CITY COUNCIL MEETING NOVEMBER 17, 2020

PRESENTATIONS

PRESENTATION

LEGISLATIVE UPDATE BY ASSEMBLYMEMBER BILL QUIRK 20TH ASSEMBLY DISTRICT



2020 LEGISLATIVE RECAP



Assembly Member Bill Quirk

A NEW WORKING REALITY

Early February 2020: asked the Speaker to have a plan should the Corona Virus come to California

March 12: communicated to the Speaker it is too dangerous to continue with Legislative Sessions as currently run due to COVID-19 threat. I refused to come back to Sacramento

March 16: six Bay Area Counties issued Shelter in Place Orders.

March 19: Governor Newsom declared a State of Emergency.

- Legislature adjourns
- Other governors and finally the President followed



LEGISLATING THROUGH A PANDEMIC

CHALLENGES

Legislative calendar was significantly shortened

- Extended Spring Recess due to shelter-in-place order and high infection rates around the state
- Legislative employees tested positive delayed our work

Significant reduction in the number of bills we saw this year as committee chairs decreased the amount of bills on their dockets based on urgency and need to respond to COVID-19.

Tensions between the two houses were heightened

- Several important bills did not reach the Governor's desk because midnight came and went
- Senate Republicans were unable to return to the Capitol after a Senator tested positive for COVID-19
- Differences in opinion with respect to remote voting



BUDGET 2020

COVID-19 has had a significant impact on our economy:

- Unemployment at historic high-levels
- Personal income is projected to decline by 9 percent in 2020
- General Fund revenues are projected to decline over \$41 billion

Tough decisions and tough votes to take as we look to balance the budget and minimize cuts to vulnerable communities

The Senate and Assembly reached a deal on June 3. We met our June 15 constitutional deadline to pass a balanced budget

We returned to vote on a budget that was agreed to by Governor and both houses on June 26



BUDGET 2020: Highlights

Protects teachers and classified nutrition, custodial, and transportation workers from lay-offs

Gives universities an average 5% increase if more federal funds are received, otherwise universities will see an average cut of 7%

Protects child care funding rates and increase access for essential workers

Protects key health and senior programs for the next year



BUDGET 2020: Highlights (cont)

Approves the closure of TWO state prisons

Expands Cal EITC and Young Child Tax Credit to those ITIN filers with at least one child age six or younger

\$300 million for homelessness efforts

Tenant protections against eviction and reprieve for landlords

Personal protective equipment for health care workers

Extended sick leave for employees in the food sector

Pathway for permanent employment for inmate fire crew members

Right to recall for hospitality workers laid off during COVID-19 pandemic

Flavored tobacco ban



LEGISLATIVE SUCCESSES (cont)

Expanded leave protections under California Family Rights Acts

Rebuttable presumption for "essential employees" who contracted COVID-19

Police Reform

- Protecting members of the press being cited for failure to disperse, a violation of a curfew, or a violation of resisting, delaying, or obstructing
- Directs a state prosecutor to investigate peace officer-involved shootings that results in the death of an unarmed civilian
- Chokehold prohibition



LEGISLATIVE SHORTFALLS

Public contract data transparency

Peace officer decertification

Short-term rental violation enforcement

Ministerial approval of duplexes

Live animal import prohibition



AB 2400: Election Risk Limiting Audits

AB 2421: Emergency Communications Permitting Act 2020

AB 2800: Climate Change Infrastructure

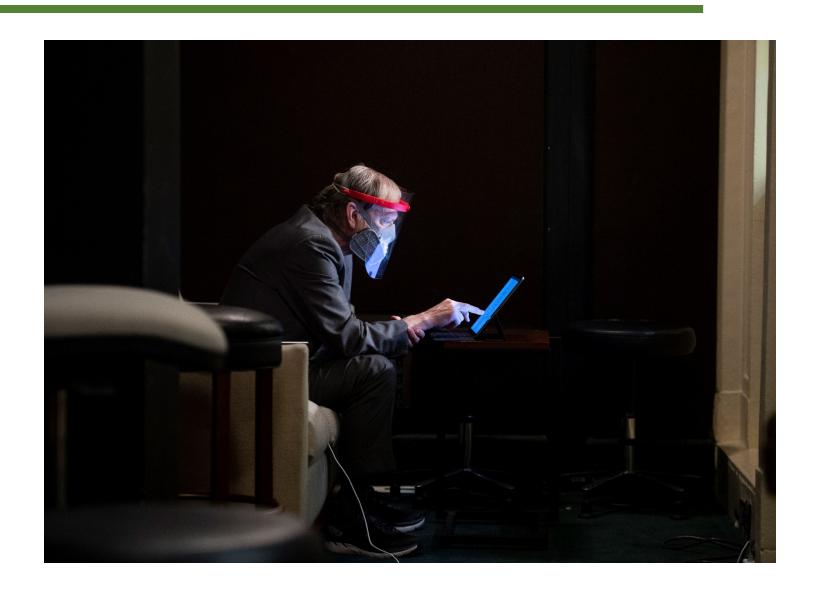
ESTM Bill Co-Authorships

AB 2060: Lead in Drinking Water

AB 2762: Toxic-Free Cosmetics Act



QUESTIONS?



PRESENTATION

WORK SESSION

ITEM #5

WS 20-047

HAYWARD POLICE DEPARTMENT 2019-2020 YEAR END REVIEW





Police Chief: Toney Chaplin

Hayward Police Quick Facts



Rate of Sworn Officers

Nationally vs. Hayward

Nationwide rate of sworn officers per 1,000 in 2019 was 2.4

Hayward rate of sworn officers per 1,000 in 2019 was 1.1



Calls for Service 2019 and 2020 to Date

In 2019 there were 128,698 police calls for service.

January through August 2020 had 71,867 police calls for service.



Calls into Dispatch Center 2019 and 2020 to Date

In 2019 there were 308,499 calls into the center.

January through August 2020 there were 199,560 calls into the center



Crime Statistics

| PART I OFFENSES | Jan-July 2019 | Jan-July 2020 | # Change | % Change |
|--------------------------|---------------|---------------|----------|----------|
| MURDER | 3 | 8 | 5 | 166.7% |
| FORCIBLE RAPE | 33 | 36 | 3 | 9.1% |
| ROBBERY | 156 | 149 | -7 | -4.5% |
| AGGRAVATED ASSAULT | 124 | 128 | 4 | 3.2% |
| VIOLENT CRIME TOTAL | 316 | 321 | 5 | 1.6% |
| TOTAL BURGLARY | 279 | 408 | 129 | 46.2% |
| Residential Burglary | 87 | 66 | -21 | -24.1% |
| Non-Residential Burglary | 192 | 347 | 155 | 80.7% |
| LARCENY | 1822 | 1877 | 55 | 3.0% |
| Larceny From Vehicle | 1039 | 1157 | 118 | 11.4% |
| MOTOR VEHICLE THEFT | 722 | 1191 | 469 | 65.0% |
| ARSON | 18 | 13 | -5 | -27.8% |
| PROPERTY CRIME TOTAL | 2841 | 3489 | 648 | 22.8% |
| TOTAL PART 1 | 3157 | 3810 | 653 | 20.7% |

Crime

- Weekly crime blotter to keep community informed
- Crime statistics have limitations
 - Not proportional to population demographics
 - Do not account for repeat offenders
 - Do not account for offenders who live in other cities

