials containers

• WM Smart TruckSM technology* has ability to visually audit materials each and every collection day

Contamination Minimization: Education Component

- WM Smart TruckSM platform generates electronic notices based on customer behavior
- Consistent feedback reinforces proper recycling behavior with single-family, multi-family and commercial customers
- Incident photograph re-enforces educational component

Contamination Minimization: Warnings and Surcharges

- WM Smart TruckSM technology starts with a warning system that includes targeted education
- Surcharges are activated for accounts that have continued contamination

Additional Benefits

- Identifies overages and enables targeted educational outreach for improvement
- Improves safety of our employees and communities
- Supports Hayward Beautification & Litter Abatement by reducing overages and contamination
- Provides visuals for service verification, repair and corrections



*Applies only to WMAC trucks

Solution to reduce contamination and overages and to provide targeted education

WM Smart TruckSM Technology – How it Works



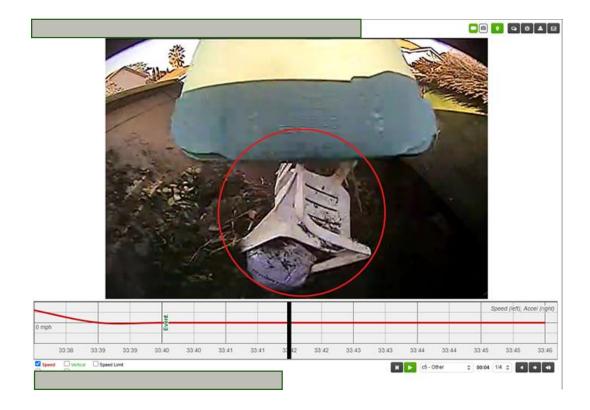
Every stop linked to WM customer data base Every container lift and its contents captured on camera

Images audited for overage and contamination Notification & education sent to customer



Solution to reduce contamination and overages and to provide targeted education

WM Smart TruckSM Technology – identifying contamination and overages





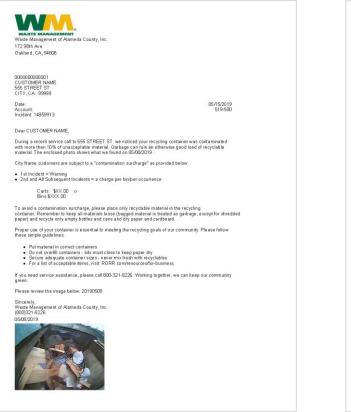
Container Overage

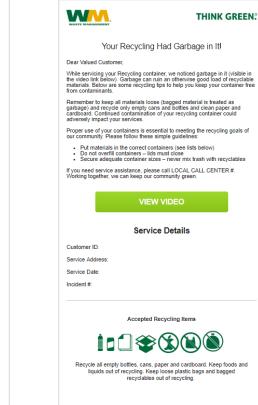


Contamination in a green waste container; video screen shot.

Identifies overages and contamination and generates targeted educational outreach for improvement

WM Smart TruckSM Technology Notification Example





Educational Sorting Images





Enhancing Services and Complying with New Laws Increase diversion

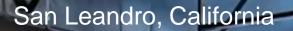
Organic Material Recovery Facility (OMRF) and the Organic Material Composting Facility (OMCF). Together, they:

- Utilize proven technology
- Recover nearly 90% of compostable materials from trash stream
- Process recovered organics into compost
- Help Hayward reach 75% organics diversion
- Capture stray recyclables from the trash stream, further improving Hayward's diversion rates
- Augment -- not replace sole source separation for higher diversion
- First facilities of their kind in North America

When the Organic Material Composting Facility comes online in Q1 2021, it is expected to:

- Meet CalRecycle Designated Source Separated Organics Processing Facility
- Produce compost to the State's Title 14 specifications for land application
- Have future capacity when 2nd shift opens at a later date

