Strategic Roadmap Update



Council Work Session February 13, 2021





We're back (and happy to be here)!



Today's Goals

Review Roadmap & Survey

Provide high-level guidance on the reprioritization of projects by priority area (x6)

Decide on Next Steps



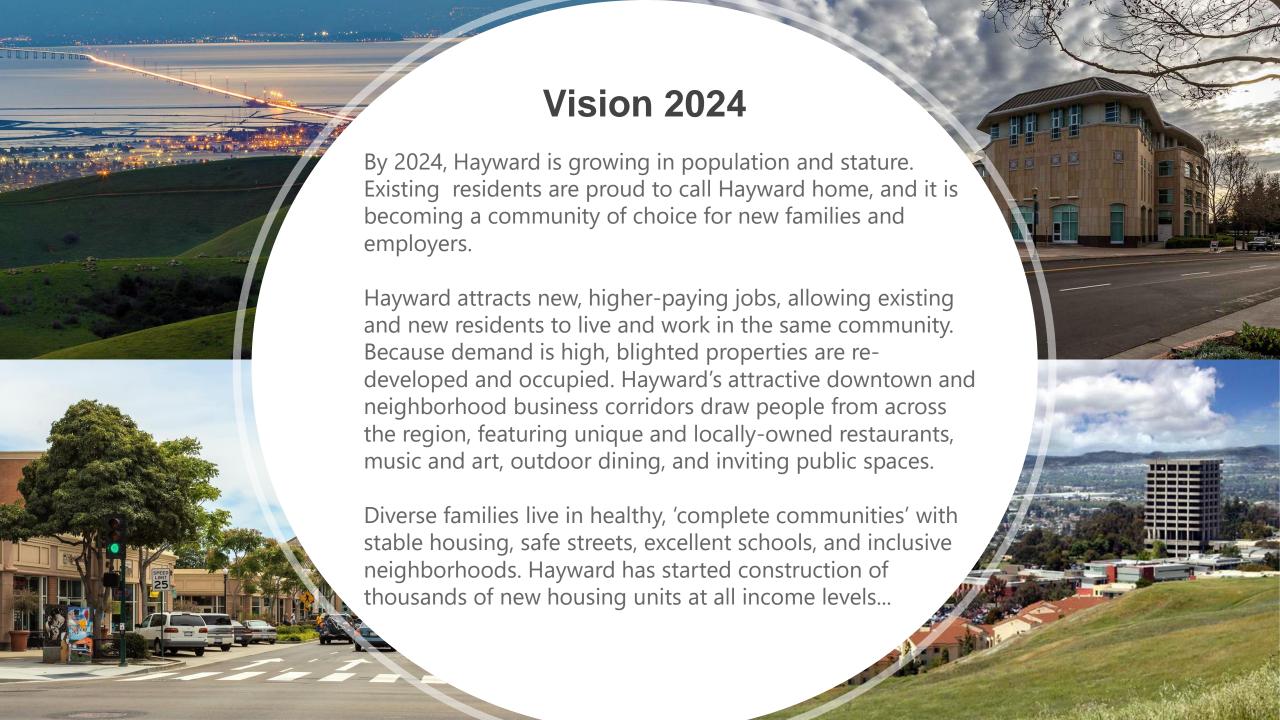
8:30	Welcome and Introductions
9:15	Overview & Process
10:15	Preserve, Protect, and Produce Housing
10:45	Break
10:55	Grow the Economy
11:25	Combat Climate Change
11:55	Improve Infrastructure
12:25	Lunch
12:45	Improve Organizational Health
1:15	Support Quality of Life
1:45	Next Steps

Ground Rules

- Be here now (Don't email or text while on the Zoom call)
- Help make sure everyone is heard
 - "Step Up" to voice your thoughts. "Step Back" to let others speak too. Be additive, not repetitive.
- Listen actively (seek to understand, keep an open mind)
- Actively resolve conflict
 - Pursue areas of agreement. Consensus means "I can live with it."
 - Conflict has and will always be here. It just depends on which form it takes in the room today.
- Help the facilitator to keep things on-time
- Help us make sure we captured your input correctly
- Process may be messy, and that's OK!

Overview of Strategic Roadmap







Strategic Priorities

The critical focus areas to achieve the vision.



Preserve, Protect & Produce Housing

Construct new housing at all income levels, stabilize rents to reduce displacement, and provide shelter and services to those who are unhoused.



Grow the Economy

Attract and retain businesses, stimulate a vibrant economy, provide high paying jobs, and ensure a strong business community.



Combat Climate Change

Continue to reduce our carbon footprint, improve sustainable practices, increase green spaces, and better prepare residents for climate change.



Improve Infrastructure

Reduce traffic and improve our roads, transit and active transport options.

Upgrade city buildings, water, sewer, and the broadband network.



Improve Organizational Health

Attract and maintain a diverse, capable workforce. Collaborate to be more fiscally sustainable, data-driven, and engaged with our community.



Support Quality of Life

Optimize city services and public safety, clean and beautify the City, and better prepare for natural disasters.



Preserve, Protect & Produce Housing

#	Projects * = needs funding ** = statutory requirement	Lead Dept	Sup- port	Y1	Y2	Y3	Y3+
1	Sustain the Navigation Center to house and support the hom	eless					
1a.	Identify sustainable funding source for the Navigation Center*	CSD	FIN				
1b.	Oversee operations of the Navigation Center (i.e. funding administration, contract management, data collection, and performance monitoring)	CSD					
2	Create a Homelessness Reduction Strategic Plan						
2a.	Create a Homelessness Reduction Strategic Plan modeled on an empowerment approach and best practices, as well as after Alameda County's EveryOne Home Plan	CSD	H, PL, PD, M				
2b.	Implement the Homelessness Reduction Strategic Plan	CSD					
3	Provide winter temporary shelters						
За.	Partner with Alameda County to transition from Winter Warming Shelters to Winter Shelters (open nightly, regardless of temperature)	CSD	DSD, HSD, PL				
3b.	Continue partnership with Alameda County to implement winter shelters*	CSD					
4	Implement housing incentives and production work plan in a	ccorda	nce to	state	housi	ing lir	nits
4a.	Explore moderate-income financing model	Н					
4b.	Amend Density Bonus Ordinance**	DSD					
4c.	Update Accessory Dwelling Unit (ADU) Ordinance**	DSD					
4d.	Develop an Overlay Zoning District to allow RS zoned properties (single family residential) to develop into a variety of housing types at densities permitted under the applicable General Plan designation	DSD					
4e.	Explore program to convert tax-defaulted properties to affordable housing	Н					
4f.	Create marketing materials for incentivizing housing production	Н					
4g.	Expand emergency shelter sites in Hayward	Н					



Combat Climate Change

	* = needs funding	Projects ** = statutory requirement	Lead Dept	Sup- port	Y1	Y2	У 3	Y3+
1	Reduce dependency on f	ossil fuels						
1a.	Ban natural gas in new resi	dential buildings	PWD&U	DSD				
1b.	Require EV charging infrast	ructure in new construction	PWD&U	DSD				
1c.	Explore feasibility of bannin (commercial) buildings (for	g natural gas in non-residential next code update)	PWD&U	DSD ED				
1d.	Prepare transition plan to for gas appliances to electric	acilitate a phased transition of natural	MS	PWD&U				
2			PWD&U	MS				
3	Transition electricity use renewable energy	in city operations to 100%	PWD&U	MS				
4	Adopt & implement 2030	GHG Goal & Roadmap**	PWD&U	DSD				
5	Work with StopWaste to Products	promote a Circular Economy and E	xplore Re	egulation	of Sin	gle U	se	
5a.	Conduct outreach regardin	g single-use disposables	PWD&U	DSD				
5b.	Develop ordinance regulati restaurants and coordinate		PWD&U	DSD				
6	Plant 800 trees annually	(300 by private developers)	MS	DSD				
7		arbon-neutral by creating a fleet green practices and reduced	MS	PWD&U				
8	Adopt and implement th	e 2019 Building Code & Fire Code	DSD	FD				
9	Complete Shoreline Mas	ter Plan	DSD	PWD&U				
10	Update Tree Preservatio	n Ordinance	DSD	MS				



Improve Organizational Health

Maintain and expand fiscal sustainability 1a: Evaluate an increase to the Transient Occupancy Tax 1b: Continue to investigate funding tools and cost reduction strategies for PERS, other post employment benefits (OPEB) liability, and other health care costs

On Track: 60%

Racial Equity Plan

2a: Create a language accessibility policy 2b: Create a training policy

1c: Redo the Business License Tax

3: Work across Strategic Roadmap priorities to include racial equity lens

4: Continue city partic for Racial Equity

5: Continue to support innovation throughout 6a: Develop talent acc critical positions

Delayed/Extende

6: Perform staff resource allocation a prioritization analysis to support ann and explore succession planning effc 8: Re-engineer performance manage

align with organizational values 9: Continue employee engagement i develop employee recognition progr

Talent development initiatives and

11n: Develop an employee initiated plan involving interdepartmental reg 11a: Develop training academy to cu

III Grow the Economy

Marketing Plan & Opportunity Zone Campaign

1a: Update the marketing plan

1b: Implement the marketing plan

Vacant Building Property Ordinance

2a: Enforce ordinance*

2b: Engage owners and encourage activation of vacant

On Track: 50%

Strengthen workforce development pipelines

3b: Re-establish the Business Engagement Program and

3c: Collaborate with workforce development partners to organize, host and sponsor job fairs & awareness events

Strengthen workforce development pipelines

3a: Devise plan to maximize workforce development pipelines

Delayed/Extended: 22%

Former City Center Building

4c: Finalize disposition & development agreement

Disposition & Development of Route 238 Corridor

5a: Finalize planning on redevelopment of 6 remaining

5b:Finalize disposition & development agreements for all parcels**

5c. Implement disposition & development agreements

COVID-19 Pandemic Response

14a: COVID-19 Business Sector Reopening Assistance

Added: 28%

14b: COVID-19 Restaurant Assistance

14c: COVID-19 Policy Development

14d: Sidewalk Vendor Ordinance

COVID-19 Pandemic Recovery Business Assistance

15a:COVID-19 Small Business Recovery & Equity **Programs**

15b: COVID-19 Retail Recovery Program

15c: Outdoor Gathering Permit established

15d: Outdoor Dining Permit established

15e: Temporary Outdoor Business Activities Permit

Preserve, P

On Track: 61%

Navigation Center to Housing & Support the Homeless:

1a: Identify Sustainability funding source for the navigation center

1b: Oversee operations of the Navigation Center

Homelessness Reduction Strategic Plan:

2a: Create plan modeled after an empowerment approach and best practices

2b: Implement plan.