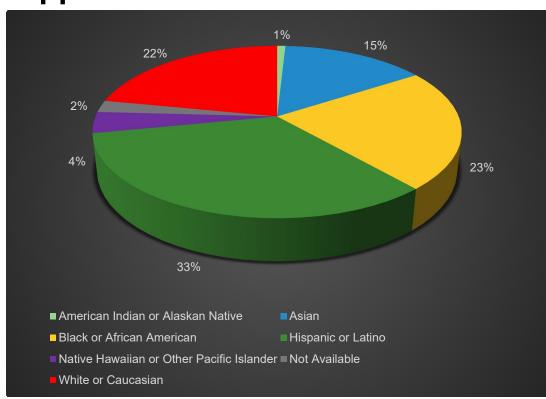


Staffing

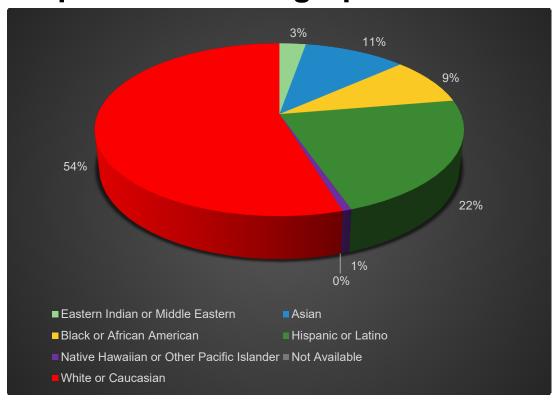


Sworn and Professional Staff

Applications Received 1/19 – 8/20

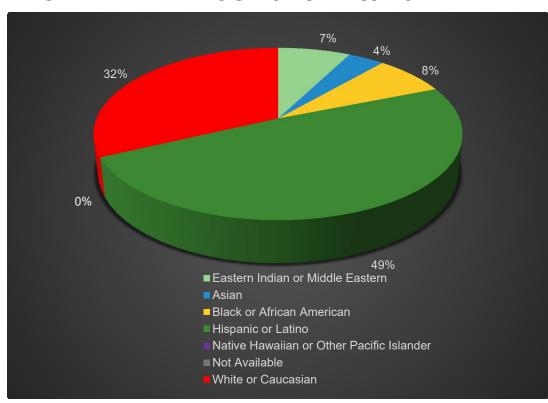


Department Demographics 8/20

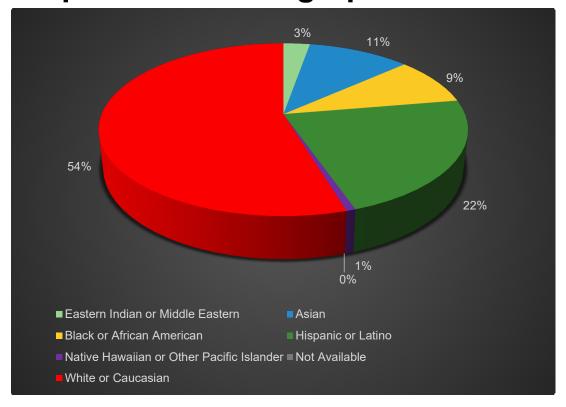


Sworn and Professional Staff

New HPD Hires 1/19 – 8/20



Department Demographics 8/20





FY2014 - FY2020 Sworn Officer Retention Data

| | FY 2014 | FY 2015 | FY 2016 | FY 2017 | FY 2018 | FY 2019 | FY 2020 | 6+ yrs Average |
|------------------------------|---------|---------|---------|---------|---------|---------|---------|----------------|
| Total (Prior FY) | 178 | 183 | 180 | 183 | 190 | 178 | 178 | 182 |
| Hired Current FY | 26 | 15 | 13 | 15 | 9 | 15 | 20 | 14.5 |
| Separated Current FY | 21 | 18 | 10 | 8 | 21 | 15 | 18 | 15 |
| Total (Current FY) | 183 | 180 | 183 | 190 | 178 | 178 | 180 | 181.5 |
| | | | | | | | | |
| | FY 2014 | FY 2015 | FY 2016 | FY 2017 | FY 2018 | FY 2019 | FY 2020 | 6+ yrs Average |
| HPOA Employee Average | 180.5 | 181.5 | 181.5 | 186.5 | 184 | 178 | 179 | 181.75 |
| HPOA Turnover Rate | 12% | 10% | 6% | 4% | 11% | 8% | 10% | 8% |
| Retention Rate | 88% | 90% | 94% | 96% | 89% | 92% | 90% | 92% |

FY2021 To Date and Projections

- To date we have separated 14 from Sworn positions
 - Two due to Industrial Disability Retirements
 - Five due to Voluntary Resignation (left police work)
 - Four have lateraled to other Bay Area agencies
 - One Service Retirement
 - Two Terminations
- At least 10 more Sworn are expected to separate in FY2021
- Five Professional staff have separated and several more are expected

FY2014 - FY2021 Sworn Officer Retention Data (projection)

| | FY 2014 | FY 2015 | FY 2016 | FY 2017 | FY 2018 | FY 2019 | FY 2020 | 6+ yrs Average | FY 2021 |
|---------------------------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|
| Total (Prior FY) | 178 | 183 | 180 | 183 | 190 | 178 | 178 | 182 | 180 |
| Hired Current FY | 26 | 15 | 13 | 15 | 9 | 15 | 20 | 15.5 | 13 |
| Separated Current FY | 21 | 18 | 10 | 8 | 21 | 15 | 18 | 15.5 | 24 |
| Frozen Current FY | | | | | | | | | 12* |
| Total (Current FY) | 183 | 180 | 183 | 190 | 178 | 178 | 180 | 182 | 169 |
| | | | | | | | | | 157* |
| | FY 2014 | FY 2015 | FY 2016 | FY 2017 | FY 2018 | FY 2019 | FY 2020 | 6+ yrs Average | FY 2021 |
| HPOA Employee Average | 180.5 | 181.5 | 181.5 | 186.5 | 184 | 178 | 179 | 182 | 174.5 |
| HPOA Turnover Rate | 12% | 10% | 6% | 4% | 11% | 8% | 10% | 9% | 14% |
| Retention Rate | 88% | 90% | 94% | 96% | 89% | 92% | 90% | 91% | 86% |

Training



POST-Mandated



Discretionary



Future Development

Perishable Skills/Communications Training for 2019/20

| Training Category | POST Mandated Training | Hayward Police Department Training |
|---------------------------------------------------|------------------------|-----------------------------------------------------------|
| Arrest and Control Techniques | 4 Hours | 20 Hours (a reduction of 5 hours from 2017/18) |
| Driver Training/Awareness or Driving Simulator | 4 Hours | 20 Hours |
| Tactical Firearms or Force Options Simulator | 4 Hours | 29 Hours (a reduction of 2 hours from 2017/18) |
| Tactical or Interpersonal Communications | 2 Hours | 24 Hours (an <u>increase</u> of 11 hours from 2017/18) |
| Total | 14 Hours | 93 Hours |

Continued Professional Training 2019/20

| Classification of Classes | Discretionary | POST Mandated | Total Hours |
|---------------------------|---------------|---------------|-------------|
| Professional Development | 2,880 | 0 | 2,880 |
| Technical Skills | 1,563 | 320 | 1,883 |
| Promotion/Assignment | 4,816 | 4,583 | 9,399 |
| Update | 32 | 248 | 280 |
| Total | 9,291 | 5,151 | 14,442 |

| Classification of Classes | Discretionary | POST Mandated | Total Attendees |
|------------------------------|---------------|---------------|-----------------|
| Professional Development | 99 | 0 | 99 |
| Technical Skills | 97 | 5 | 102 |
| Promotion/Assignment | 177 | 88 | 265 |
| Update | 4 | 13 | 17 |
| Total | 377 | 106 | 483 |

| Classification of Classes | Discretionary | POST Mandated | Total Dollars |
|---------------------------|---------------|---------------|---------------|
| Professional Development | \$106,630 | \$0 | \$106,603 |
| Technical Skills | \$19,517 | \$4,168 | \$23,685 |
| Promotion/Assignment | \$116,391 | \$108,738 | \$225,129 |
| Update | \$832 | \$5,930 | \$6,762 |
| Total | \$243,370 | \$118,836 | \$362,206 |

Legally Mandated Training 2019/20

| Training Category | POST Mandated Training | Hayward Police Department Training |
|--------------------------------------|------------------------|---------------------------------------------------------|
| Domestic Violence Update | 2 Hours every 2 years | 2 Hours every 2 years (100% of mandate) |
| First Aid/CPR/AED Refresher | 8 Hours every 2 years | 10 Hours every 2 years (125% of mandate) |
| High Speed Vehicle Pursuit | 1 Hour Annually | 10 Hours of Annual Drivers Training (1,000% of mandate) |
| Racial and Cultural Diversity Update | 2 Hours every 5 years | 10 Hours every 2 years (1,250% of mandate) |

Communication Training 2019/20

| Training Category | POST Mandated Training | Hayward Police Department Training |
|-----------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| CIT Crisis Intervention Training | 40 hours Mandated for Training Officers All other employees discretionary | 40 hours for Training Officers and OPD/ACBHCS Course + 8 hours every 2 years for all department employees |
| I-CAT Integrating Communications, Assessment, and Tactics | NA | 8 hours every 2 years for all department employees and integrated into New Employee Orientation |
| De-Escalation | NA | 10 hours in 2020 for all sworn employees + built into Force Options/D-Tac/Firearms |



CALEA





Lexipol

Recent Policy Changes

January 2020

- HPD identified a policy section regarding shooting at or from moving vehicles that warranted further analysis.
- The Hayward Police Use of Force Policy was changed to prohibit discharging a firearm at or from a moving vehicle.