Davis Street Transfer and Recovery Facility





Clean & Green Community



Local Facilities

WMAC Hauling District

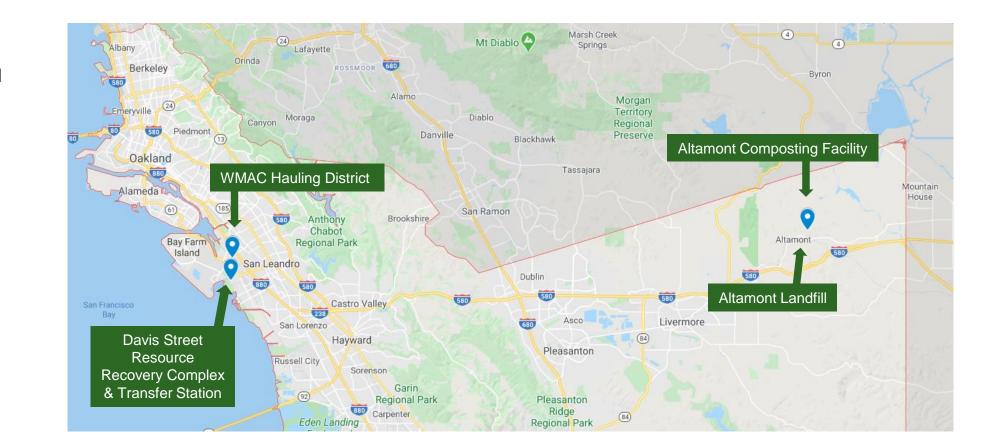
172 98th Avenue, Oakland

Davis Street Resource Recovery Complex & Transfer Station

2615 Davis Street, San Leandro

Altamont Facility

10840 Altamont Pass Road, Livermore





Innovative Facilities

Investments to support the environment

Davis Street and District Office

- MRF of the Future Further investment in sorting technologies
 planned for Davis Street facility
- Organic Material Recovery Facility (OMRF) and Composting Facility at Davis Street location
- Solar roof panels installed at Davis Street facility and WMAC Hauling District at 98th Ave.







Altamont Composting Facility

- State-of-the-Art Facility Opened April 2018
- Covered Aerated Static Pile (CASP)
- Only Facility in Alameda County Processing Residential Green Waste Mixed with Food Waste



Current Services in Hayward

Options for changes and expansion of these services

Abandoned Waste Collection – up to 6 a week.



Public Cans – Collection from public litter receptacles up to 400 cans.



Bulky Program — Collection of bulky items such as mattresses. Single-family curbside up to 2x a year. Multi-family dwellings, bulky scheduled by property manager or owner, 4 cubic yards + additional items per dwelling unit per year.



Excess Waste Vouchers – Residents can self-haul up to 2 cubic yards of solid waste to Davis Street free of charge; 5,000 vouchers per year.



Public Education and Outreach – Recycling Coordinator; educational communications with sorting guides, bill inserts, web site, and more.

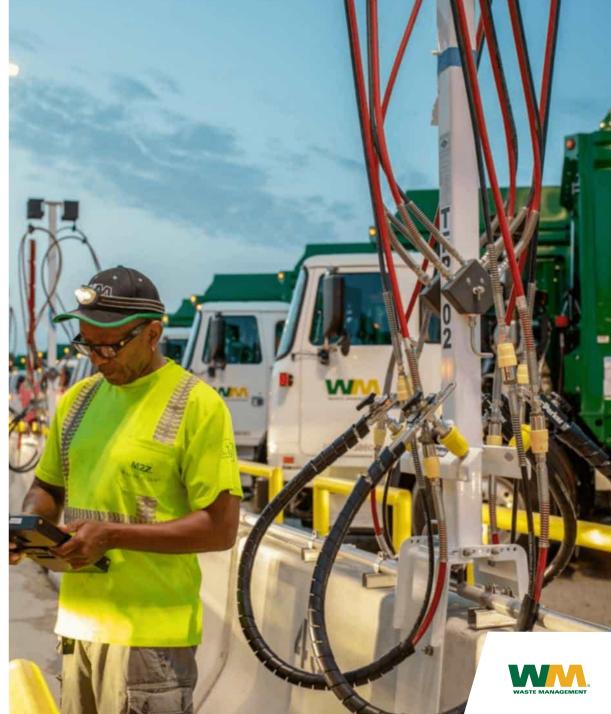


Clean Burning Fleet of Trucks

Helping to keep Hayward Clean and Green

- CNG trucks capture methane release from landfill creating a cleaner fuel for our trucks
- Electric vehicles opportunity for various trucks, pilots in the pipeline





Continuing our Partnership

WMAC and the City of Hayward proposed new term

- Replace the current 3-year extension by starting a new term on 3/1/22
- Look forward to extending our partnership:
 - 10 years with a 3-year extension (at the City's sole discretion) or
 - 7 years with a 3-year extension (at the City's sole discretion)



Questions / Feedback?

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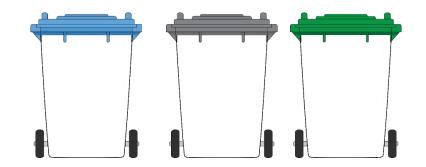
Appendix

SB 1383 Container Color Requirements in draft regulations

A jurisdiction is not required to **replace functional containers** prior to the **end of their useful life**, including **containers purchased prior to January 1, 2022. All containers need to be updated by January 1, 2036.**

Starting 1/1/2022, <u>new</u> container purchases will need to have the new color scheme required by the SB1383 regulations.

- This provides the **least costly and burdensome approach** and ensures that functional containers **can continue to be used for a period of time**.
- If a container has minor repairs and remains functional, it does not need to be replaced prior to 1/1/2036.
- The color scheme is either: 1) the **lid is the color** (any color bottom is fine) **or** 2) the **body is the color** and the <u>lid is the specified color or the lid may be gray or black</u>
 - Note: This applies to all external containers, e.g., carts, dumpsters, roll-offs, compactors, etc.
- A jurisdiction is allowed to replace containers sooner, if it chooses to do so.









