Total Served

Since opening in November of 2019, 255 individuals have received services at the Navigation Center, including 44 residents on-site at the time of this staff reporting writing.

Since opening in February of 2021, 126 individuals have received services at the Annex, including 31 residents on-site at the time of this staff reporting writing.

Demographics

Across all HNC participants (current and exited), a majority are Black, African American, or African (n=147, 58%) followed by White (n=81, 32%). A majority of HNC participants identified as non-Hispanic/non-Latinx (n=199, 78%).

Across all Annex participants (current and exited), most are white (n=58, 46%) followed by Black, African American, or African (n=44, 35%). A majority of Annex participants identified as Annex participants identified as non-Hispanic/non-Latinx (n=89, 71%).





Across all HNC participants (current and exited), 50% are chronically homeless. Across all Annex participants (current and exited), 55% are chronically homeless and 42% are not chronically homeless (\sim 3% of Annex participants declined to state).

Exits

Across all exits from the HNC (n=211), a majority were to permanent housing (n=138, 65%). followed by exits to homeless situations (n=33 or 16%). Homeless situations are defined as 1) an emergency shelter, including hotel or motel paid for with emergency shelter voucher, or Runaway and Homeless Youth-funded Host Home shelter; or 2) a place not meant for

habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside). Of the 33 exits from the HNC to homeless situations, only 15% (n=5) were to a place not meant for habitation.

Across all exits from the Annex (n=95), a majority were to permanent housing (n=69 or 73%) followed by exits to homeless situations (n=10 or 11%). Of the 10 exits from the Annex to homeless situations, only three (10%) were to a place not meant for habitation.

Staff discussed with BACS why there is a high proportion of "lateral" exits from the program. BACS explained that sometimes residents will make later moves due to individuals applying for apartments or programs outside of the City of Hayward that require their last housing location within that same city. BACS may exit an individual from the program into another shelter that might be closer to their job, that may increase their probability of getting placement in a residential program in the city they applied for the program, or that may meet their family needs better.

Exits from the HNC to homeless situations are slightly higher than exits from the Annex to homeless situations at 16% and 11%, respectively. Exits from the HNC to permanent housing situations are lower than exits from the Annex to permanent housing situations, 65% and 73% respectively.



HNC and Annex Exits

Equity Analysis

Hayward, like the rest of Alameda County, continues to see disproportionately higher rates of homelessness among Black and African American residents compared to the total population. According to the 2022 Point-in-Time count, 29% of all surveyed homeless individuals in Hayward are Black or African American, compared to just 10% of the total population. Hayward also saw disproportionately higher rates of homelessness among Native Hawaiian/Other Pacific Islanders compared to the total population (10% and 2%, respectively).

In recognizing this disproportionality, disaggregated exit data for Black/African American/African participants can be found below for each program. Disaggregated exit data for Native Hawaiian/Other Pacific Islander has not been included as the sample size is too small to report without being identifiable.

HNC Exits among Black, African American, or African participants vs. Exits Among All Other Races



HNC Black/African American/African Exits

HNC Exits Across All Other Races (Excluding Black/African American/African)

Annex Exits among Black, African American, or African participants vs. Exits Among All Other Races



Annex Exits Across All Other Races (Excluding Black/African American/African)

Across both the HNC and Annex, Black/African American/African participants had higher rates of exits to permanent housing than all other races together. Additionally, across both the

HNC and Annex, Black/African American/African participants had lower rates of exits to homelessness than all other races together.