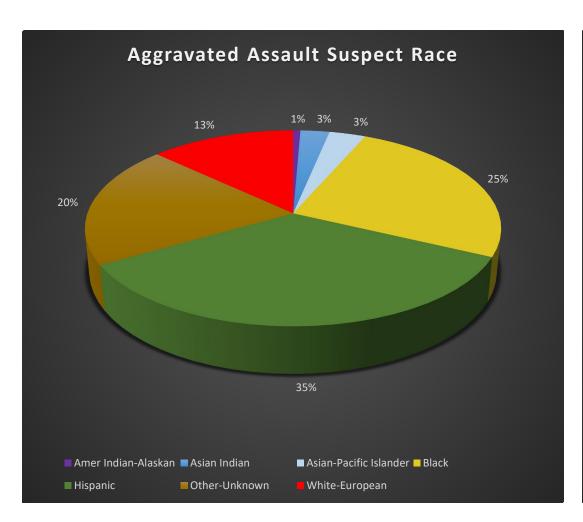
• June 2020

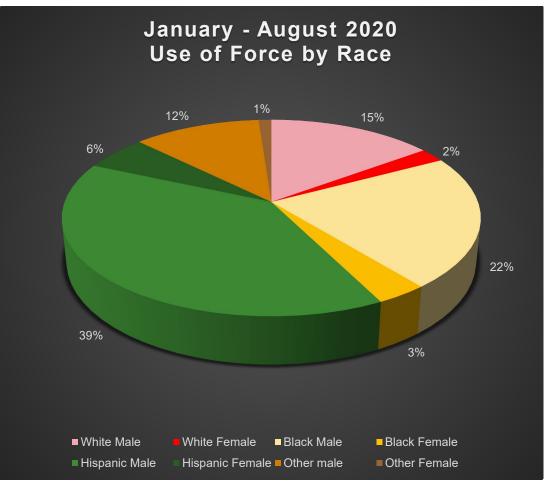
- The carotid restraint technique was removed from the Hayward Police Use of Force Policy in June 2020.
- AB 1196 (creating the same restriction statewide) was signed into law by Governor Newsom on September 30, 2020.

Internal Affairs

- Internal Affairs Unit Lieutenant and Sergeant report directly to the Chief
- Anyone can file a complaint in person, by phone, or in writing
- HPD accepts and investigates 3rd party complaints
- Statistics
 - UOF in 0.12% of calls for service
 - UOF in 6.34% of all arrests
 - UOF percentage would be much lower if all public contacts could be quantified

Internal Affairs







Internal Affairs

- January- August 2020
- 19 external complaints
 - 11 complaints unfounded
 - 8 still pending investigation
- 6 internal complaints
 - 3 complaints sustained
 - 3 still pending investigation

Community Advisory Panel

- Acting as a sounding board of the Chief of Police regarding community needs and concerns; as well as provide community feedback about proposed police programs and priorities
- Apprising the Chief of Police directly of the community's vision for police services or of the need to discuss a police policy or procedure.
- Connecting with community members, particularly persons or communities who may be reluctant to approach the department on their own, to better understand the needs of the community and how the Hayward Police Department can support meeting those needs.
- Advising the Chief of Police directly about the public perception or perceived image of the Hayward Police Department or any specific aspect of it.

Traffic Responsibilities

- Traffic enforcement
- Traffic investigation
- Traffic report review
- Parking regulations
- Tow company compliance
- Tow hearings
- Taxi compliance
- Commercial vehicle compliance/permits
- STEP grant
- Traffic safety plans
- HITT

3,324 traffic citations (Jan-Sept**)
20-30 traffic complaints per week
80 parking complaints per week

Reportable collisions:

2019 vs 2020

total collisions: 700/482

injury: 354/278

fatal: 9/9

DUI: 339/135

More than traffic enforcement

Safety plans

COVID sites

Food bank

Emergency evacuations

Most Significant Traffic Complaints

SPEEDING

STOP SIGNS RECKLESS DRIVING

- Foothill Blvd
- Mission Blvd
- Carlos Bee Blvd
- Hesperian Ave
- Huntwood Ave

- Woodland Estates
- Treeview
- Southgate
- North Hayward

- Hayward Hills
- Russell City
- Mt Eden
- South Hayward





District Command

Community Engagement

Outreach Programs

Homeless Liaison

Coffee with Cops

National Night Out (and Caravan)

Neighborhood Alert Meetings

Hayward Neighborhood Alert

Downtown Ambassador Program

Various Community Group Meetings

Downtown Street Parties

Holiday Toy Drive

Community Academy

Spanish Community
Academy

Youth Academy

Crime Free Multi-Family Housing Program

Security Symposium

Police Activities League (PAL)

Navigation Center Referrals

Camp Abatements

Facilitate Services

Liaison/Collaboration with City Departments



District Command

2019 Highlights



Community Academies – Over 100 attendees

Increased Participation in National Night Out

Additional Neighborhood Watch Groups Developed

Holiday Toy Drive – Serviced over 150 families with the community donating over \$35,000 in cash, gift cards, and new toys.











District Command

Homeless Liaison Program

Navigation Center Referrals – 52 (Nov.)

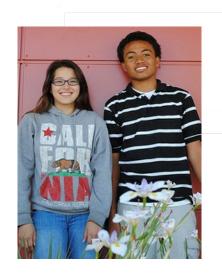
Camps Abated in 2019 – 31 Camps







Youth and Family Services Bureau 2020 Highlights



Life Skills
Restorative Justice
Diversion



Community
Based
Counseling



School Based Mental Health



School Resource Officers

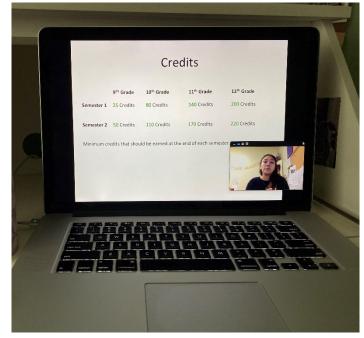
Giving Police Officers Options



- Holistic view of crime prevention and safety
- Immediate access to mental health services
- YFSB counseling gives police more options
- Positive impact on culture of police department

Serving Hayward through COVID-19

- Telehealth Transition
- HUSD Collaboration
 - Social Emotional Wellness
 - School Safety
- Virtual Junior Giants





Internal Engagement Survey Results

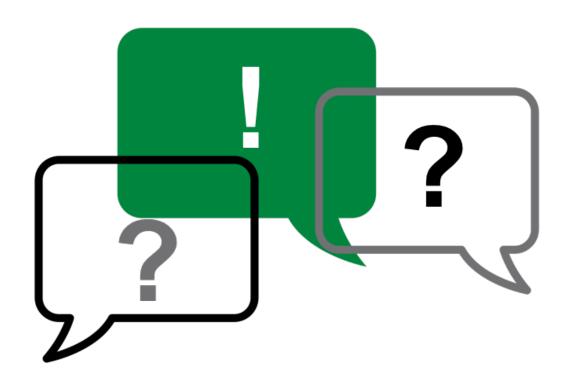
- 113 sworn, 63 professional staff, 9 declined to state
- Significant findings
 - 86% felt Council does not support department
 - 74% felt City Executive Leadership does not support department
 - Only 22% felt valued as City employee
 - 62% felt supported by the community
 - 55% of employees would leave to work elsewhere if they could

Internal Focus Group

- Participants from all ranks and divisions within the department
- Significant themes
 - Concerns about emotional state of HPD employees
 - Concerns about increases in crime and changes in prosecution
 - Concerns about community relations
 - Concerns about lack of staffing
 - Concerns about lack of knowledge about department by City leadership
 - Concerns about resources
 - Concerns about homelessness