Current Hayward-WM container labels are in compliance



SB 1383 Regulation Container Labeling Requirements

- Beginning Jan 1, 2022, a jurisdiction must place a label on each <u>new</u> container or lid
- Labels must use language and/or graphics that indicate the primary materials accepted and prohibited; imprinted text or graphics are also acceptable
- Applicable to <u>all</u> new external containers provided to residential and commercial
- Labels do not have to be maintained



Council Sustainability Committee

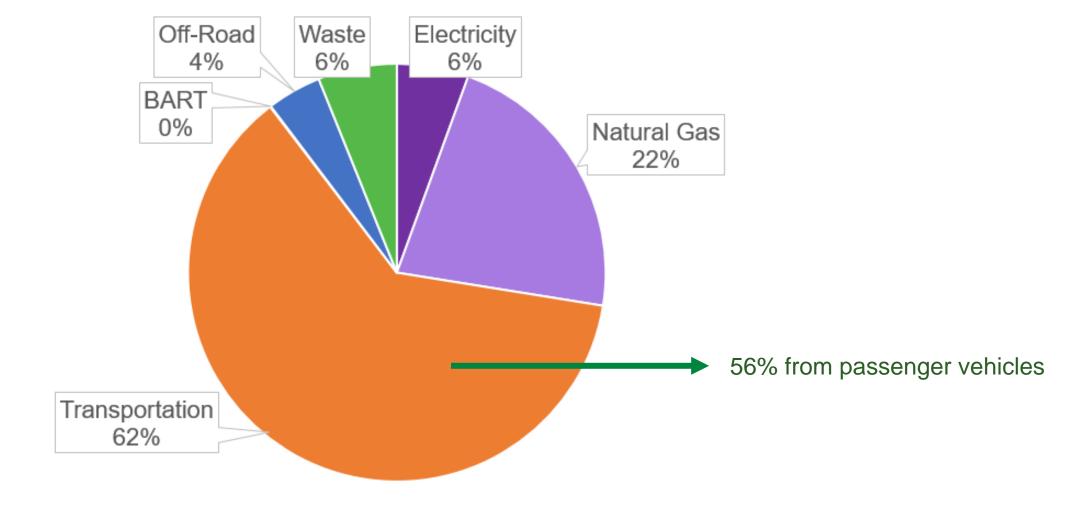
Service Stations Selling Fossil Fuel

November 9, 2020



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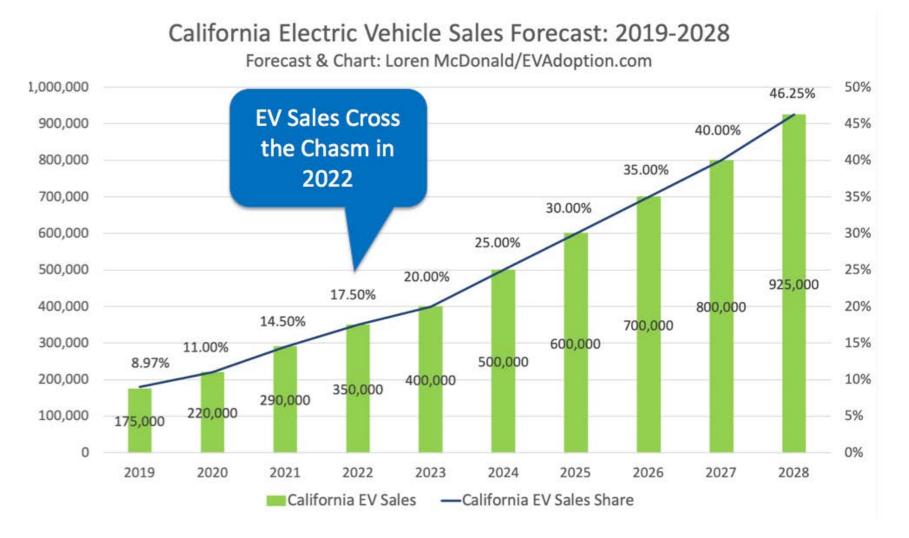
Relative Contributions to Hayward's GHG Emissions (2018)



Electricity = Natural Gas = Transportation = BART = Off-Road = Waste



CA Electric Vehicle Sales Forecast



Source: https://evadoption.com/ev-sales/ev-sales-forecasts/

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State of California





Photo by Daniel Kim, The Sacramento Bee via AP/Pool

EXECUTIVE ORDER N-79-20:

• All new vehicles sold in California must be zero-emission vehicles by 2035.



Beyond Gasoline Initiative

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HOME	ABOUT US	INITIATIVES	INSTITUTE	OUR INVESTORS	PUBLICATIONS	NEWS & MEDIA	EVENTS	SUPPORT US	BLOG	COVID-19	
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Climate-Safe California

Climate Task Force

What are we doing?

