

HAYWARD CITY COUNCIL

RESOLUTION NO. 23-

Introduced by Council Member _____

RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE A PROFESSIONAL SERVICES AGREEMENT WITH NELSON NYGAARD CONSULTING ASSOCIATES, TO PROVIDE PARATRANSIT CONSULTING SERVICES FOR THE HAYWARD OPERATED PARATRANSIT (HOP) PROGRAM IN AN AMOUNT NOT-TO-EXCEED \$100,000

WHEREAS, voters approved the 20-year Measure BB half-cent transportation sales tax on November 4, 2014 and the funding agreement of the measure between the Alameda County Transportation Commission and the City of Hayward; and

WHEREAS, the full one-cent sales tax authorized by Measure BB began April 1, 2022, and will extend through March 31, 2045; and

WHEREAS, the HOP program is funded in its entirety by Alameda County Measure B/BB Direct Local Distribution, administered by Alameda County Transportation Commission; and

WHEREAS, the City's HOPO program is designed to complement and supplement the East Bay Paratransit service when it is unable to provide service or meet the needs of HOP participants who are seniors (70+) and people with certified disabilities; and

WHEREAS, HOP engages community partners to carry out all services through the Annual Paratransit Program Plan subject to Measure B/BB funding availability; and

WHEREAS, since the onset of the COVID-19 pandemic, the demand for paratransit services has changed and many HOP service partners, have had to adapt service delivery models in order to meet resident needs while maintaining safe practices; and

WHEREAS, staff continues to work with these agencies to safely resume services, but at the conclusion of FY 2021, the majority of HOP service providers did not meet their targeted goals; and

WHEREAS, due to these ongoing challenges and potential long-term impacts to public transportation and paratransit services, staff is recommending completing a comprehensive evaluation of the HOP program in order to evaluate existing conditions and HOP services to ensure compliance, identify current needs and service gaps, and determine initial implementation processes; and

WHEREAS, Nelson Nygaard Consulting Associates (Nelson\Nygaard) is a transportation planning firm committed to mobility, accessibility, and sustainability for all, with experience managing a wide range of multi-faceted paratransit programs

WHEREAS, Nelson\Nygaard coordinates, monitors, prepares reports, researches, advises Alameda CTC staff on funding programs for seniors and people with disabilities, and provides technical assistance to support the implementation of local paratransit programs, including city-based programs such as HOP; and

WHEREAS, Nelson\Nygaard is uniquely positioned to support local jurisdictions that administer city-based paratransit programs, such as the City of Hayward; and

WHEREAS, staff is requesting single source approval for Nelson\Nygaard to evaluate existing conditions and HOP services to ensure compliance, identify needs and service gaps, and identify initial implementation processes; and

WHEREAS, on April 5, 2022, Council adopted Resolution 22-079, approving the FY 2023 Measure B/BB Annual Paratransit Program Plan and budget, authorizing an additional \$100,000 from Fund 217 (Measure B Paratransit Operations) in FY 2023 for Research, Marketing, and Data Collection; and

WHEREAS, these funds are sufficient for the proposed evaluation; and

WHEREAS, program costs, including research marketing and data collection costs, are entirely offset by the City's Measure B/BB Paratransit special revenue fund derived from Measure B/BB sales tax revenues and this is no impact to the City's General Fund.

NOW, THEREFORE BE IT RESOLVED that the City Council of the City of Hayward hereby authorizes the City Manager to execute a single source professional services agreement with Nelson Nygaard Consulting Associates, to provide paratransit consulting services for the Hayward Operated Paratransit program in an amount not-to-exceed \$100,000, in a form to be approved by the City Attorney.

IN COUNCIL, HAYWARD, CALIFORNIA _____, 2022

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:
 MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: _____
 City Clerk of the City of Hayward

APPROVED AS TO FORM:

City Attorney of the City of Hayward