Concluding Remarks – Police Chief and City Manager

Questions



PRESENTATION

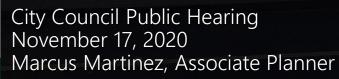
ITEM #6

PH #20-086

COMMERCIAL CANNABIS DISPENSARY

JIVA LIFE 22701 FOOTHILL & 1055 C STREET

Conditional Use Permit Application Proposed Commercial Cannabis Retail Dispensary with Ancillary Delivery Services Located at 22701 Foothill Boulevard and 1055 C Street





CANNABIS REGULATIONS OVERVIEW

Nov 2017

Late 2018

March 2019

Fall 2020

Council adopted Land Use Ordinance

 Ordinance authorize establishment of cannabis businesses in Hayward with a maximum of 3 retail dispensaries in Downtown;

Issue of Cannabis Permits

 City Manager's Office conducted RFP process interviews and issues Cannabis Permits for all sectors;

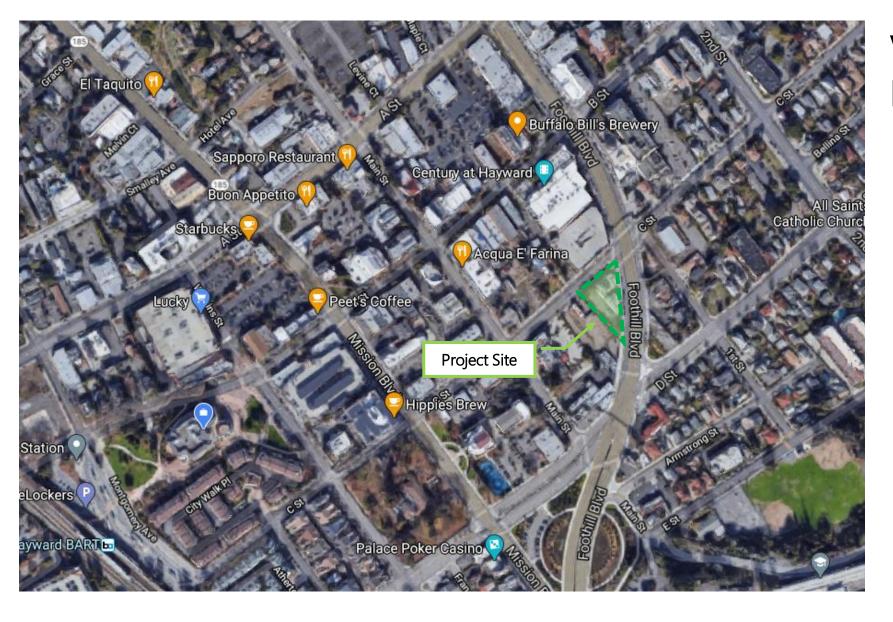
Buffer Requirements Amended

 Council adopted amendments to land use regulations to reduce minimum distances between cannabis dispensaries and between cannabis dispensaries & sensitive uses.

Process Land Use Applications

Public hearings for JIVA

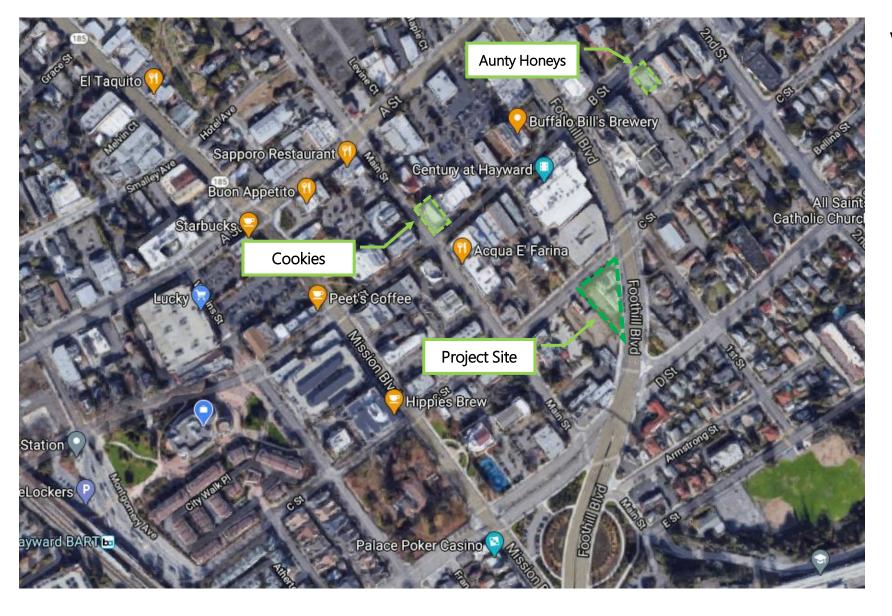




VICINITY MAP

- ✓ Downtown Specific Plan Area
- ✓ Prominent Corner of C Street and Foothill Boulevard
- ✓ Last of 3 Retail

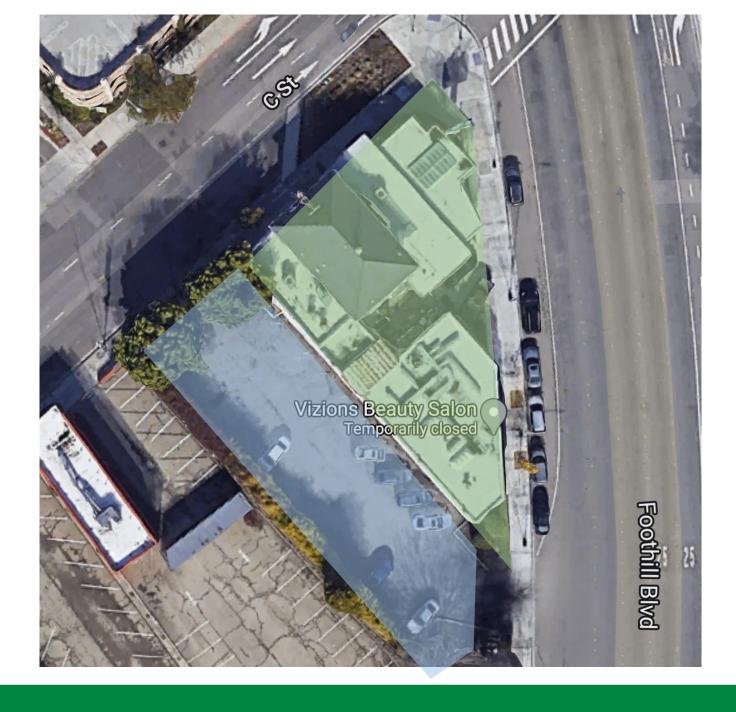
 Dispensary Locations in Downtown



VICINITY MAP

- ✓ Downtown Specific Plan Area
- ✓ Prominent Corner of C Street and Foothill Boulevard
- ✓ Last of 3 Retail

 Dispensary Locations in Downtown



PROJECT SITE

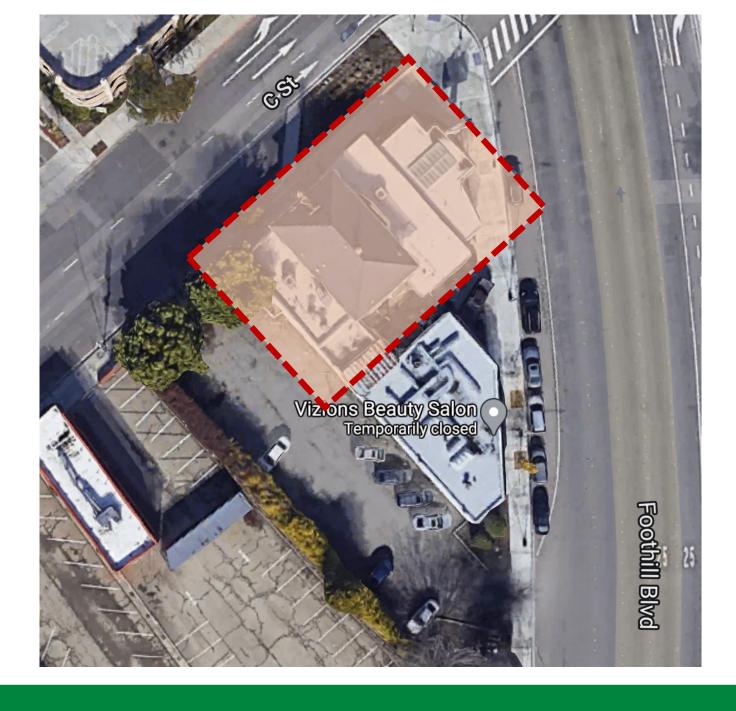
- ✓ Two Parcels; One Building Used
- ✓ 22701 Foothill Boulevard (Building) and 1055 C Street (Parking Lot)
- ✓ 0.45-Acre Total Site