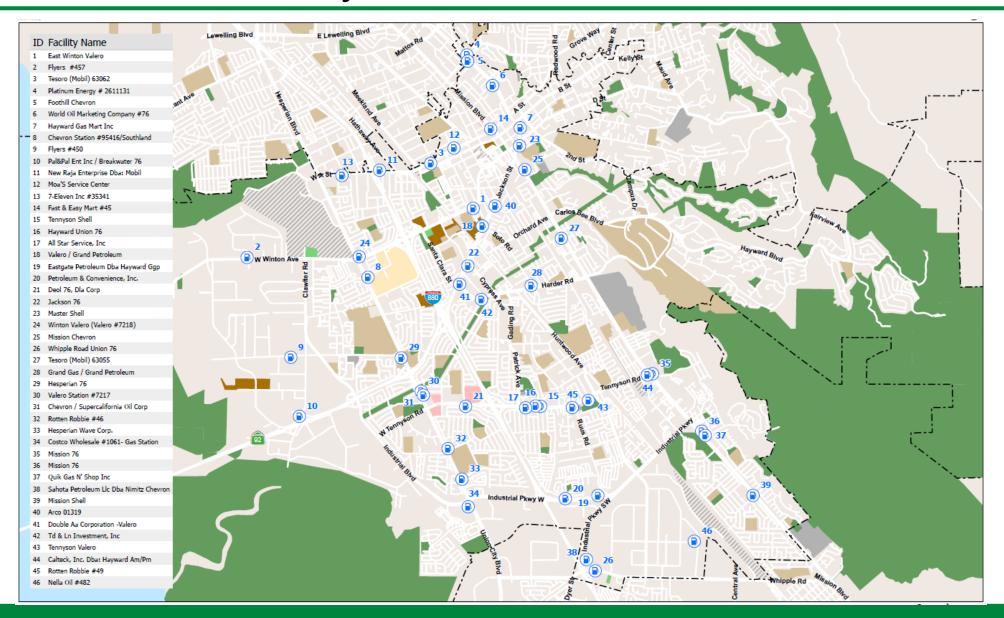
alternatives.

Beyond Gasoline (BGI) aims to accelerate Silicon Valley's emergence as a world leader in the transition away



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Hayward Gas Stations





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Zoning Ordinance

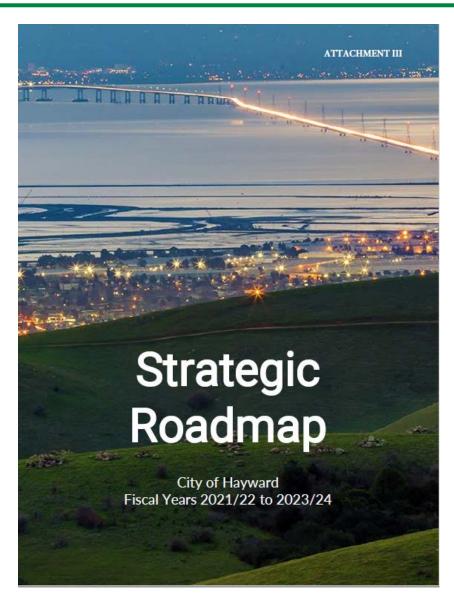
SEC. 10-1.1000 - GENERAL COMMERCIAL DISTRICT (CG)

SEC. 10-1.1005 - PURPOSE.

The CG District shall be subject to th	e following specific regulations in addition to the general regulations hereinafter contained in order to provide services for
	SEC. 10-1.1020 - CONDITIONALLY PERMITTED USES.
SEC. 10-1.1010 - SUBDISTRICTS.	
	a. Administrative Uses. The following uses, or uses determined to be similar by Planning Director, are permi
Any combining B or SD District (See	(1) Administrative and Professional Office/Services.
SEC. 10-1.1015 - USES PERMITTED.	(a) Commercial Cannabis Delivery.
a. Primary Uses. The following	(b) Medical/dental laboratory, including Cannabis Testing Laboratory.
· · · · ·	(2) Automobile Related Uses.
(1) Administrative and Profe	(a) Automobile brokerage office. (See definitions.)
(a) Accounting and finar	
	(b) Automobile repair (minor and major). (See Section 10-1.1045h. for special requirements.)
	(c) Automobile service station. (See Section 10-1.1045h. for special requirements.)
	(d) Automobile storage facility. (See Section 10-1.1045h. for special requirements.)
	(e) Car wash. (See Section 10-1.1045h. for special requirements.)
	(f) Drive-in establishments. (See Section 10-1.1045h. for special requirements.)
	(g) Parking lot.
	(3) Personal Services.



Strategic Roadmap



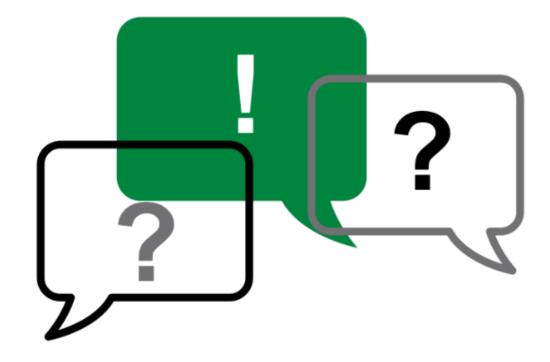
Roadmap includes:

- Combat Climate Change Priority
- Project # 1: Reduce dependency on fossil fuels

Roadmap does not include zoning ordinance amendments to address service stations.