Temporary Winter Shelters:

3a: Partner with Alameda County to transition from Winter Warming Shelters to Winter Shelters*

3b: Continue partnership with Alameda County to implement Winter Shelters*

Housing Incentives & Production Work Plan:

4a: Explore moderate-income financing model

4b: Amend Density Bonus Ordinance**

4c: Update Accessory Dwelling Unit (ADU) ordinance**

Evaluate the Affordable Housing Ordinance

Former City Cer

4a: Complete d€

4d

to affordable housing

production

10: Implement a Soft S

Support Quality of Life

4b: Commence

4d: Implement of

6: Update and ir 4e: Explore program to 4f: Create marketing n

4g: Expand emergency

9: Update the Housing

On Track: 24%

Update comprehensive emergency services plan for community and staff

4b: Implement updated plan

4c: Conduct a 'risk & resilience' assessment of water system and update emergency response plan**

8: Implement Hayward Police Department Community

9: Expand existing support services offered by the Hayward Police Department Youth and Family Services Bureau to include life skills, education and restorative justice

10: Implement a strategy to compel Union Pacific to clean up their unsafe and blighted properties, mitigate public safety risk, and reduce inefficient use of staff resources

11: Implement a vaping ban

13: Evaluate options for adding bathrooms to Heritage Plaza for Council consideration

Delayed/Extended: 31%

Oversee the rebuilding of the South Hayward Youth and Family Center (the Stack)*

1a: Finalize financing

1b: Design and construct center

1c: Continue working with service providers to ensure a mix of services and opportunities that best address the needs of the corridor.

Complete gateway and corridor landscape beautification*

2a: Complete Tennyson corridor landscape beautification 2b: Complete Jackson corridor landscape beautification

Implement mental health comprehensive assessment teams (CAT) to provide targeted mental health services and avoid inefficient use of public safety resources

3a: Assess findings from pilot

3b: Roll out permanent CAT program (outside of County)

Update comprehensive emergency services plan for community and staff

Added: 45%

Implement targeted illegal dumping prevention

17c: Operation Clean Sweep*

COVID-19 Response

14a: Establish Graffiti Relief Program

14b: Launch and run Food Distribution Operation

14c: Launch and run Covid-19 Testing Site Operation

14d: Operate Long-term Partial Activation of EOC, including rapid rollout of Veoci

15: Create and implement Homeless Encampment Task

16: Design and Implement Community Engagement

effort in response to Black Lives Matter movement

17: Implement Census 2020 Community Engagement

18: Online Library Programming

19: Library Curbside Service

20: Tech Lending Library

21: Launch Bookmobile Program





Preserve, Protect & **Produce Housing**

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	Explore program to convert tax-defaulted properties to affordable housing	Н					
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4g.	Expand emergency shelter sites in Hayward	Н					



Combat Climate Change

1	Reduce dependency on fossil fuels					
1a.	al g resid Idings					
1b.	ch characture in a w consulction	WD&U	DS			
1c.	commercial) buildings for next cade update)		DS ED			
1d.	Prepare transition plan to facilitate a phased transition of natural gas appliances to electric	MS	PWD&U			
2	Work with EBCE to transition citywide electricity use to 100% carbon free (requires working with income-qualified residential customers and direct-access commercial/industrial customers)	PWD&U	MS			
3	Transition electricity use in city operations to 100% renewable energy	PWD&U	MS			
	Nork with Stopmass, to pronot a City Jarksonomy and Multiples. Unductive son regard goingle-up displaybles.	U Re	S	of Single	Use	
5b.	Develop ordinance regulating single-use food ware in restaurants and coordinate with county-wide efforts	PWD&U				
6	Plant 800 trees annually (300 by private developers)	MS	DSD			
7	Transition city fleet to carbon-neutral by creating a fleet policy that incorporates green practices and reduced carbon emissions*	MS	PWD&U			
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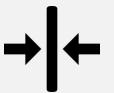
Staff Interview Feedback Council E-**Team Survey**



Analyst Group Meeting



Prioritize! (But not ad hoc.) They want to know the 'why'.



Align time, money, and staff to priorities and projects.



Burnout. Need to rightsize staff duties as we're not in emergency mode anymore.



Equity and Inclusion matter just as much as COVID. Elevate these issues.



Managers' Meeting



Prioritize! No new projects unless you take something off.



COVID Burnout. Too many assignments/projects without adequate staffing & funding.



Leverage technology like telecommuting and online services.



Daily operations take most of our time and effort even though they're not in the Roadmap.



A Few Individual E-Team Members



Prioritize! If you add projects, others need to come off.



Lack of Resources. Was hoping staffing and budget would follow projects, but that didn't happen.



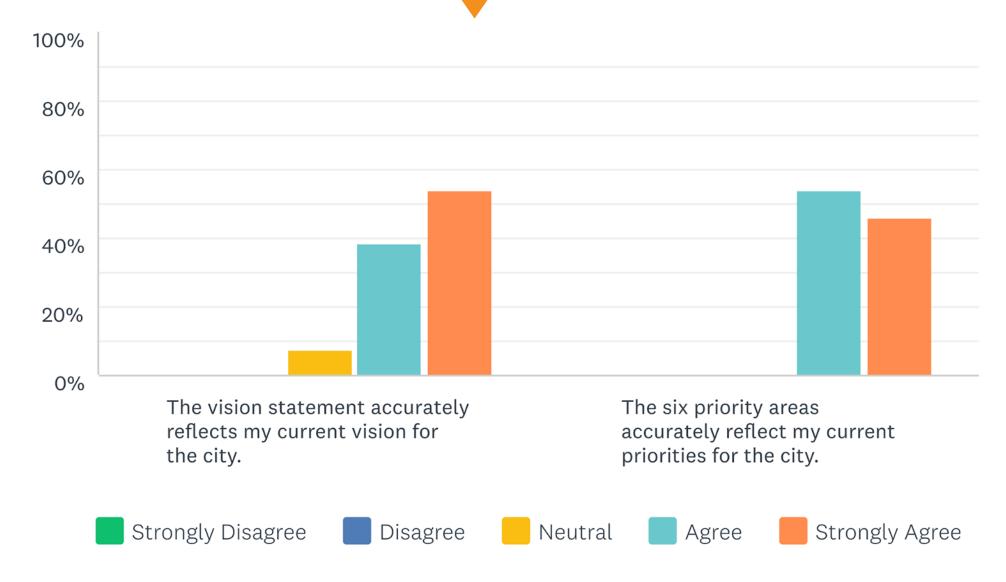
Emergency. We are teetering on disaster with our staffing levels.



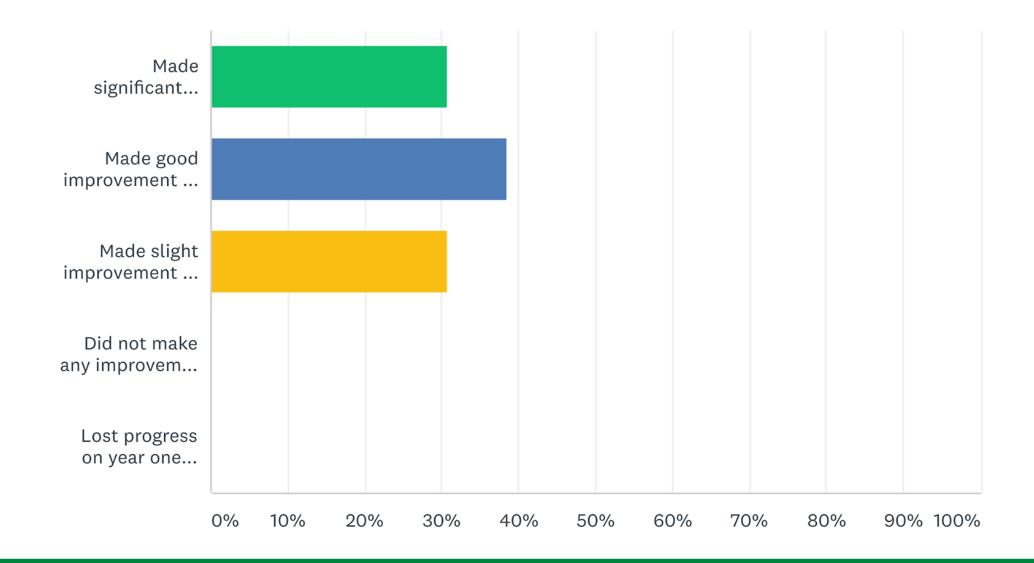
Transparency & Shared Focus. Good to know what others do and what's important.



Vision & Priorities Alignment

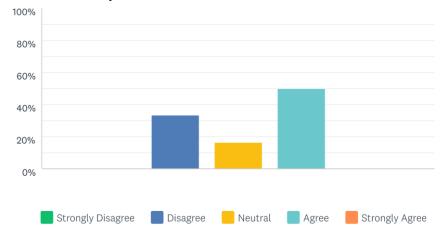


Achievement of Y1 Objectives

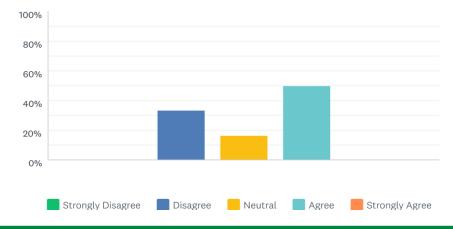


E-Team Resources & Capacity

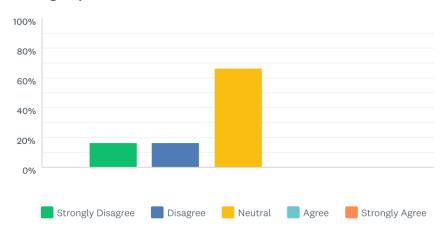
My **budget** is adequate to meet the needs of the Roadmap.



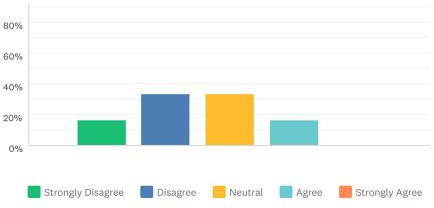
The **timeline** for most projects is still achievable and realistic.