Zoning District:

✓ Downtown Main Street (DT-MS)

General Plan Land Use Designation:

✓ City Center Retail and Office Commercial (CC-ROC)



PROJECT SITE

- ✓ Two Parcels; One Building Used
- ✓ 22701 Foothill Boulevard (Building) and 1055 C Street (Parking Lot)
- ✓ 0.45-Acre Total Site

Zoning District:

✓ Downtown Main Street (DT-MS)

General Plan Land Use Designation:

✓ City Center Retail and Office Commercial (CC-ROC)



Requested Approval (Application Type)

- Conditional Use Permit
- Reduction in Sensitive Land Use Buffer

Project Scope

- New commercial cannabis retail dispensary with ancillary delivery services;
- Significant exterior remodel and tenant improvement for existing commercial building; and
- Related site improvements included new landscaping, parking upgrades, exterior lighting, etc.

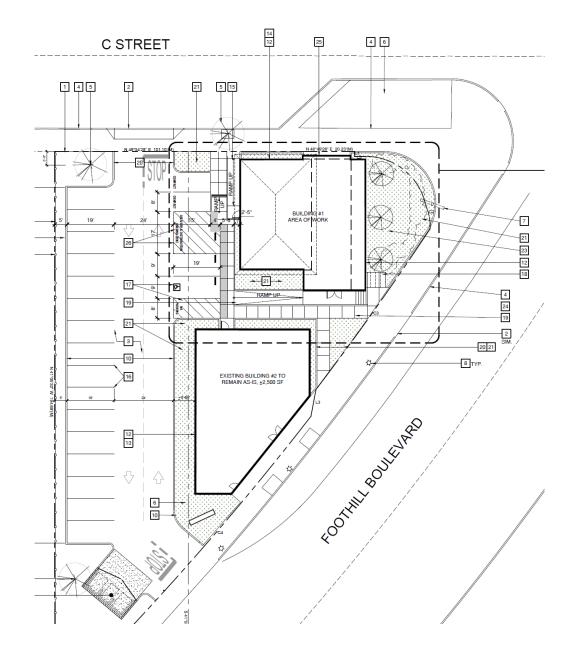


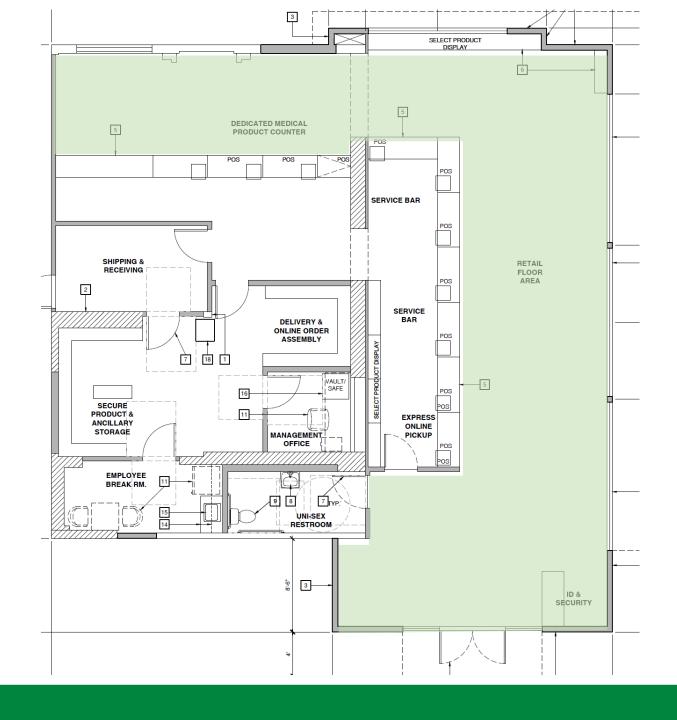
BUSINESS OPERATIONS

- ✓ Proposed cannabis retail dispensary with ancillary delivery services within the existing commercial building;
- ✓ Retail sales of cannabis and cannabis-related products such as flowers, concentrates, beverages, edibles, etc. for individuals of legal age (21 for recreational and 18 for medical use)
- ✓ Hours of Operation: 9 a.m. to 9 p.m., daily
- ✓ Two security guards on-site during business hours
- ✓ Required to implement security plan and odor mitigation plan

PROJECT SITE PLAN

- Demolition of dilapidated portions building (i.e. patio enclosure and rear of building towards parking lot)
- Create new entrance and paseo linking parking lot and Foothill Boulevard
- Site Parking and Circulation
 - Modified parking lot from one-way traffic to two-way;
 - 20 off-street automobile spaces;
 - 4 bicycle parking spaces; and
 - Dedicated delivery and distribution loading zone for business





Interior Floor Plan

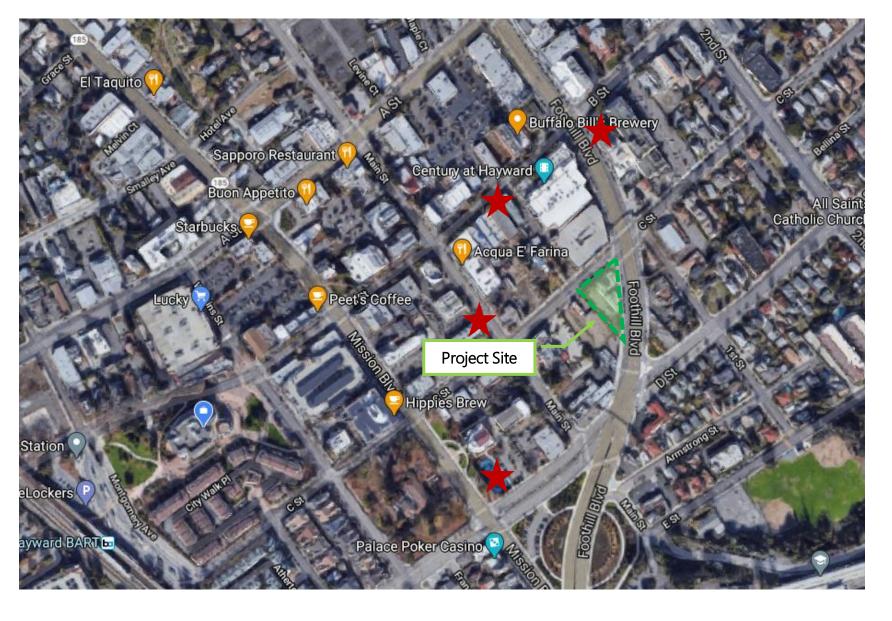
- 2,500 square-foot commercial tenant space:
 - Customer area (50%)
 - Back of house operations (50%)
- Back of house operations include secured storage, order assemblies, management office, and shipping and receiving
- One primary entrance and exit for customers
- Second floor to be abandoned during renovation





PROJECT RENDERINGS

- New paseo entrance between two existing commercial buildings;
- New modern architecture for the building including storefront windows, wooden slats, and metal awnings facing the streets; and
- Enhanced site landscaping along project frontages



SENSITIVITY BUFFER

- ✓ As proposed, the project would be within 600 feet of four sensitive uses:
 - Team Brewers Karate
 - High Scores Arcade
 - Children's Park at Giuliani's Plaza
 - Kumon Learning Center
- ✓ Pursuant to § 10-1.3603 of the HMC 600-foot buffer requirement may be reduced: Applicant is requesting reduction.