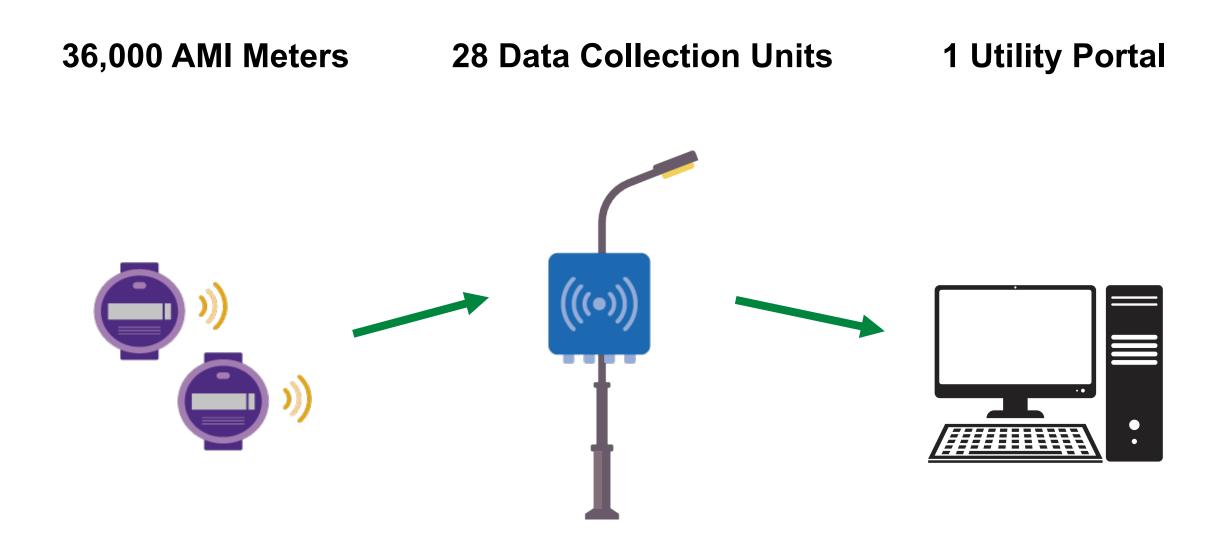
Discussion





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Council Sustainability Committee AMI Customer Portal Pilot Program November 9, 2020





WATER PORTAL PILOT October 30 -- late February

100 Pilot Customers

Mayor & Council

18 Staff Members







AquaHawk

Register today to manage your water accounts, track your usage, be notified about potential leaks, and more.

Key Features

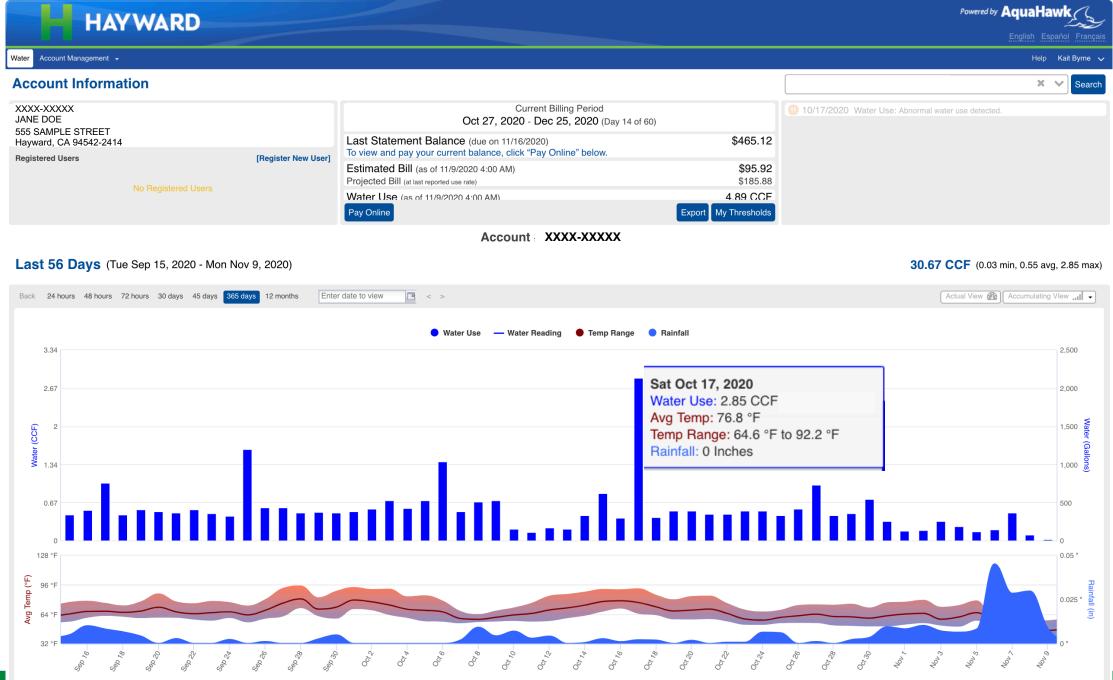
- View your hourly water usage
- Set a max water budget and be notified when you are likely to exceed it
- · Receive alerts abount potential leaks
- Pay your water bills online
- More



RETURNING	NEW
Sign In User Name or Email:	Register Please register to access your account information.
Password:	Register
Sign In Forgot your password?	Fast and easy!