The **amt. of work added** to my plate (due to COVID, etc) was roughly the same amt. of work taken off my plate.



The Roadmap helped me to **push back** on requests that didn't match the Roadmap priorities.









In Four Words...

1	Sustain the Navigation Center to house and support the hom	neless					
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Diversity, Equity, and Inclusion



Diversity, Equity, and Inclusion

2020 Achievements

- ✓ 2nd GARE Cohort 17 people
- Racial Equity Action Plan went before Council in May
- Incorporated equity considerations into Covid-19 response: Free Covid testing, food distribution, family support grants, rent moratorium and relief
- Incorporating racial equity into public safety community engagement
- ✓ DEI trainings for Boards and Commissions

Diversity, Equity, and Inclusion

Proposed Work for 2021 – Equity Analyses

- Each department head is identifying a Strategic Roadmap project for implementation using a racial equity lens
- Will be teamed up with a team member from Safir and Associates and members of the GARE team
- A learning opportunity for participants to use equity analysis toolkit
- These projects will serve as case studies for future projects

Diversity, Equity, and Inclusion

Additional Proposed Work for 2021

- Continue to support community safety work
- Focus on data collection that is disaggregated by race
- Continue to bring DEI trainings to Boards, Commissions, and staff
- Explore staffing models to further lead and support DEI work

Prioritization Process

- 1. Review project list
- 2. Update from staff & survey results
- 3. Dot Voting = 25% of projects per Councilmember
- 4. Discussion
- 5. E-team will finalize the updated lists and come back to Council with a revised draft

Considerations

- COVID-19 & Economic Recovery
- Do we have resources (budget, staff, time)?
- Unique federal/state funding & policy opportunities
- Can it wait? We can move projects to a list to revisit in 2024

Preserve, **Protect & Produce** Housing



On track to meet original deadline: 61%	Delayed/Extended: 28%	Added: 18%
Navigation Center to Housing & Support the Homeless: 1a: Identify Sustainability funding source for the navigation center 1b: Oversee operations of the Navigation Center Homelessness Reduction Strategic Plan: 2a: Create plan modeled after an empowerment approach and best practices 2b: Implement plan. Temporary Winter Shelters: 3a: Partner with Alameda County to transition from Winter Warming Shelters to Winter Shelters* 3b: Continue partnership with Alameda County to implement Winter Shelters* Housing Incentives & Production Work Plan: 4a: Explore moderate-income financing model 4b: Amend Density Bonus Ordinance** 4c: Update Accessory Dwelling Unit (ADU) ordinance** Evaluate the Affordable Housing Ordinance 5a: Add a section to Housing & Housing Development staff reports to track accomplishments of Housing Element goals and programs. 5b: Hold work session for potential revisions Expend the Affordable Housing Trust funds 6a: Hold a work session on establishing funding priorities for Affordable Housing Trust 6b: Issue Notice of Funding Availability (NOFA) or establish programs consistent with Council funding priorities Recommend Updates to the Rent Stabilization Ordinance 7a: Provide 6-month update on the implementation of Rent Stabilization Ordinance & recommend amendments 7b: Monitor implementation of Rent Stabilization Ordinance & prepare a statistical report Pursue state housing funding opportunities 8a: Identify & respond to regulations to ensure Hayward & Hayward-supported projects qualify for state housing funding b Apply for state housing funding to support strategic partnerships & Council priorities	Housing Incentives & Production Work Plan: 4d: Develop an Overlay Zoning District to allow RS zoned properties to develop into a variety of housing types at densities permitted under the applicable General Plan designation 4e: Explore program to convert tax-defaulted properties to affordable housing 4f: Create marketing materials for incentivizing housing production 4g: Expand emergency shelter sites in Hayward 9: Update the Housing Element Plan 10: Implement a Soft Story Ordinance	COVID-19 Response: 11a: Implement and monitor eviction moratorium 11b: Implement COVID-19 rent relief program 11c: Analyze alternative rent increase thresholds 11d: Expand mediation services to tenants and landlords to support repayment plans 11e: Allocate and administer CDBG-CV funding for homelessness and housing services



New Projects

- ✓ Implement and monitor residential eviction moratoria
- ✓ Implement CV-19 rent relief program
- ✓ Analyze alternative rent increase thresholds
- Expand mediation services to tenants and landlords who need support developing a repayment plan for unpaid rent due to COVID
- ✓ Allocate and administer CDBG-CV funding for homelessness and housing services
- ✓ Open Hayward Navigation Center Hotel Annex project (non-congregate shelter)



Successes and Achievements

- Navigation Center
 - Maintained operations during pandemic
 - Increased funding through PHLA grant award of ~\$650,000 per year for 5 years
- ✓ DSD grant funding for Year 2
 - \$310,000 in SB 2 funding
 - \$490,000 in LEAP grant funding
- ✓ Let's House Hayward! Strategic Plan development
- √COVID-19 Response
 - Allocated \$3.1m in emergency Community Development Block Grant funds, including \$1.73m in rent relief

Housing

Considerations for 2021

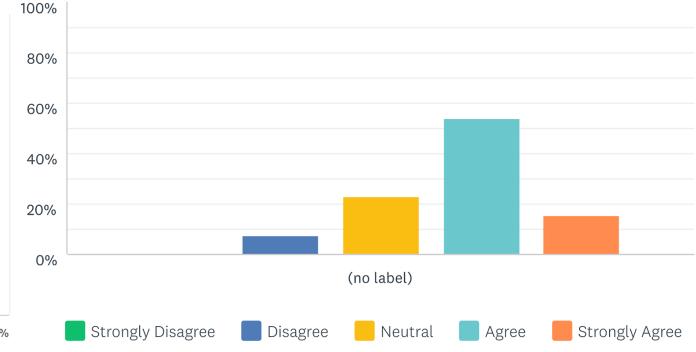
- There are Development Services Project that have funding, but insufficient staffing to fully complete:
 - Housing Element must be adopted by end of CY2022 (LEAP grant)
 - ADU Ordinance Update (LEAP grant)
 - Upzoning of RS district with higher General Plan density (SB2 grant funding)
 - Density Bonus Update (SB2 grant funding)
- 4g Expand emergency shelter sites in Hayward is paused due to pending state legislation
- Implementation of Let's House Hayward! Strategic Plan will be dependent on budget allocation and staffing
- 4e Explore program to convert tax-defaulted properties to affordable housing was postponed due to Covid-related work
- 4f Create marketing materials for incentivizing housing production was postponed due to Covidrelated work



Survey Results

Comfort with draft revised project list:

Verv comfortable Comfortable Neutral Uncomfortable Strongly uncomfortable 50% 90% 100% Agreement with "Project listed in this section are still the best ones to achieve this priority":





Housing

Survey Results

Your Priorities

Homelessness (3)

Affordable Housing (3)

Keep People Housed though COVID (2)

Too Many Projects & Not Enough Resources (2)

Delay

Changing RS zoning (though another person said don't delay RS zoning)

Add a section to Housing & Housing Development staff reports to track accomplishments of Housing Element goals and programs.

Analyze alternative rent increase thresholds

NOTE: 5 people said don't delay or drop any projects.

Drop

Projects with additional costs

Nonprofits should get their own funding

May not need a NOFA process to allocate dollars





Additional Projects from Survey

- Amend inclusionary housing ordinance to require housing be built in most cases (Project 5b)
- Explore opportunities for Workforce development housing (Council Work Session)
- Consider more density, including the # stories for MF housing near transit (Project 4b and Project 9)
- AHO live/work space in light industrial for artists in residents (Project 5b)
- Work with other jurisdictions to create similar fund to LAIF (Council Work Session)
- Leverage county research regarding CLTs to identify regional funding mechanisms to facilitate TOP/COPA (Council Work Session)
- Help homeownership (down payment) for both residents and employees (Project 8a and 8b and Council Work Session)
- More flexible zoning (Projects 4d, 4g, and 9)

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Housing

Instructions: Dot Vote

- You get 7 virtual 'dots'. The moderator will place your dots on the screen for you.
- In the chat box, write the numbers of the projects you're voting for.
 - For example, if you get four votes, in the chat box, you might write 1b, 2c,
 6a,12d
- You're voting for the highest level of detail available. For example, if project 1 has sub-sections 'a', 'b', and 'c', then each one would require a separate dot. If a project doesn't have sub-sections, then you can just vote for the overall number...like '6' or '10'.



Housing

Activity: Dot Vote

You have <u>7</u> dots to vote on your favorite projects. Go ahead and type in your 7 project numbers into the chat box.

Mayor Barbara Halliday



Councilmember Elisa Márquez



Councilmember Aisha Wahab



Councilmember Mark Salinas



Councilmember Angela Andrews



Councilmember Francisco Zermeño

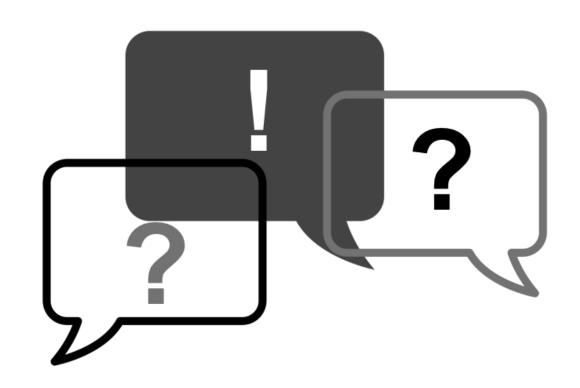
Councilmember Sara Lamnin



On track to	meet original deadli	ne: 61%		Timeline Extended/ Shifted: 28%	Added: 18%
Navigation Center to Housing & Support the Hom 1a: Identify Sustainability funding source for the navig 1b: Oversee operations of the Navigation Center Homelessness Reduction Strategic Plan: 2a: Create plan modeled after an empowerment appr 2b: Implement plan. Temporary Winter Shelters: 3a: Partner with Alameda County to transition from W 3b: Continue partnership with Alameda County to implement plan: 4a: Explore moderate-income financing model 4b: Amend Density Bonus Ordinance** 4c: Update Accessory Dwelling Unit (ADU) ordinance Evaluate the Affordable Housing Ordinance 5a: Add a section to Housing & Housing Development programs. 5b: Hold work session for potential revisions Expend the Affordable Housing Trust funds 6a: Hold a work session on establishing funding prior 6b: Issue Notice of Funding Availability (NOFA) or establishing funding prior	pation center oach and best practices finter Warming Shelters to Volement Winter Shelters* ot staff reports to track accordities for Affordable Housing	mplishments of Housing Ele Trust		Housing Incentives & Production Work Plan: 4d: Develop an Overlay Zoning District to allow RS zoned properties to develop into a variety of housing	COVID-19 Response: 11a: Implement and monitor eviction moratorium 11b: Implement COVID-19 rent relief program 11c: Analyze alternative rent increase thresholds 11d: Expand mediation services to tenants and landlords to support repayment plans 11e: Allocate and administer CDBG-CV funding for homelessness and housing services
Recommend Updates to the Rent Stabilization Ordinance 7a: Provide 6-month update on the implementation of Rent Stabilization Ordinance & recommend amendments 7b: Monitor implementation of Rent Stabilization Ordinance & prepare a statistical report Pursue state housing funding opportunities 8a: Identify & respond to regulations to ensure Hayward & Hayward-supported projects qualify for state housing funding b Apply for state housing funding to support strategic partnerships & Council priorities 10: Implement a Soft Story Ordinance					
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Discussion