STAFF ANALYSIS

- ✓ Applicant has proposed a significant investment and remodel a long-time vacant building that will overall improve the area
- ✓ Proposed use will create more pedestrian traffic and will support other downtown businesses;
- ✓ Applicant will be required to implement a security plan (reviewed by Police Department) to prevent theft, loitering, on-site consumption, and maintain proper records according to state and local regulations;
- ✓ Complies with standards of the Hayward Municipal Code except for sensitive buffers

PLANNING COMMISSION HEARING

- ✓ October 8, 2020 The Commission voted 6-1 to recommend approval of the Conditional Use Permit with added Conditions of Approval:
 - 1) incorporating public art, 2) participating in "adopt-a-block" program, and 3) participating in volunteer efforts with Hayward Clean and Green Task Force



The proposed project of remodeling and occupying an existing commercial building is considered *categorically exempt* from CEQA per Section 15301 for existing facilities;

✓ No additional environmental review is required.

STAFF RECOMMENDATION

That the City Council:

✓ Adopt the Resolution approving the Conditional Use Permit application based on the required Findings and subject to the Conditions of Approval.





Questions?

APPLICANT PRESENTATION



COMMERCIAL CANNABIS BUSINESS

RETAIL STOREFRONT & DELIVERY SERVICE







LOCAL ENTERPRISE MINORITY OWNED

DIVERSITY HIRES



RAJIV "RAJ" POTTABATHNI

PRINCIPAL & MANAGING DIRECTOR







CALIFORNIA ASSETS



7 CCB Retail Storefronts w/Delivery Permits / Licenses

6 Associated Commercial Real **Estate Properties**

Leases w/Extendable Terms or Purchase Options (Stockton Property TBD)



City of Santa Rosa

III IIII IIII milesh

City of

San Bernardino



City of **Union City**



City of **Hayward**





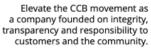
City of San Francisco

City of Napa

OBJECTIVE

Strategically secure coveted **Commercial Cannabis Business** ("CCB") permits/licenses and stimulate growth through successful operations utilizing market research to allow for expansion and continued business development.







MEDICAL IDENTITY

Establish an alternative and integrative medical first approach in a recreational marketplace by providing access to dedicated patient/customer care, consumption safety and therapeutic education.



RECREATIONAL VISION

Curate an approachable enhanced retail experience ensuring customer satisfaction from "park to purchase" through exemplary service, seamless operational infrastructure, product value and brand selection.



TITLE NUMBER: 420407

RETAIL CANNABIS TITLE CERTIFICATE

THIS TITLE IS GRANTED TO THE GREENHOUSE GROUP LLC

The above named entity holds the rights to apply for a cannabis retail license in the City of Renton.

The holder of this Title may seek to exercise it by applying for a license in the City of Renton. Washington State Liquor and Cannabis Board must approve any changes in ownership in advance

THIS IS NOT A LICENSE TO SELL CANNABIS®

Effective 4th of June, 2018



Becky Smith, Director of Licensing and Regulation

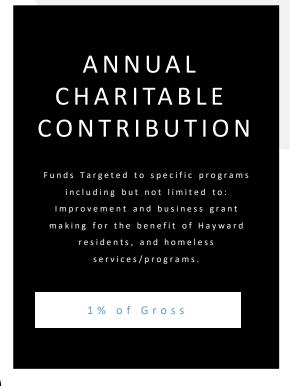
*It is illegal to sell cannabis in Washington State without a license. This Title does not guarantee a retail cannabis license. All license requirements must be met prior to receiving a license.

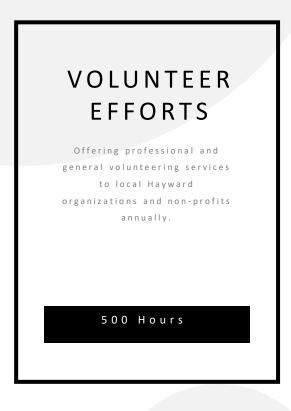
Titles are valid for four years after initial issuance, or 6 months after the prohibitive ordinance is lifted in the

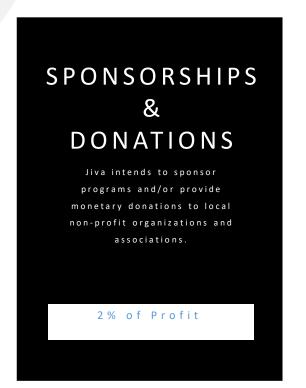
| OWNER | ENTITY | USE TYPE | CITY/COUNTY/STATE | PERMIT/LICENSE # |
|-------------------------|----------------------------------------------------------|------------------------------------------------------------|----------------------------------------------|------------------------------|
| Rajiv J. Pottabathni | Jiva Life LLC Jiva SBD LLC | Retail Storefront & Delivery | San Bernardino, San Bernardino County, CA | CCB18-0033 C10-20-0000064 |
| Rajiv J. Pottabathni | Jiva Life LLC Jiva UC LLC | Retail Storefront & Delivery | Union City, Alameda County, CA | RES. NO. 5564-20 |
| Rajiv J. Pottabathni | Jiva Life INC Jiva Life LLC Jiva HWD LLC | Retail Storefront & Delivery | Hayward, Alameda County, CA | CUP 201806775 |
| Rajiv J. Pottabathni | Jiva Life LLC Jiva SR LLC | Retail Storefront & Delivery | Santa Rosa, Sonoma County, CA | CUP 18-075 RES. NO. 11930 |
| Rajiv J. Pottabathni | Mahleah Holdings Inc. Jiva Life LLC Jiva SF LLC | Retail Storefront & Delivery, On-Site Consumption | San Francisco, San Francisco County, CA | DBI 201907085297 |
| Rajiv J. Pottabathni | Jiva SCK LLC | Retail Storefront & Delivery | Stockton, San Joaquin County, CA | RE-332 |
| Rajiv J. Pottabathni | Jiva NPA LLC | Retail Storefront & Delivery | Napa, Napa County, CA | MMD20-0004 |
| Rajiv J. Pottabathni | The Greenhouse Group LLC | Retail Storefront | Renton, King County, WA | 430622 (WSLCB) |
| Rajiv J. Pottabathni | The Greenhouse Group LLC Casita Verde LLC | Retail Storefront | Renton, King County, WA | 420407 (WSLCB) |

LOCAL EQUITY COMMITMENT

Volunteer services, monetary donations to local non-profit organizations, sponsorships for City programs or local organizations, annual charitable contribution, and/or any other economic incentives to the City.









LABOR & **EMPLOYMENT**

EMPLOYEE RETENTION Jiva will offer employees

BENEFITS (>)

Health Insurance Benefits

\$18-\$20 per hour,

Vacation Benefits

exceeding the City and

Paid & Unpaid Leave

State minimum living

Retirement Package

wage.

Bonus Package

AGREEMENT

LABOR PEACE Jiva intends to create up to eighteen (18) jobs in year one (1), and over twenty (20) full and part time jobs within the first three (3) years of operations.



BROTHERHOOD OF TEAMSTERS LOCAL UNION NO. 70 ALAMEDA COUNTY, CALIFORNIA

Auto Truck Drivers, Line Haulers, Car Haulers and Helpers

Affiliated with the International Brotherhood of Teamsters



Jiva will utilize, Wurk, which is a workforce management platform for cannabis software that features payroll, timekeeping, schedule, 280E management, onboarding, HR consulting, and more.

Equality & Inclusion Policies | Social Equity Hires | Diversity | Non-Discrimination Policy Equal Opportunity Employment | Workers Compensation | Anti-Harassment Policy | Accommodations

Date: July 3rd 2018

To: Mayor, City Council, City Manager

Re: Hayward Retail Cannabis Permit;

Sincerely,

Richard Fierro

Richard Frent

(510) 673-0731

rfierro@teamsterslocal70.org

This letter is to certify that we have entered into a bonafide Labor Peace Agreement with Jiva Life LLC. In our conversations with their leadership team, they have expressed a desire to include workers in the potential benefits of operating in Hayward.

For these reasons we strongly encourage the Mayor and Council to approve their retail permit. If there are any questions my contact information is below.

| Position | Wage Rate | |
|-------------------------------------|--------------------------------|--|
| General Manager | \$75,000 - \$85,000 (Salaried) | |
| Assistant Operations Manager | \$65,000 - \$70,000 (Salaried) | |
| Inventory Controller | \$60,000 - \$65,000 (Salaried) | |
| Head of Security | \$60,000 - \$65,000 (Salaried) | |
| Security Specialists | \$18 - \$20 (Hourly) | |
| Hospitality & Operations Associates | \$18 - \$20 (Hourly) | |
| Customer Experience Specialists | \$18 - \$20 (Hourly) | |
| Fulfillment Specialists | \$18 - \$20 (Hourly) | |
| Delivery Operations Associates | \$18 - \$20 (Hourly) | |
| Neighborhood Liaison | \$18 - \$20 (Hourly) | |

EMPLOYEE TRAINING

EMPLOYEE HANDBOOK

Our number one goal is to provide outstanding customer service. Set both your personal and professional goals high. We have great confidence in your ability to achieve them, so our employee handbook is very simple. We have only one rule...