Questions about AquaHawk? Contact us today.

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Export

Current Billing Period Oct 27, 2020 - Dec 25, 2020 (Day 14 of 60) Last Statement Balance (due on 11/16/2020) \$465.12 To view and pay your current balance, click "Pay Online" below. Estimated Bill (as of 11/9/2020 4:00 AM) \$95.92 Projected Bill (at last reported use rate) \$185.88 Water Use (as of 11/9/2020 4:00 AM) 4.89 CCF Pay Online Export Mater Use to CSV *Required Field Account XXXX-XXXXX © Selected © All Registered Accounts Enter date 09/15/2020 © End Time 11/09/2020 © 0 1 Hour © 1 Day 1 Month									
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English

Log in

Welcome

Look up your account to explore your water use. It's free, and it only takes a minute.

Account number

Zip code

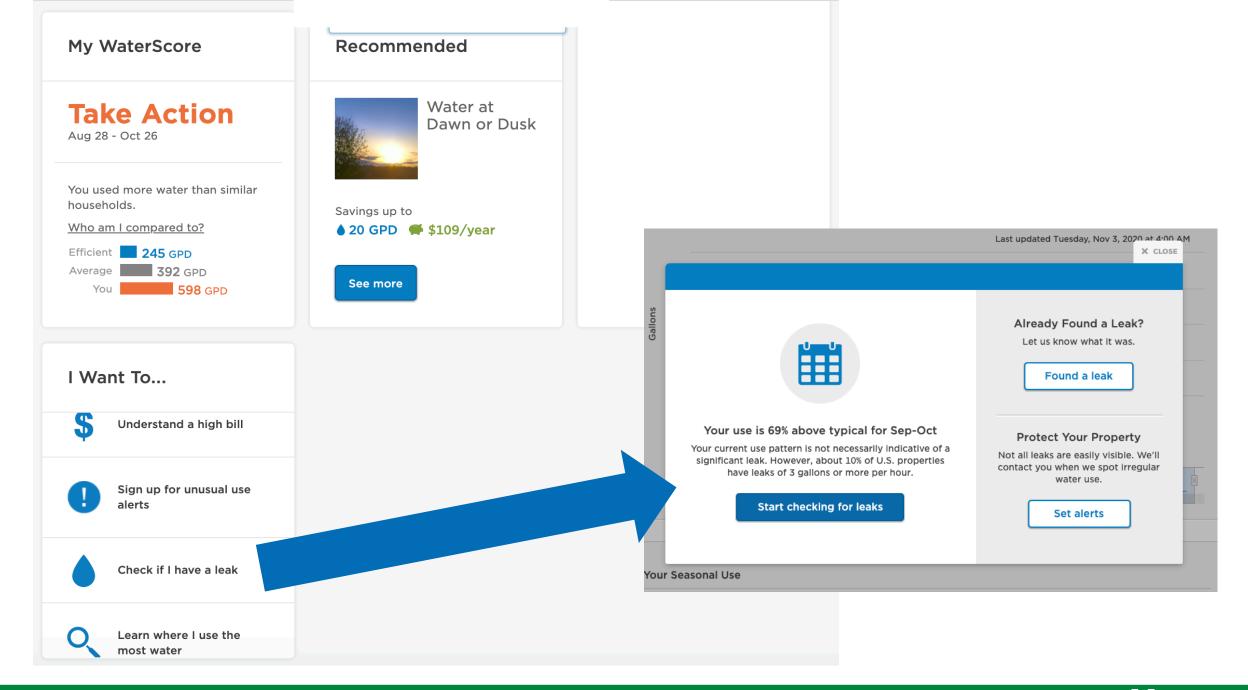
Find my account

OR -

Log in



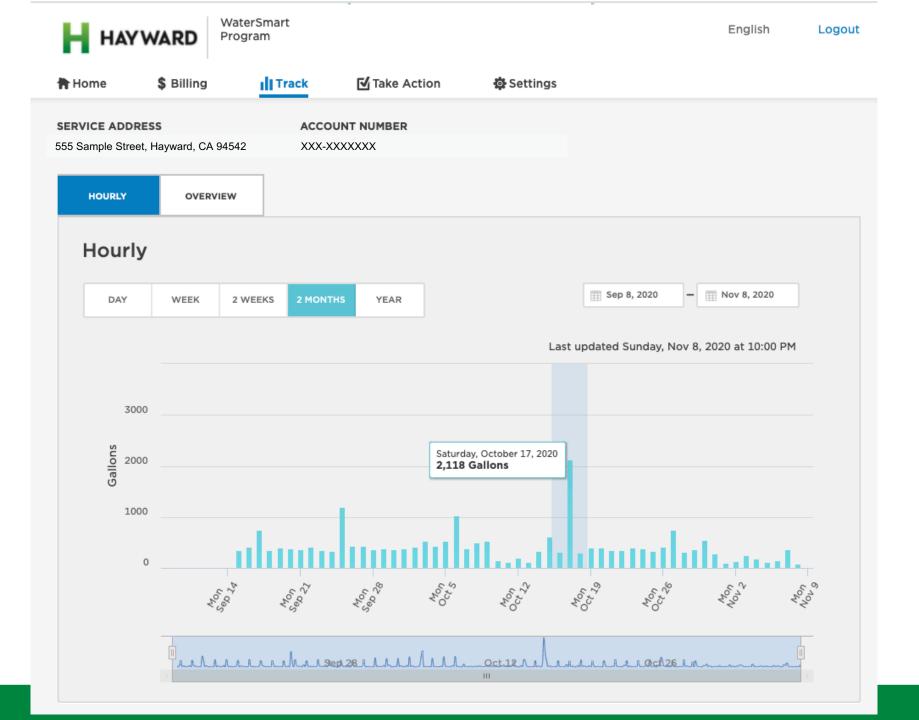
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SERVICE ADDRESS ACCOUNT NUMBER 555 Sample Street, Hayward, CA 94542 XXX-XXXXXX									
View & Pay Bills		My Daily Use		Notifications					