10 Minute Break

Council Work Session February 13, 2021







On track to meet original deadline: 50%	Extended/Shifted: 22%	Added: 28%
Marketing Plan & Opportunity Zone Campaign 1a: Update the marketing plan 1b: Implement the marketing plan	Strengthen workforce development pipelines 3a: Devise plan to maximize workforce	
Vacant Building Property Ordinance 2a: Enforce ordinance* 2b: Engage owners and encourage activation of vacant sites Strengthen workforce development pipelines 3b: Re-establish the Business Engagement Program and referral process 3c: Collaborate with workforce development partners to organize, host and sponsor job fairs &	development pipelines Former City Center Building 4c: Finalize disposition & development agreement Disposition & Development of Route 238 Corridor Lands**	Reopening Assistance 14b: COVID-19 Restaurant Assistance 14c: COVID-19 Policy Development
awareness events Former City Center Building 4a: Complete deconstruction 4b: Commence discussions on property redevelopment 4d: Implement disposition & development agreement	 5a: Finalize planning on redevelopment of 6 remaining parcel groups** 5b: Finalize disposition & development 	COVID-19 Pandemic Recovery Business Assistance
6: Update and implement a revised cannabis ordinance to incorporate best practices to better support cannabis businesses 7: Develop and implement a local minimum wage ordinance*	agreements for all parcels** 5c: Implement disposition &	15a: COVID-19 Small Business Recovery & Equity Programs 15b: COVID-19 Retail Recovery
9: Update form-based zoning codes along Mission Boulevard to streamline new development, focus commercial development where appropriate, and create a cohesively designed corridor	development agreements for all parcels** 8: Revise alcohol use regulations to	Program 15c: Outdoor Gathering Permit established
10: Revamp community preservation ordinance to combat blight and enhance neighborhood livability	support existing and encourage more full-service restaurants	15d: Outdoor Dining Permit established
12: Explore the concept of a business incubator with CEDC, CSUEB, Chabot College and the Chamber 13: Continue supporting business development through concierge service, incentives/grants/loans, collaborations with the chamber and SBA, and the newly updated events grants	11: Explore a public art program and prioritize gateway locations	15e: Temporary Outdoor Business Activities Permit

Economy

New Projects – Covid-19

- ✓ Business Sector Reopening Assistance
- Restaurant Assistance
- ✓ Policy Development
- ✓ Sidewalk Vendor Ordinance
- ✓ Small Business Recovery & Equity Programs
- Retail Recovery Program
- Established Permits: Outdoor gathering, outdoor dining, temporary outdoor business activities

Economy

Successes and Achievements

- Passed vacant building ordinance
- City Center demolished
- Developed, adopted and amended minimum wage ordinance
- Developed, adopted fee cap on third-party food delivery companies
- Updated form-based zoning codes on Mission Blvd
- Launched #TogetherForDowntownHaywward and #TogetherforTennyson shop, dine local campaigns



COVID-19 Small Business Resiliency Grant Program:

- Designed and launched one of the first COVID-19 business assistance grant programs in the U.S.:
 - Developed multi-lingual applications and guideline documents
 - March-May '20 received over 1,600 applications and awarded 76 grants of \$5,000
 - Replicated across the Bay Area and Country
 - Alameda County CARES awarded 91 Hayward businesses grants; injecting \$960,000 into the business community

Economy

Considerations for 2021

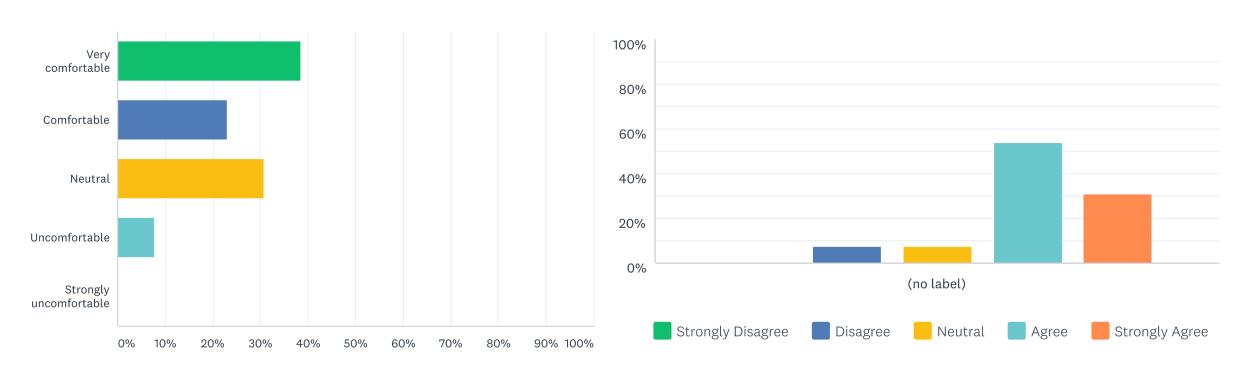
- One of two Economic Development Specialist positions currently vacant and frozen
- Given uncertainty of special events or large public gathering allowances, funding could be reallocated to COVID recovery programming
- Recovery programs will be formulated through research, business stakeholder engagement and brought forward to CEDC for review



Survey Results

Comfort with draft revised project list:

Agreement with "Project listed in this section are still the best ones to achieve this priority":



Economy

Survey Results

Your Priorities	Delay	Drop
Respond to negative impacts of COVID (3)	Public art (2)	
Attract and retain employers (2)	Marketing plan and opportunity zone campaign	
	Gateways; Council Economic Development Committee	
	Community preservation ordinance; Construction; Business incubator	
	None (3)	



Additional Projects from Survey

- Look for funding opportunities (Project 13, 14a, 14b, 15a, and 15b)
- Develop tools for property owners to activate vacant properties (Project 2)
- Public art program (Project 11)
- Business partnerships: grocery, retail, cannabis, technology, new concepts (Project 13)



Economy

Activity: Dot Vote

You have **8** dots to vote on your favorite projects. Go ahead and type in your 8 project numbers into the chat box.

Mayor Barbara Halliday

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Councilmember Elisa Márquez

Councilmember Aisha Wahab



Councilmember Mark Salinas

Councilmember Angela Andrews



Councilmember Francisco Zermeño

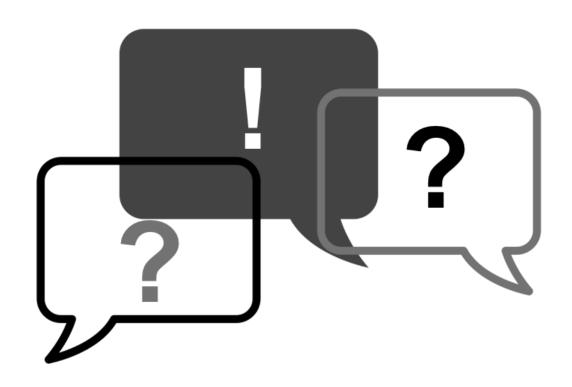
Councilmember Sara Lamnin



On track to meet original deadline: 50%		Extended/Shifted: 22%		Added: 28%			
1a: Update the marketin	a: Update the marketing plan		Strengthen workforce development pipelines 3a: Devise plan to maximize workforce			Pandemic Response (ID-19 Business Sector	
Vacant Building Property Ordinance 2a: Enforce ordinance* 2b: Engage owners and encourage activation of vacant sites		development pipelines Former City Center Building 4c: Finalize disposition & development agreement		Reopenin 14b: COV Assistanc	g Assistance /ID-19 Restaurant		
	siness Engagement Prog kforce development partı			Disposition & Developr Route 238 Corridor Lan		Developm 14d: Side	nent walk Vendor Ordinance
	_	•		5a: Finalize planning on redevelopment of 6 rema groups**	ining parcel		Pandemic Recovery Assistance
·	ent a revised cannabis o		e best practices to	5b: Finalize disposition & agreements for all parcel	•		ID-19 Small Business & Equity Programs
	nent a local minimum w			5c: Implement disposition development agreements		15b: COV Program	/ID-19 Retail Recovery
-	zoning codes along Mis ommercial development			parcels** 8: Revise alcohol use re	egulations to	15c: Outd	loor Gathering Permit
10: Revamp community preservation ordinance to combat blight and enhance neighborhood livability		support existing and encourage more full-service restaurants 11: Explore a public art program and prioritize gateway locations		15d: Outdoor Dining Permit established			
12: Explore the concept of a business incubator with CEDC, CSUEB, Chabot College and the Chamber				15e: Tempo	porary Outdoor Business Permit		
	ng business developme s, collaborations with tl		-	gaionay i	2 34		
Halliday 💙	Wahab 🜟	Andrews X	Lamnin 🗸	Márquez	Salinas		Zermeño •