OUR ONE RULE Use good judgment in all situations.



NEIGHBORHOOD COMPATIBILITY



The Hayward Chamber of Commerce is pleased to have in its membership Jiva Life, a partnership organization with considerable experience in the cannabis industry, including retail and delivery, manufacturing, distribution, cultivation, and ancillary services.

Jiva Life is a member of the Hayward Chamber of Commerce, in large part, because it is an organization with a reputation for professionalism in the industry with expertise in staff training, quality control, safety and security. We have worked with company representatives such as managing director Raj Pottabathni and are pleased at his team's eagerness to be an active member of Hayward's business community.

The chamber is impressed with the high professional standards of Jiva Life's business plan and how the company will use sound, ethical business principles. In addition, meeting with Mr. Pottabathni has given me assurance that Jiva Life will be an excellent corporate citizen in Hayward and committed to appropriate community support.

Sincerely

President & CEO



NO NUISANCE

Desirable for Public Convenience & Harmonious with City Policies, Intent, Purpose of Zoning District



NO DETRIMENT

No Detriment to Public Health, Safety, or General Welfare





NO IMPAIRMENT

No Impairment to the Character & Integrity of the Zoning District



INCREASED SECURITY

Crime Prevention that shall Enhance for the



NEIGHBORHOOD INTEGRATION: PROACTIVE APPROACH & ASSIMILATION STRATEGY

- Neighborhood Liaison
- Ompliant Response Management
- Noise Reduction
- Light Pollution Reduction
- > Vehicle & Pedestrian Access
- No Traffic Impact
- Sidewalk Security
- Discrete Business Operations

- Medical Patient Wellness
- No Loitering
- No On-site Consumption
- Odor Mitigation & Air Quality



- Bicycle Rack
- Aesthetic Compatibility
- Waste Management





GOOD NEIGHBOR POLICY & NUISANCE AVOIDANCE

- Institute & Train Employees To Embody "The Good Samaritan"
- Role Train Employees To Contribute To Neighborhood Security
- Establish & Introduce Customers To Community Agreement
- Enforce Disturbance Prevention Responsibility
- Establish A Community Dispute Resolution Procedure





COMMUNITY BENEFITS

"The greatness of a community is most accurately measured by the compassionate actions of its members."

-Coretta Scott King: American author, activist, civil rights leader, and the wife of Martin Luther King Jr.

COMMUNITY IDEOLOGY

- Respect And Support For The Community
- Responsiveness To The Public
- Quality Of Residential Life
- Promote Economic Development
- O Public Safety
- Responsibility For The Environment

CHARITABLE CONTRIBUTION

- O Champion The City's Most Important Goals
- O Provide Charitable Contributions/Funding Towards Nonprofits
- O Contribute & Volunteer Competent Professional Services Annually

COMMUNITY POLICY OVERVIEW

- O Generative Relationship: Establish A Generative Relationship With The Community
- O Good Neighbor Policy: Develop Responsible Community Benefit Strategies
- O Economic Incentives : Stimulate Economic Prosperity Within The Community
- Ocharitable Contributions: Champion The Community's Most Important Causes
- Health Education: Advance The Holistic Wellness Of The Community

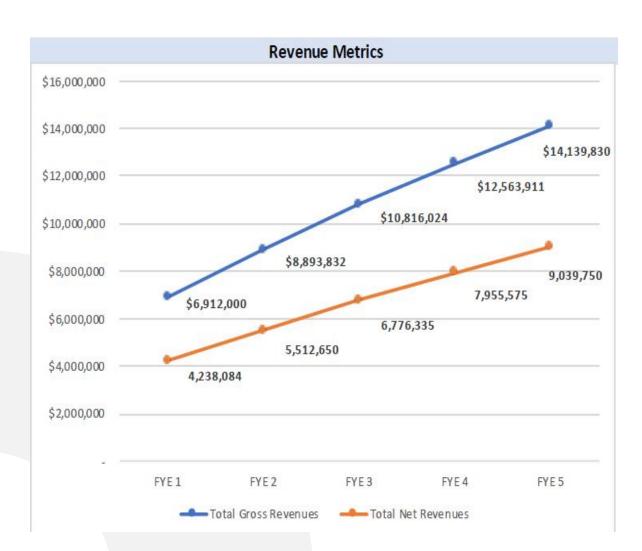
| ANNUAL CHARTIABLE CONTRIBUTION | YR 1 | YR 2 | YR 3 | YR 4 | YR 5 |
|-----------------------------------------------------------------|----------|----------|-----------|-----------|-----------|
| 1% (Inclusive of the City's 7% Cannabis Tax Measure Rate) | \$64,282 | \$83,602 | \$102,752 | \$120,614 | \$137,029 |



BUSINESS "BRASS TAX"

- CapEx (Tenant Improvements & Furniture, Fixtures, & Equipment) = \$1M
- CapEx + OpEx (3 Months of Pre-Launch Duration Expenses) = \$1.5M
- Well capitalized, demonstrating access of up to \$2M
- 250 Transactions per Day (200 Retail Storefront & 50 Delivery)
 - \$75 Retail Storefront (70%-58%)
 - \$80 Delivery (20%-33%)
 - \$85 Medical Product (9%)
- Annual Growth: YR1 to YR2 = 24% | YR2 to YR3 = 16% | Y3 to Y4 = 9% | Y4 to Y5 = 5%

| TAX RATE % | YR 1 | YR 2 | YR 3 | YR 4 | YR 5 |
|------------|-----------|-----------|-----------|-----------|-----------|
| 7% | \$449,971 | \$585,214 | \$719,266 | \$844,295 | \$959,205 |



DAY-TO-DAY

STANDARD OPERATING PROCEDURES

- **Opening & Closing Procedures**
- Customer Reception & Check-in
- **ID** Verification
- Sale Of Cannabis Products
- Description Director(s) Roles
- Description of Employee(s) Roles
- **Customer Education**
- **Product Offerings**
- Customer Retail Experience
- **Product Quality Control**
- **Delivery Service Procedures**
- Marketing Strategy (FOOTTRAFFIK)
- Customer Relationship Management (BAKER)









PRODUCT MANAGEMENT

- Product Procurement
- Product Deliveries & Intake Manifests
- Accepting Cannabis Goods
- Review Of Product Labels & Quality
- Limited Access Areas
- Product Access Protocols
- Vendor/Distributor Qualifications
- Product Access Protocols
- Customer Product Handling

INVENTORY CONTROL

- Inventory Records
- Record Retention
- Reporting & Monitoring
- Tax Payments
- Records Software
- Private Medical Records
- Track-and-Trace (METRC)
- "POS" Point Of Sales (COVA)
- Online Order Platform (DUTCHIE)



PRODUCT SALES MIX

55%

25%

15%

5%

FLOWER

55% of products that are pre-packaged branded dried cannabis flower and/or pre-rolls





CONCENTRATES

25% of sales to be made from purchases of manufactured products (concentrates, extracts, vapes, preparations & topical)









EDIBLES

15% of sales to be made from purchases of manufactured products (edibles)

NON-CANNABIS

5% of sales generated from paraphernalia and/or cannabis delivery/consumption devices





CASH MANAGEMENT



STEP ONE

Client prepares for deposit





STEP TWO

Hardcar pickup deposit

STEP THREE

Hardcar processes cash

HARDSAR

| PROSPECTIVE BANKING/CIT CLIENT INTAKE FORM | | | | | | |
|--------------------------------------------|----------------------------|-----------|--|--|--|--|
| LEGAL BUSINESS INFORMATION | | | | | | |
| NDA on File: | How did you hear about us? | Date: | | | | |
| Contact Name: | | Title: | | | | |
| Phone: | hone: Email: | | | | | |
| Legal Business Name: | | | | | | |
| Business Address: (only required for NDA) | | | | | | |
| City: | State: | Zip Code: | | | | |
| Website: | | | | | | |