\$465.12 Due Nov 16, 2020	View Bill	598 Gallons Per Day	View use	Reminder Want Better Results? Complete your home water-use p					
<u>Compare your curren</u> to recent past bills.	<u>t bill</u> 67% 🛧	<u>Compare your past (</u> for this billing period		read more					
\$228 \$279 Jun Aug 2020 2020	\$465 Oct 2020	919 354 Aug-Oct Aug-O 2018 2019	oct Aug-Oct	 Q Announcement ▼ Get help understanding if your bill is higher than normal Evaluate your bill, online, any tim read more 					



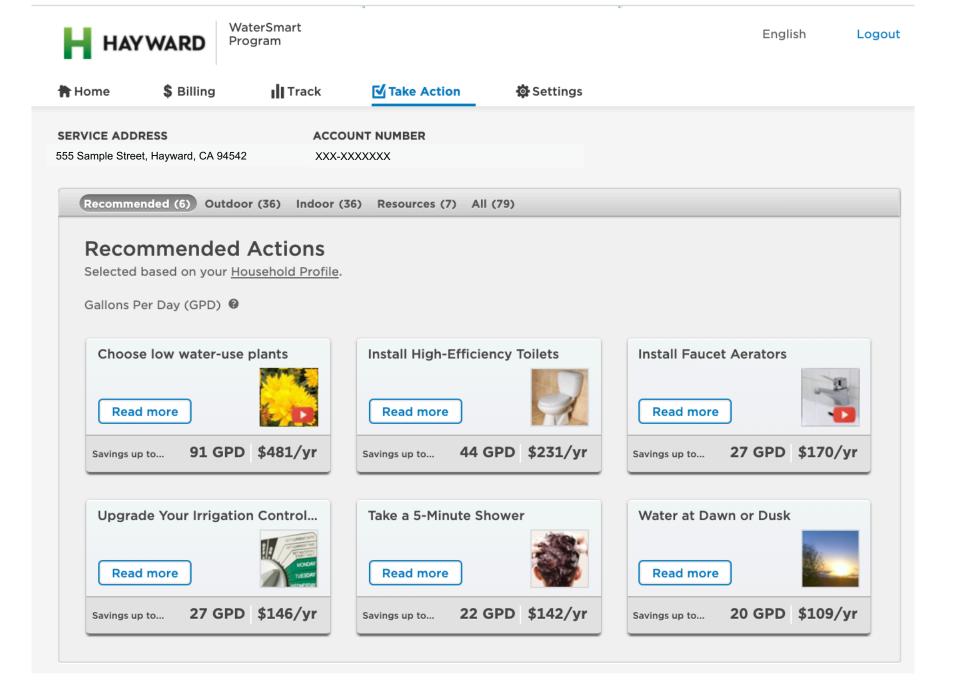
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		Aug 31, 2020	Bill	\$278.79	View	
		Jun 30, 2020	Bill	\$227.54	View	











Pilot Feedback

Customers

Ease of use Preferred Layout Desired Future Features & Potential Portal Compatibility

<u>Staff</u>

Ease of use Preferred Layout Improvement of day-to-day processes Desired Future Features & Potential Portal Compatibility



Next Steps

Based on the Committee's comments, staff will continue implementing the Customer Portal Pilot Program, and return in March to present on participant feedback.