Discussion



Combat Climate Change



On Track To Meet Original Timeline: 57%	Timeline Extended/Shifted Due To COVID-19: 43%
Reduce dependency on fossil fuels	2: Work with EBCE to transition citywide electricity use to 100% carbon
1a: Ban natural gas in new residential buildings	free (from Y1-3 to Y3-3+)
1b: Require EV charging infrastructure in new construction	3: Transition electricity use in city operations to 100% renewable energy (from
1c: Explore feasibility of banning natural gas in non-residential buildings	Y2-3 to just Y2)
1d: Prepare a plan to facilitate transition of natural gas appliances to electric in City Facilities	4: Adopt & implement 2030 GHG Goal & Roadmap* (same timeline; more resources needed)
6: Plant 1,000 trees annually	Work with StopWaste to promote a Circular Economy and Explore Regulation of Single Use Products
7: Reduce Carbon Emissions- transition 15% of total city fleet to EV/hybrid models*	5a: Conduct outreach regarding single-use disposables (from Y1-3 to Y3-3+)
8: Adopt and implement the 2019 Building Code & Fire Code	5b: Develop ordinance regulating single-use food ware in restaurants and coordinate with county-wide efforts (from Y1-3+ to Y3-3+)
Complete Shoreline Master Plan 9a: Complete EIR for Shoreline Master Plan	10: Update Tree Preservation Ordinance (from Y2 to Y3)



- ✓ Banned Natural Gas in New Residential Buildings (1a)
- ✓ Required EV Charging Infrastructure in New Construction (1b)
- ✓ Transitioned Electricity Use in City Ops to 100% Renewable (3).
- ✓ Adopted 2030 GHG Goal (4)
- ✓ Adopted and implement the 2019 Building Code & Fire Code (8)
- ✓ Completed Shoreline Master Plan (9)



Proposed focus areas for 2021

- Explore banning natural gas in non-residential buildings (1c)
- Prepare plan for transition of natural gas appliances to electric in City Facilities (1d)
- Adopt 2030 GHG Roadmap (4)
- Plant 1,000 trees annually (6)
- Transition 15% of City Fleet to EV/hybrid Models (7)
- Update Tree Preservation Ordinance (10)
- EIR for Shoreline Master Plan (9a)

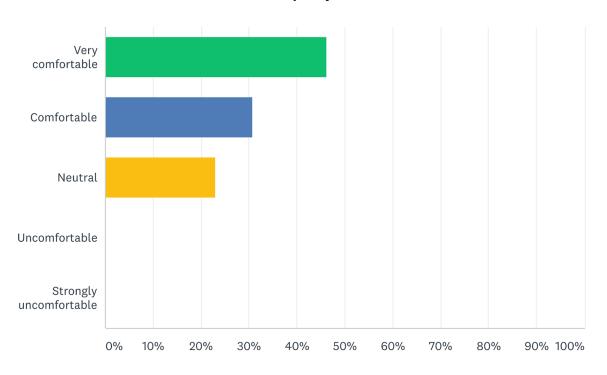




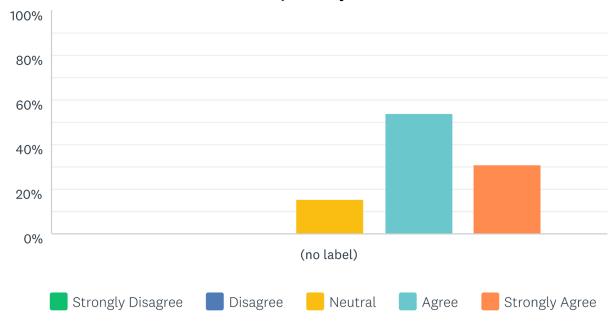
Climate Change

Survey Results

Comfort with draft revised project list:



Agreement with "Project listed in this section are still the best ones to achieve this priority":





Climate Change

Survey Results

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Move items 2, 3, 4 to back on-track (city electric use and GHG plan)

Would like to understand what resources are needed for GHG roadmap

Delay

Update Tree Preservation Ordinance (2)

Adding new restrictions to restaurants right after COVID

Analyze alternative rent increase thresholds

Drop

Develop ordinance regulating single-use food ware in restaurants



Additional Projects from Survey Results

- Increase community outreach on how to properly discard recyclable items (Project 5a)
- Install more EV charging stations for the public (Infrastructure Council Work Session)
- Collaborate with All In Eats regarding the Circular Food Economy, especially as related to SB1383 implementation, increasing food access (Support quality of life) and supporting local entrepreneurship and job opportunities (Grow the economy - Project 3c)
- Explore city dumping site for illegal dumping (Support Quality of Life Council Work Session)



Climate Change

Activity: Dot Vote

You have <u>4</u> dots to vote on your favorite projects. Go ahead and type in your 4 project numbers into the chat box.

Mayor Barbara Halliday



Councilmember Elisa Márquez



Councilmember Aisha Wahab



Councilmember Mark Salinas



Councilmember Angela Andrews



Councilmember Francisco Zermeño

Councilmember Sara Lamnin



On Track To Meet Original Timeline: 57%	Timeline Extended/Shifted Due To COVID-19: 43%	
Reduce dependency on fossil fuels	2: Work with EBCE to transition citywide electricity use to 100% carbon	
1a: Ban natural gas in new residential buildings	free (from Y1-3 to Y3-3+)	
1b: Require EV charging infrastructure in new construction	3: Transition electricity use in city operations to 100% renewable energy (from	
1c: Explore feasibility of banning natural gas in non-residential buildings	Y2-3 to just Y2)	
1d: Prepare a plan to facilitate transition of natural gas appliances to electric in City Facilities	4: Adopt & implement 2030 GHG Goal & Roadmap* (same timeline; more resources needed)	
6: Plant 1,000 trees annually	Work with StopWaste to promote a Circular Economy and Explore Regulation of Single Use Products	
7: Reduce Carbon Emissions- transition 15% of total city fleet to EV/hybrid models*	5a: Conduct outreach regarding single-use disposables (from Y1-3 to Y3-3+)	
8: Adopt and implement the 2019 Building Code & Fire Code	5b: Develop ordinance regulating single-use food ware in restaurants and coordinate with county-wide efforts (from Y1-3+ to Y3-3+)	
Complete Shoreline Master Plan 9a: Complete EIR for Shoreline Master Plan	10: Update Tree Preservation Ordinance (from Y2 to Y3)	

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Zermeño

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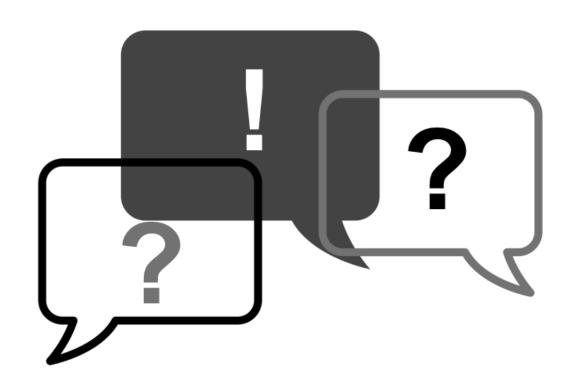
Andrews X

Halliday 💙



Climate Change

Discussion







Extended/Shifted: 24% On track to meet original deadline: 76% Improve access and mobility in downtown Hayward **Maintain and improve pavement** Increase transit options and ridership 5a: Maintain Pavement Condition Index (PCI) at 70* 1a: Implement downtown parking plan 4b: Work with Alameda County **1b:** Prepare Downtown Specific Plan - Implementation Plan **5b:** Prepare OHHA pavement improvement program design and Transportation Commission (ACTC) financing structure to develop a rapid bus project along **5c:** Construct various OHHA pavement improvements Implement major corridor traffic calming initiatives Mission Blvd. 2a: Complete Hayward Boulevard feasibility study 6: Develop a micro-mobility policy (eBikes, eScooters) 2b: Implement Hayward Boulevard traffic calming plan Implement the Bike & Ped Master Plan 2c: Complete Tennyson Road feasibility study Improve Mission Boulevard as a key 'Gateway to the City' **8c:** Assess Safe Routes to School 2d: Implement Tennyson Boulevard traffic calming plan 7a: Complete construction of Mission Boulevard Phase 2 8e: Assess Safe Route for Seniors 2e: D Street Traffic Calming Plan Feasibility Study lin the downtown area 7b: Explore funding of Mission Boulevard Phase 2 and Linear 2f: Implement D Street Traffic Calming Plan Park 7c: Complete design of Mission Boulevard Phase 3 and 3: Develop and submit a Traffic Impact Fee construction* Increase transit options and ridership Implement the Bike & Ped Master Plan 4a: Work with AC Transit Interagency Liaison Committee to 8a: Add 2 miles of sidewalks per year* make bus transit more convenient and reliable **8b:** Add 10 lane miles of bike lanes per year **4c:** Work with Alameda County Transportation Commission 8d: Implement Safe Routes School* (ACTC) to implement a rapid bus project along Mission Blvd. 8f: Implement Safe Route for Seniors in the downtown area* 4d: Continue to require new development adopt transportation demand management strategies to reduce the use of single 8g: Conduct a feasibility study of Jackson Street Improvements* occupancy vehicles and encourage the use of alternative modes of travel Expand EV charging infrastructure for city fleet and 4e: Continue to work with BART to encourage transit-oriented employees* development on BART owned property in Hayward 9a: Conduct analysis of future demand 9b: Construct additional EV charging facilities

On track to meet original deadline: 76%	Timeline Extended/Shifted: 24%
Investigate major municipal building upgrade needs	Investigate major municipal building upgrade needs
10a: Conduct a site and cost analysis of a new Police building	10b: Conduct a needs assessment of upgrading the Corp Yard
10c: Investigate funding options for new Police building and Corp Yard	
Upgrade and maintain Airport infrastructure and facilities	Upgrade and maintain Airport infrastructure and facilities
11a: Rehabilitate the pavement in phases	11b: Design, enclose, and construct open sections of Sulphur Creek adjacent to
11c: Design and construct Engineered Materials Arresting System (EMAS) at the departure end of Runway 28L	runways
11d: Design and construct capital improvements to Airport hangars	
Upgrade water system infrastructure	Upgrade water system infrastructure
13a: Develop and launch Advanced Metering Infrastructure (AMI) customer portal	13b: Replace an average of 3 miles of water pipelines annually
Meet regulatory requirements for zero trash in stormwater by installing trash	Update Water Pollution Control Facility Phase II Plan
capture devices	14a: Design the upgrade
17a: Install trash capture devices	14b: Construct the upgrade
17b: Perform related trash reduction activities Expand recycled water facilities	15: Upgrade sewer collection system by replacing an average of 3 miles of sewer lines annually
18a: Complete RW project construction (initial phase)	16: Implement phase 2 of solar project and investigate interim usages of additional energy
	Expand recycled water facilities
	18b: Develop a Recycled Water Master Plan
Improve broadband network	
19a: Investigate the use of dark fiber	
19b: Finalize implementation of fiber grant	
19c: Complete installation of dark fiber	



Multi-modal Transportation

- ✓ Completed Hayward Boulevard feasibility study (2a)
- ✓ Maintained and Improved Pavement Condition Index (PCI) at 70 (5a)
- ✓ Prepared OHHA pavement improvement program design and financing structure (5b)
- ✓ Completed construction of Mission Boulevard Phase 2 (7a)
- ✓ Explored funding for Mission Boulevard Phase 2 and Linear Park (7b)
- ✓ Completed design of Mission Boulevard Phase 3 (7c)
- ✓ Assessed Safe Route for Seniors in the downtown area (8f)



City & Building Facilities

- ✓ Conducted (initial) site and cost analysis for a new Police building (10a)
- ✓ Designed and constructed some capital improvements to Airport hangars (11d)



Water Supplies, Sanitation, Storm Sewers

- ✓ Implemented Advanced Metering Infrastructure for water system (13a)
- ✓ Initiated Development of AMI customer portal (13a)
- ✓ Completed Recycled Water System treatment, storage, pumping and distribution system (phase1) (18a)
- ✓ Initiated the design of a large water and sewer main replacement project (15)
- ✓ Implemented (a 600kW portion of) phase 2 of solar PV and utilized the energy within existing RES-BCT tariff (16).