STEP FOUR

Deliver to FRB





SECURITY

- Qualified Security Consultant
- Industry Best Practices (City & BCC Compliance)
- Architectural Security
 - Site And Building Perimeter Protection
 - Orime Prevention Through Environmental Design ("CPTED")
 - Exterior Lighting
 - Physical Barriers
 - Secure Storage
- Electronic Security System ("ESS")
 - Access Control System
 - Intrusion Alarm System
 - Oclosed Circuit Television ("CCTV")
 - Surveillance System
 - Remote Monitoring & Notification Capabilities
- Operational Security
 - O Policies, Procedures, & Protocols
 - Employees And Visitors
 - Background Checks
 - Remote Monitoring Of Employees Using ESS
 - Internal and Third-party Security Experts And Resources
- Information Technology Security
- Premises Security Diagram
-) Limited Access Areas
- On-site Security Services
 - Ouards ("Security Specialists")
- Delivery Service Security Protocols
- Cash Management & Armored Vehicle Services



Matt Carroll
Carroll Security Consulting, LLC
(916) 997-7329
Matt@CarrollSecurityConsulting.com
www.CarrollSecurityConsulting.com
www.CSCRMS.com







2MP • Height Strip Housing • Smart Stream II • PoE • Eve-level 180° Panoramic View





2MP · 30M IR · IP66 · IK10 · Smart Stream II · SNV Defog · VIVOCloud





4MP · 30M IR · WDR Pro · Smart Stream II · IP66 · IK10 · Video Rotation · Defog











SOUTH COUNTY SECURITY AND INVESTIGATIVE SERVICES, INC.

> 22551 Second Street, Suite #240, Hayward, California 94541 (510) 783-2696 FAX (510) 783-0481 PPO #7221 PI #7727 http://www.southcountysecurity.net













FIRE & LIFE SAFETY

- Oualified Fire Prevention & Suppression Consultant
- > Fire Alarm System
- > Fire Prevention Diligence
- > Fire Monitoring System
- Accident & Incident Reporting Procedures
- Building Evacuation
- Location Of Fire Extinguishers/Fire Suppression Equipment
- Fire & Medical Emergency Training
- No Use Of Flammable Or Other Combustible Materials
- No Smoking Policy



Elliot Gittleman, F.P.E ESH Consultants 415-751-9461 esh.fire@sbcglobal.net

www.eshconsultants.com

PRE-OPERATIONS TIMELINE

POST DECLARATION OF INTENT TO AWARD A COMMERCIAL CANNABUS BUSINESS PERMIT & CONDITIONAL USE PERMIT

CONDITIONAL USE PERMIT

PLANNING COMMISSION
& CITY COUNCIL HEARINGS

BUILDING PERMIT

WEEKS 1-10

Upon issuance of Conditional Use Permit from the Planning Commission, Submit Final Plans to Building & Engineering Division Services.

Prepare for launch of operations: secure insurance and workers' compensation; meet with local labor union representatives; began process to hire Managers, finalize

CONSTRUCTION

WEEKS 11-27

Upon issuance of a Building Permit, begin construction and conduct necessary tenant improvements.
Submit for BCC State License. Schedule inspection for Certificate of Occupancy.

Develop and circulate marketing materials: fact sheets, website, training seminars, patient presentations, community outreach, etc.

PRE-LAUNCH

WEEKS 28-32

Finish hiring and training all staff on all Applicant SOPs; receive unique product identifiers and begin inventory control.

Once available from the BCC, acquire mandatory electronic track-and-trace system software. Test internally and identify users to report for State-mandated training. Compliance commitment: internally finalize standard operating procedures and prepare onsite manual; verify compliance; monitor the State website on scheduled publication dates for updates to regulations.

ADVISORS & CONSULTANTS



PATRICK OROSCO

PROPERY OWNER



MATT NOHR
FACILITY DEVELOPMENT



ARMANDO GUIDO-LOPEZ

ARCHITECT



MATT CARROLL
SECURITY COMPLIANCE



HECTOR VILLASENOR
LICENSING & LOCAL AFFAIRS



ELLIOT GITTLEMAN

FIRE & LIFE SAFETY



GUILLERMO BRAVO

MARKETING STRATEGY



DR.KARTHEEK REDDY

MEDICAL ADVOCACY



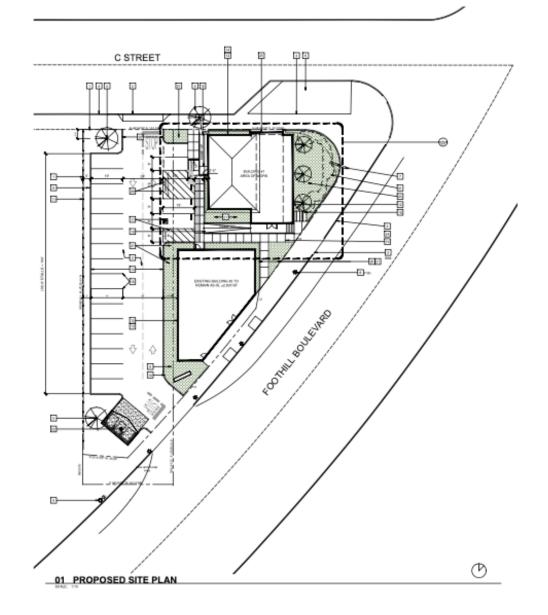
AVINASH MAMIDI

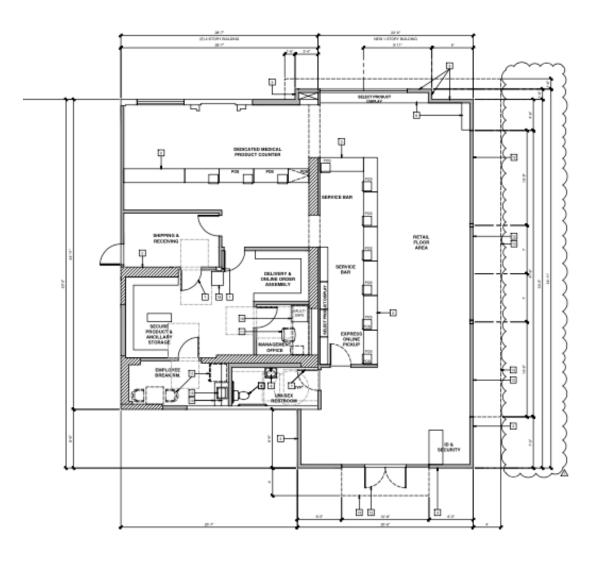
PHARMACOTHERAPY



TONY SCHOENBERG

LEGAL COUNSEL





PROPOSED FIRST FLOOR PLAN



01 EXISTING PARKING LOT



02 DRIVEWAY APRON



03 EXISTING BUILDING #2



04 EXISTING BUILDING #1



EXISTING BUILDING #1

05 AND ADJACENT PARKING STRUCTURE

06 EXISTING BUILDING #1

SCALE HTS



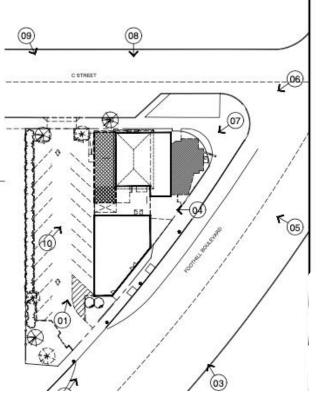


07 EXISTING BUILDING #1 CLOSEUP











EXISTING OUTDOOR PATIO



EXISTING OUTDOOR PATIO
02 INTERIOR



EXISTING OUTDOOR PATIO

SCALE 175



EXISTING OUTDOOR PATIO
04 ENTRY
SCALE NTS



05 INTERIOR EXISTING CONDITION



06 INTERIOR EXISTING CONDITION



07 INTERIOR EXISTING CONDITION



08 INTERIOR EXISTING CONDITION



09 INTERIOR EXISTING CONDITION



10 INTERIOR EXISTING CONDITION

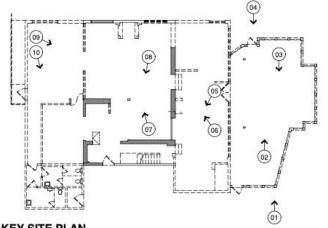


PHOTO KEY SITE PLAN