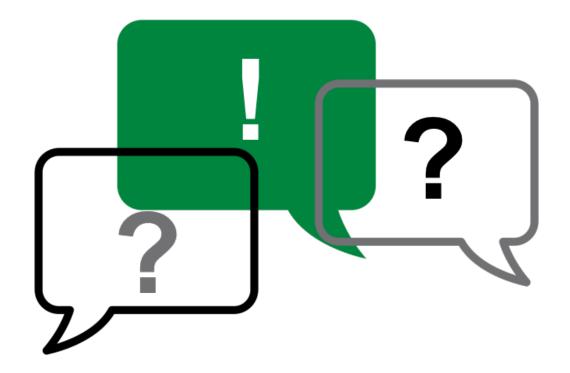


Recommendation

That the Committee reviews and comments on this informational report.



Questions





Council Sustainability Committee

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StopWaste Priorities 2021-2023

November 9, 2020









StopWaste's 2018-2020 Energy Council Priorities

Building efficiency

- Reducing barriers to investment in energy efficiency in multifamily buildings
- Electrification
 - Catalyzing the residential heat pump water heater market

Grid solutions

Coordinating with East Bay Community Energy on program targeting

Member agency services

Assisting member agencies with climate action plan implementation

Zero net carbon

Advocating for consideration of embodied carbon in energy programs

StopWaste's 2018-2020 WMA and Recycling Board Priorities

- Emphasize waste prevention over management of discards.
- Organics will continue to be an emphasis for the next two years.
- Only consider mandatory measures that go through a comprehensive resource analysis, or are mandated by the State.
- Prioritize waste reduction and prevention projects that have beneficial climate impacts.
- Explore innovative/experimental approaches that may be leveraged by member agencies.
- Emphasize project implementation & collect data only as needed to make informed decisions.
- Coordinate/collaborate with local public agencies to avoid duplication of efforts.
- Ensure flexibility to add new projects and cut back on existing projects when appropriate.





StopWaste's 2021-2023 Objectives

- Emphasize upstream, systemic solutions that reflect the full scope of StopWaste's work, including waste reduction and clean energy efforts.
- Integrate pursuit of racial and social equity into operations and programs.
- Provide framework to reorient programs in light of challenges from COVID-19.
- Set a positive, forward-thinking direction that inspires staff & member agencies.
- Increase Agency's capacity to evaluate and communicate the results of its work, and to re-imagine our collective efforts to achieve next-level results.
- Provide actionable guidance on how to prioritize Agency spending, consistent with guiding documents such as the County Integrated Waste Management Plan and Recycling Plan.





2021-2023 Priorities

- 1. Assistance with local, state, and federal legislation compliance, including:
 - Mandatory Recycling Ordinance
 - Plastic Bag Ban
 - SB 1383 (Short Lived Climate Pollutant Act)
- 2. Member agency services, including:
 - Climate Action Planning
 - Greenhouse Gas Emission accounting
- 3. Food Waste Reduction aimed to reduce wasted food generated in food service, households, and schools by providing training and technical assistance, media and outreach, food-saving tools, and food waste reduction grants.
- 4. Electrification of buildings and vehicles
- Reimagining reduction of single-use packaging packaging presents both a source of contamination in recycling streams (thereby creating marketing challenges) and an opportunity to use recyclable commodities.
 - Reusable pilot projects
 - Reusable Food Ware policy





2021-2023 Priorities

- 6. Building efficiency and embodied carbon
- 7. Landfill Obsolescence landfills become obsolete as a means of managing materials, replaced by:
 - Circular material flows that minimize the use of non-renewable resources.
 - Elimination of landfill waste through redesign of products and systems.
 - Effective recovery of materials.
- 8. Carbon-farming (method of applying compost on landscapes, gardens, as well as range and park lands, enhances the ability of plants to capture carbon from the air and store it in the soil.)
- Resources for Upstream Projects Grants Program funds to non-profit and other organizations in the categories of:
 - Reuse and repair
 - Food waste prevention
 - Waste prevention equipment
- 10. Community outreach grants
- 11. Green business support

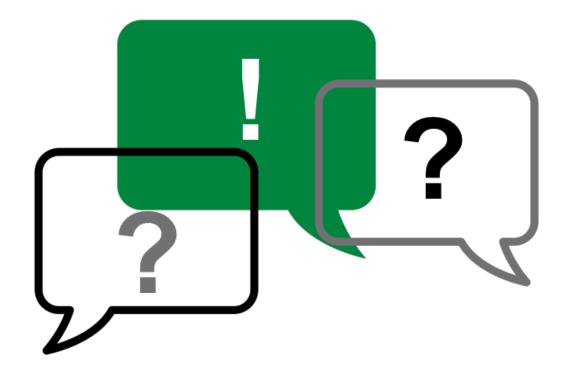


Next Steps

Staff will review the Committee's comments with the City's StopWaste representative prior to the StopWaste Board meetings in fall of 2020.



Questions





2021-2023 Priorities

- 1. Assistance with local, state, and federal legislation compliance
- 2. Member agency services
- 3. Food waste reduction
- 4. Electrification of buildings and vehicles
- 5. Reimagining reduction of single-use packaging
- 6. Building efficiency and embodied carbon
- 7. Landfill obsolescence
- 8. Carbon-farming
- 9. Resources for Upstream Projects Grants Program funds to non-profit and other organizations
- 10.Community outreach grants
- 11.Green business support