Considerations for 2021

Multi-modal Transportation

- ✓ Begin implementation of Safe Route for Seniors in the downtown area (8f)
- ✓ Develop Traffic Impact Fee (TIF) and present to Council (3)



Considerations for 2021

City & Building Facilities

- ✓ Complete construction of Library & Heritage Plaza (Not listed)
- ✓ Rehabilitate Airport pavement in phases (11a)
- ✓ Continue to design and construct capital improvements to Airport hangars (11d)
- ✓ Prepare a facilities master development plan for Skywest property (Replaces 11c)



Considerations for 2021

Water Supplies, Sanitation, Storm Sewers

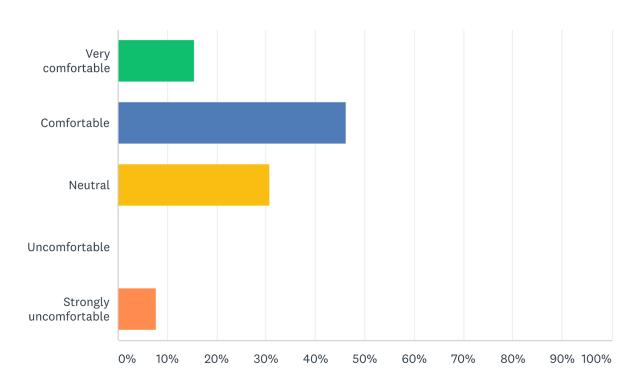
- ✓ Complete construction of improvement projects currently underway at WPCF
- ✓ Begin design of major treatment facilities upgrade at WPCF
- ✓ Begin design of major electrical upgrade at WPCF
- ✓ Install additional trash capture devices in stormwater ways (17a)



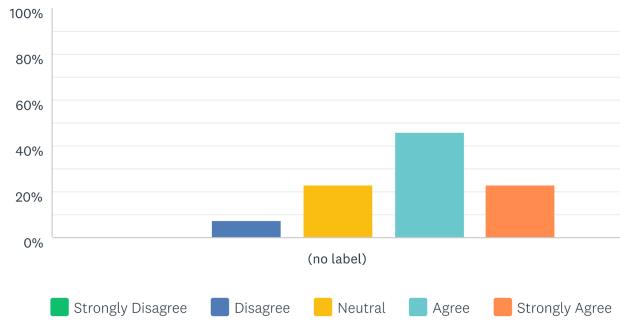
Infrastructure

Survey Results

Comfort with draft revised project list:



Agreement with "Project listed in this section are still the best ones to achieve this priority":





Infrastructure

Survey Results

Your Priorities	Delay	Drop
Need to finish library and library plaza in year 1	Evaluation of new HPD HQ (3)	
Corp yard should be decoupled from police station (2)	Develop micro-mobility policy (2)	
Corp yard should not be delayed	All road capital projects	
Would like to understand delays for recycled water, pipeline replacement, and WPCF projects	EMAS system at airport	
	Solar PV Phase 2B	



Successes and Achievements

- Evaluate new speed control measures (Projects 2a-2f)
- Infrastructure improvements on A Street (Projects 8a-8f)
- Rehabilitation of Stratford Stormwater Pump Station (Underway)
- Public Safety response call center infrastructure (Council Work Session)



Infrastructure

Activity: Dot Vote

You have <u>12</u> dots to vote on your favorite projects. Go ahead and type in your 12 project numbers into the chat box.

Mayor Barbara Halliday

Councilmember Elisa Márquez

Councilmember Aisha Wahab



Councilmember Mark Salinas

Councilmember Angela Andrews



Councilmember Francisco Zermeño

Councilmember Sara Lamnin



		On track to m	neet original deadline:	Extended/Shifted: 24%		
	Improve access and mobility in downto	·	Maintain and improve pay			Increase transit options and ridership
	1a: Implement downtown parking plan		5a: Maintain Pavement Cor	` ,		•
	1b: Prepare Downtown Specific Plan - Imp		5b: Prepare OHHA pavement financing structure	ent improvement program	n design and	4b: Work with Alameda County Transportation Commission (ACTC)
UC	Implement major corridor traffic calmin		5c: Construct various OHH	A pavement improvemer	nts	to develop a rapid bus project along Mission Blvd.
ansportation	2a: Complete Hayward Boulevard feasibilit 2b: Implement Hayward Boulevard traffic of	·	6: Develop a micro-mobil	ity policy (eBikes, eSco	ooters)	Implement the Bike & Ped Master
さ	2c: Complete Tennyson Road feasibility st	•				Plan
0	2d: Implement Tennyson Boulevard traffic	calming plan	Improve Mission Bouleva		_	8c: Assess Safe Routes to School
0	2e: D Street Traffic Calming Plan Feasibilit	y Study	7a: Complete construction			8e: Assess Safe Route for Seniors
ans	2f: Implement D Street Traffic Calming Pla	n	7b: Explore funding of Miss Park	in the downtown area		
Ë	3: Develop and submit a Traffic Impact	7c: Complete design of Misconstruction*				
	Increase transit options and ridership		Implement the Bike & Ped	d Master Plan		
	4a: Work with AC Transit Interagency Liais	on Committee to	8a: Add 2 miles of sidewalk			
	make bus transit more convenient and relia	able	8b: Add 10 lane miles of bil			
	4c: Work with Alameda County Transporta (ACTC) to implement a rapid bus project a		8d: Implement Safe Routes			
	4d: Continue to require new development		8f: Implement Safe Route f	wn area*		
	demand management strategies to reduce occupancy vehicles and encourage the use	8g: Conduct a feasibility stu				
	of travel 4e: Continue to work with BART to encour	Expand EV charging infra employees*	structure for city fleet	and		
	development on BART owned property in I	9a: Conduct analysis of future demand				
			9b: Construct additional EV	/ charging facilities		
Hallida	ay ♥ Wahab ★	Andrews X	Lamnin 🗸	Márquez •	Salinas	Zermeño •

	On track to meet	original deadline: 76%			Timeline E	xtended/Shifted: 24%	, D		
S	Investigate major municipal building	upgrade needs		Investigate major municipal building upgrade needs					
<u></u>	10a: Conduct a site and cost analysis of	a new Police building		10b : Co	onduct a needs assessmen	t of upgrading the Corp Ya	ırd		
#	10c: Investigate funding options for new	Police building and Corp Yar	⁻ d						
i.	Upgrade and maintain Airport infrastr	ucture and facilities		Upgrad	le and maintain Airport in	frastructure and facilities	s		
ac	11a: Rehabilitate the pavement in phase	es		11b : De	esign, enclose, and constru	ct open sections of Sulphu	r Creek adjacent to		
ш	11c: Design and construct Engineered Moderature end of Runway 28L	MAS) at the	runways						
	11d: Design and construct capital impro	vements to Airport hangars							
	Upgrade water system infrastructure			Upgrad	le water system infrastru	cture			
	13a: Develop and launch Advanced Met	ering Infrastructure (AMI) cus	13b : Re	eplace an average of 3 mile	s of water pipelines annua	Illy			
S	Meet regulatory requirements for zero	trash in stormwater by ins	talling trash	Update Water Pollution Control Facility Phase II Plan					
<u>.</u>	capture devices			14a: Design the upgrade					
#	17a: Install trash capture devices			14b: Construct the upgrade					
tilliti	17b: Perform related trash reduction act	ivities		15: Upgrade sewer collection system by replacing an average of 3 miles of					
	Expand recycled water facilities				ines annually				
	18a: Complete RW project construction	(initial phase)		16: Implement phase 2 of solar project and investigate interim usages of additional energy			terim usages of		
>				Expand	d recycled water facilities				
ology				18b : De	evelop a Recycled Water M	aster Plan			
0	Improve broadband network								
0	19a: Investigate the use of dark fiber								
	19b: Finalize implementation of fiber grant								
ech	19c: Complete installation of dark fiber								
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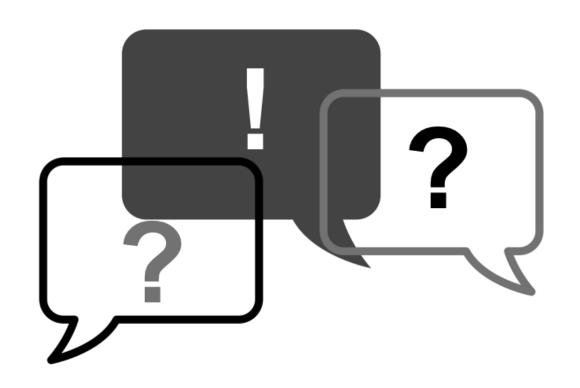
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Infrastructure

Discussion



20 Minute Break

Council Work Session February 13, 2021



Improve Organizational Health



	On track to meet original deadline: 60%	Extended/Shifted: 21%	Added: 19%
	Maintain and expand fiscal sustainability 1a: Evaluate an increase to the Transient Occupancy Tax 1b: Continue to investigate funding tools and cost reduction strategies for PERS, other post employment benefits (OPEB) liability, and other health care costs 1c: Redo the Business License Tax	6: Perform staff resource allocation and workforce and prioritization analysis to support annual budget process and explore succession planning efforts*	6b: Develop and Implement a Recruitment and Re- engineering Plan Talent development
	Racial Equity Plan 2a: Create a language accessibility policy 2b: Create a training policy	8: Re-engineer performance management process to align	initiatives and trainingplatform11b: Develop training calendarto expand and share resources
	3: Work across Strategic Roadmap priorities to include racial equity lens4: Continue city participation in the Government Alliance for Racial Equity	with organizational values	citywide
)	5: Continue to support and build capacity for lean innovation throughout the organization6a: Develop talent acquisition plan for citywide and critical positions	9: Continue employee engagement initiatives and develop employee recognition program(s)	Employee Wellness during Covid-19
	7: Increase employee homeownership by rolling out a down payment assistance program for City Staff	Talent development initiatives	20a: Develop and Implement COVID-19 Contract Tracking and Tracing Protocol
	Onboarding Program & New Employee Experience 10a: Create an interdepartmental team to develop standards for creation of citywide operating protocols and desk manuals in preparation for loss of institutional knowledge	and training platform 11n: Develop an employee initiated talent development plan	20b: Develop and Implement a COVID-19 Testing Protocol
	10b: Develop a template/checklist departments can use to standardize and ease on-boarding 10c: Continue the one-on-one coaching program including speed coaching events and establish a "buddy" System for new employees; explore new coaching and mentoring	involving interdepartmental representation	20c: Develop and Implement a Citywide Safe Return to Work Strategy/Plan
1	opportunities 10d: Use technology to create efficiencies Increase security footprint and reduce system outages	11a: Develop training academy to cultivate leadership skills	20d: Enhance and Implement a more rigorous Employee Wellness Program
-	14a: Establish an Information security awareness training and outreach program 14b: Upgrade water utility technology	11c: Explore a path to higher education for employees (i.e: working scholar's)	vvoiiilo33 i Tograffi

On track to meet original deadline:	Extende	ed/Shifted: 21%	Added: 19%
Public Data-Driven Decision-Making 15a: Explore additional modules in Opengov to assist with visibility a spending and future projections 15b: Implement new online planning and permitting solution Deliver products and services that facilitate access to the city's beyond the office 16a: Improve IT asset management program 16b: Establish new mobile device management solution Modernize Technology & Systems 17a: Replace aging fiber optic lines between City facilities 17b: Upgrade City network connections and speeds Cloud-first Transition 18a: Assess current ERP solution, investigate new offerings available solutions. Maintain and expand communications efforts to better inform a community 19a: Conduct a website audit and update 19b: Conduct a public opinion survey on the Transient Occupancy Tole: Inform the public about the 2020 Census 19e: Relaunch In the Loop 19f: Issue an RFP for translation services 19g: Explore using additional social media channels to broadcast Ci 19h: Create a CRM operations desk manual 19i: Conduct the Biennial Resident Satisfaction Survey 19j: Continue working with local partners to promote and recognize if accomplishments, as appropriate	to cultivate 12.a: Identit 12.b: Roll o 12.c: Integra performance 13: Central platforms t and efficier 19d: Recon Communica and implement appropriate d gather input from the Council Meetings	ty training areas put pilot course rate with re evaluations lize training area contains a War at the Citywide rations Committee Buc Cov 22a according to reap greater use at the Citywide rations Committee	mote work updates to Covid-19 a: Develop and blement a Virtual ining/Resource mmunication Strategy b: Develop, implement, d support remote hnology and tools to histion the workforce to VFH environment dget changes due to wid-19 a: Amend Budget to count for economic loss to pandemic b: Seek federal, state, d local reimbursement



New Projects

- Developed and Implemented remote technology and tools to support a remote work environment
- Developed and implemented a virtual training strategy
- Developed and implemented Covid-19 Contract Tracing and testing protocol for employees
- ✓ Implemented Safe Return to Work at essential facilities and developed Citywide Safe Return to Work Plan for all employees
- Enhanced a more rigorous Employee Wellness Program
- Amended budget to account for economic loss
- Seeking Federal, State, and Local reimbursement for Covid-19 costs



Successes and Achievements

- Passed Transient Occupancy Tax
- Deployed over 200 laptops ahead of demand swell
- Rolled out virtual Council and community meetings
- Increased demand for spam filtering (pre-Covid = 20,000 daily, Now = up to 70,000)
- Implemented digital citywide training program for phishing emails
- Item 13 Offering LearnIT trainings geared for supervisors and administrative staff, as well as 6 employees participating in the new Evolve Academy cohort
- Items 11A, 12A, & 12B Talent Development: Casting a wider net for midmanagement group and allows employees to attend 2-3 trainings each.
- Item 8 Re-engineering performance management process: Completed the employee engagement and competencies



Successes and Achievements

Communications:

- Over 2020, digital audience grew by 25% and engagement rate grew by 23%
- Community members are increasingly relying on City communications as a source of relevant news and information
- Website audit underway as scheduled

2020 Data

Audience	Net Audience Growth	Published Posts	Impressions	Engagements	Engagement Rate per Impression
55,062	9,295	5,630	10,361,081	843,749	8.1%
1 24.7%	1 105%	1 61.4%	1 67.2%	1 106%	1 23.1%



Considerations for 2021

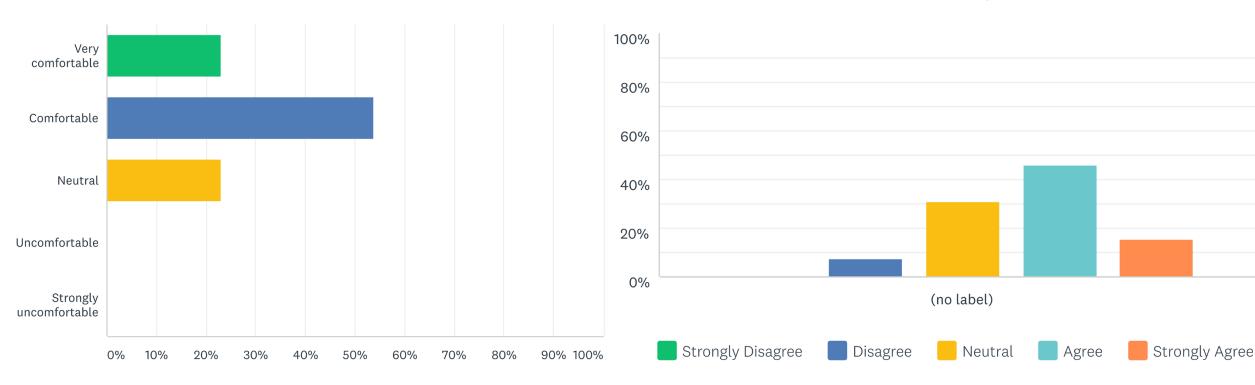
- Regular changes to state and county opening plans creates ongoing work for HR
- Regular changes in federal and state benefits creates ongoing work for HR
- Fiscal uncertainty creates additional tasks for Finance
- Virtual security threats have skyrocketed during the past year (for example, pre-Covid spam filtering = 20,000 daily, Now = up to 70,000)
- Covid-19 response and recovery creates ongoing work for communications staff



Survey Results

Comfort with draft revised project list:

Agreement with "Project listed in this section are still the best ones to achieve this priority":





Survey Results

Your Priorities

Develop, implement, and support remote technology (2)

Permanently address social distancing in office spaces

Develop talent acquisition plan;

Want to understand more about the changes made to items 11 and 12

Address PERS and Healthcare costs; OPEB

Delay

Employee engagement will have to be modified

Marketing the Loop

Business License Tax

Training policy

Drop

Skip one community satisfaction survey



Additional Projects from Survey

- Make website user friendly (Project 19a)
- Keeping an equity lens for professional development opportunities (Project 3)
- How to retain talent (Projects 7, 10a-10d, 9, 11a-11c, and 11n and Council Work Session)
- Technology and data transparency improvements for public safety (Council Work Session)



Activity: Dot Vote

You have <u>12</u> dots to vote on your favorite projects. Go ahead and type in your 12 project numbers into the chat box.

Mayor Barbara Halliday

Councilmember Elisa Márquez

Councilmember Aisha Wahab



Councilmember Mark Salinas

Councilmember Angela Andrews



Councilmember Francisco Zermeño

Councilmember Sara Lamnin



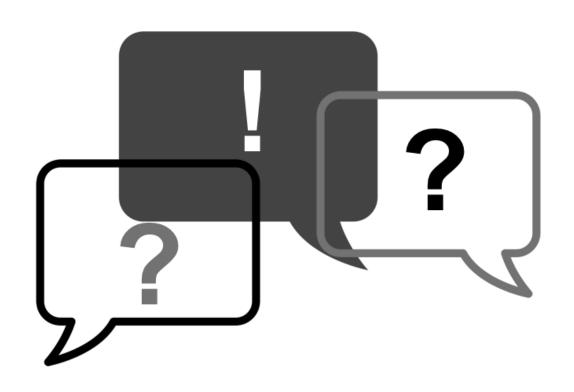
15a: Explore additional modules in OpenGov to assist with visibility and awareness of current spending and future projections 15b: Implement new online planning and permitting solution Deliver products and services that facilitate access to the city's technology-based tools beyond the office 16a: Improve IT asset management program 17b: Upgrade Gity network connections and speeds Cloud-first Transition 18a: Assess current ERP solution, investigate new offerings available and implement appropriate solutions. Maintain and expand communications efforts to better inform and gather input from the community 19a: Conduct a website audit and update 19b: Conduct a public opinion survey on the Transient Occupancy Tax 19c: Inform the public about the 2020 Census 19g: Explore using additional social media channels to broadcast City Council Meetings 19h: Create a CRM operations desk manual 19b: Conduct the Biennial Resident Satisfaction Survey		On track to meet original deadline: 60%						,	Added: 19%
	16a: Improve 16b: Establis Modernize T 17a: Replace 17b: Upgrade Cloud-first T 18a: Assess	16a: Improve IT asset management program 16b: Establish new mobile device management solution Modernize Technology & Systems 17a: Replace aging fiber optic lines between City facilities 17b: Upgrade City network connections and speeds Cloud-first Transition 18a: Assess current ERP solution, investigate new offerings available and implement appropriate solutions.					raining areas bilot course with valuations training eap greater use es	due to 21a: I Imple Traini Comr 21b: I and s techn transi a WF	Develop and ment a Virtual ng/Resource nunication Strategy Develop, implement, upport remote ology and tools to tion the workforce to H environment et changes due to I-19
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Keep blank





Discussion







Fire	Police	Library	Mainte	nance Services
On track to meet original deadline: 24%	Timeline Extend	ed/Shifted due to Covid	: 21%	Added: 45%
Update comprehensive emergency services plan for community and staff 4b: Implement updated plan 4c: Conduct a 'risk & resilience' assessment of water system and update emergency response plan** 8: Implement Hayward Police Department Community Advisory Panel 9: Expand existing support services offered by the Hayward Police Department Youth and Family Services Bureau to include life skills, education and restorative justice 10: Implement a strategy to compel Union Pacific to clean up their unsafe and blighted properties, mitigate public safety risk, and reduce inefficient use of staff resources 11: Implement a vaping ban 13: Evaluate options for adding bathrooms to Heritage Plaza for Council consideration	Oversee the rebuilding of the Stack)* 1a: Finalize financing 1b: Design and construct center 1c: Continue working with service opportunities that best address that best address that best address that complete gateway and corridor less. Complete Jackson corridor less: Roll out permanent CAT prosection provide targeted mental health safety resources 3a: Assess findings from pilot 3b: Roll out permanent CAT prosection provide targeted and approve community description. Update comprehensive emerging 4a: Update and adopt strategic plan 5a: Update and adopt strategic plan 5a: Update and adopt strategic plan 6a: Conduct survey of library houdes: Conduct strategic planning and less: Pilot programs and analysis to the Roll out permanent program. Complete La Vista Park	the providers to ensure a mix of some he needs of the corridor. For landscape beautification* Included a landscape beautification and scape beautification and scape beautification For energies and avoid inefficient and services and avoid inefficient and services and avoid inefficient and services plan for community emergency plan For energies to leverage the new facility and implementation In ping prevention program	ervices and (CAT) to t use of public	Implement targeted illegal dumping prevention program 7c: Operation Clean Sweep* COVID-19 Response 14a: Establish Graffiti Relief Program 14b: Launch and run Food Distribution Operation 14c: Launch and run Covid-19 Testing Site Operation 14d: Operate Long-term Partial Activation of EOC, including rapid rollout of Veoci 15: Create and implement Homeless Encampment Task Force Community Engagement Around Public Safety 16a: Conduct community engagement and public polling to understand community concerns 16b: Implement Policy Innovation Workshop to design potential policy solutions 17: Implement Census 2020 Community Engagement 18: Online Library Programming 19: Library Curbside Service 20: Tech Lending Library 21: Launch Bookmobile Program
	12a: Design La Vista Park12b: Construct La Vista Park			

Quality of Life

New Projects

- ✓ Operated long-term partial activation of the EOC, including rapid rollout of Veoci software
- ✓ Launched and operated Covid-19 Testing Site
- Launched and operated Food Distribution
- ✓ Launched vaccine operation
- ✓ Transitioned to online Library programming, launched curbside services, launched tech lending library, and designing bookmobile
- Created internal Homeless Encampment Task Force and response

Quality of Life

New Projects

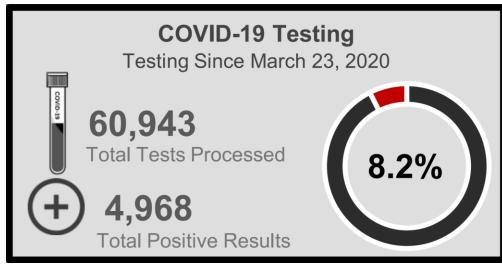
- ✓ Launched Operation Clean Sweep
- ✓ Implemented Census 2020 Community Engagement

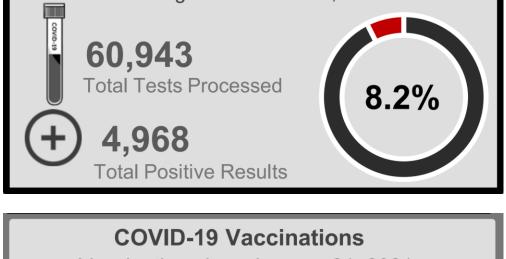
Community Safety Project:

- Conducted community engagement and public opinion polling to understand community concerns
- Created cross-departmental internal team
- Created Policy Innovation Workshop to design potential pilot solutions

Quality of Life

Successes and **Achievements**













Successes and Achievements

- Relief Fund provided cash grants to 650 families
- YFSB transitioned to telehealth platforms and provided services to 2,400 youth, as well as serving 154 youth in their expanded services program
- Police re-accreditation through CALEA
- South Hayward Youth and Family Center is at 100% DD
- 7,624 hours of mutual aid provided during fire season
- Library issued 2,000+ new cards, 3,000+ curbside pickups, lunch programs served 1,874 participants, 2,230 meals, 2,878 books
- Operation Clean Sweep rolled out in 6 of the 10 city districts



Considerations for 2021

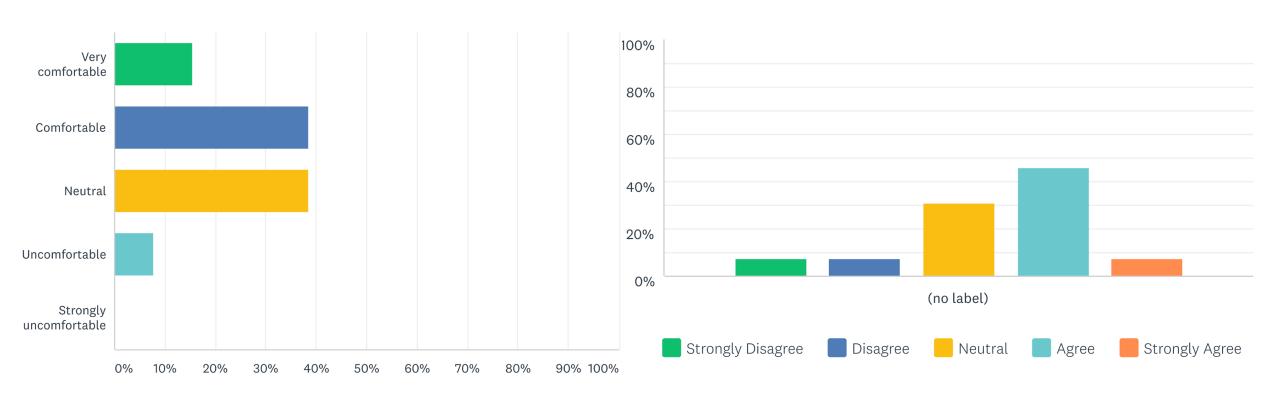
- Covid-19 response is ongoing
- The Policy Innovation Workshop on Community Safety will run from Feb 18 – Mid-April
 - > Recommendations on police programs and mental health response will stem from that workshop
- Ongoing bookmobile operations needs additional staff resources (Partial funding already provided by donor)
- The South Hayward Youth and Family Center project has a funding gap (fundraising is underway)



Survey Results

Comfort with draft revised project list:

Agreement with "Project listed in this section are still the best ones to achieve this priority":





Survey Results

Your Priorities

- #9 deals with youth and family services; need to determine changes needed in light of HUSD eliminating the SRO program
- More emphasis on policing and improved community relations
- Finish Tennyson Corridor
- Prioritize the Stack
- · Review what smoke stores can sell
- Item 3 is now about exploring, testing, and implementing alternate response teams
- Updated emergency services plan
- Need more info on CDEQA update re: La Vista Park
- Have Encampment Task Force transition into single City-Community working group
- CAP is not well created or administered
- CAT team not efficient or reliable
- Changes to YFSB should be on the back burner
- The library should be a priority
- Fire Plan a stronger priority
- Maintenance must be a priority

Delay
La Vista Park
SHYFC

Drop / Questions

How does the removal of the SRO program impact YFS?

Does it make sense to drop library assessment and strategic planning?

Fire plan still a priority?

Accreditation goal?



Additional Projects from Survey

- Implement pilot projects based on policy and innovation workshop (Project 16b)
- A plan to respond to community concerns with respect to policing (Project 16b)
- CAT to be part of a patrol team (Project 3a, 3b, 16b)
- Evaluate role and scope of HPD CAP (Project 8, 16b)
- To put in bike rack explore development of buffer fund for specific businesses and services to provide immediate relief for another one-month shutdown (Grow the Economy – Projects 15a and 15b)
- Explore forming Art and Culture Task Force (Council Work Session)
- Public safety and cleanliness are missing (Projects 7a, 7b, and 17c; and these are strategic priority projects above and beyond operational functions)



Activity: Dot Vote

You have **9** dots to vote on your favorite projects. Go ahead and type in your 9 project numbers into the chat box.

Mayor Barbara Halliday

P

Councilmember Elisa Márquez

Councilmember Aisha Wahab



Councilmember Mark Salinas

Councilmember Angela Andrews



Councilmember Francisco Zermeño

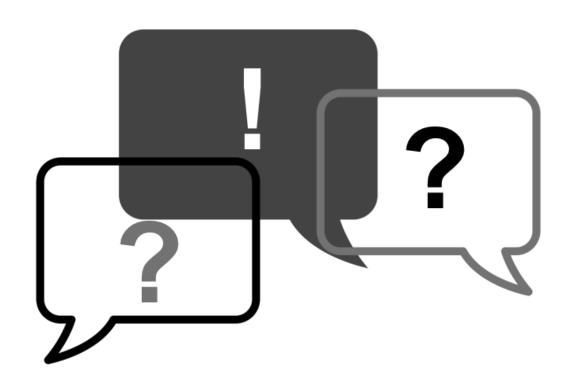
Councilmember Sara Lamnin



Fire		Police Library Maintenance Services						
On track to meet original deadline: 24%		Timeline Exten	ded/Shifted due to (Adde	d: 45%			
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Discussion



Next Steps

1. Summary of Themes

- Prioritize projects and align resources
- Staff needs Council's help to be successful

2. E-Team Members will:

- Take your feedback from this retreat, the survey, and the staff interviews to reprioritize the project lists
- E-Team will base their FY 2021/22 budget requests on achieving the revised project lists

Next Steps

Discussion of upcoming League of Women Voters forum on the City's priorities and designated Council representative to present

Questions

