



DATE: December 1, 2020

TO: Mayor and City Council

FROM: CIO/Director of Information Technology

SUBJECT: Adopt a Resolution Authorizing the City Manager to Negotiate and Execute an Agreement with Axon Enterprise, Inc. for Renewal of the Body Worn Camera Program in an Amount not to Exceed \$191,000 Per Year

RECOMMENDATION

That Council adopts a resolution (Attachment II) authorizing the City Manager to execute an agreement with Axon Enterprise, Inc. for the renewal of the Body Worn Camera Program.

SUMMARY

Staff is seeking an extension of the Hayward Police Department's contract with Axon Enterprise, Inc. for the Body Worn Camera Program, which has been in place for over five years. The contract extension would cost \$190,000 per year and is already incorporated in the City's annual General Fund budget.

BACKGROUND AND DISCUSSION

The Hayward Police Department has been utilizing Axon's Body Worn Camera Program and software for over five years and is seeking to renew the contract. The body worn camera program consists of body cameras, docking stations to upload data, and a FBI Criminal Justice Information Services (CJIS) certified cloud-hosted platform to host the data.

Body worn cameras provide a layer of accountability and transparency desired by the public as well as the City. Desired features and ease of use of the product in a high-demand environment were selected as two of the primary factors in choosing Axon as the body worn camera vendor and this has remained true throughout the life of the contract. Uploading, categorizing, and viewing digital evidence on the CJIS certified cloud-hosted platform, Evidence.com, has remained seamless throughout the life of the contract. This integration eliminates the unnecessary time of manually uploading video files at the end of a shift so officers can focus on writing reports or other end of shift duties.

There are a number of key elements related to the program to highlight that demonstrate Axon's commitment to providing state of art technology that meets strict law enforcement data requirements.

Product Features

Axon Body Video Camera

- Video playback on iOS and Android mobile devices in the field
- Retina Low Light capability sensitive to less than 1 lux
- 12+ hours of battery operation per shift
- 143-degree lens
- Pre-record buffer: Video recorded with Axon's solution includes a thirty-second pre-event buffer that can capture the key events leading up to the incident. This public safety tool fills in this critical gap of time that can provide critical evidence to be used in the prosecution of criminal and civil cases.

Evidence.com Data Management System

- Software as a Service (SaaS) delivery model that allows agencies to manage and share digital evidence
- Reliability: Fault- and disaster-tolerant infrastructure in at least four redundant US data centers
- Chain-of-Custody: Audit logs automatically track all system and user activity.
- Application and data protected by a CJIS and ISO 27001 compliant information security program
- Evidence.com integration: Axon's docking station allows the video evidence captured in the field to easily upload into Evidence.com. Evidence.com is a secure, cloud-based, data warehouse used to upload, view, track, and manage digital evidence. Within Evidence.com, access to evidence is controlled by a user hierarchy and all actions within the system are tracked and logged. This validates that the evidence follows the strict right to know and need to know protocols and protects the data from unauthorized access. Evidence.com provides agencies the flexibility to set different retention periods for routine data, as well as categorize non-routine data that can adhere to alternate retention periods.

Data Security

Data from this program is stored in Evidence.com, which is a CJIS certified cloud-hosted system that must adhere to the FBI CJIS Security Policy. This policy provides a set of security requirements to protect and safeguard Criminal Justice Information (CJI) used by law enforcement. There are thirteen policy areas that cover a range of requirements including security training, personnel and physical security, and data protection and integrity and all must be met to achieve CJIS certification.

Axon's solution is CJIS certified and since the data is hosted in the cloud, must also adhere to CJIS core cloud requirements to maintain data security standards. The data must comply with all aspects of CJIS security policy 5.8 standards that governs media protection and covers media storage, access, transport, sanitation, and disposal. In addition, encryption of data at

rest and in transit, data redundancy and stipulations for limited and controlled access are all required with the CJIS standard.

Data Auditing and Ownership

CJIS Policy Area 4 - Auditing and Accountability governs data auditing guidelines and requirements as well as defines the events and the content that must be included to be CJIS certified. Date/Time, component, type, user, and outcome make up the required audit record for reference. The contract also stipulates that the City is the owner of the data and the vendor may not share or resell the data, which complies with the requirements of the City.

FISCAL IMPACT

The City's current contract for the body worn program is approximately \$187,000 per year. The City and Axon Enterprise, Inc. have negotiated to maintain the cost of the new contract near its current amount for the duration of the contract, which keeps costs predictable over the lifespan. The proposed contract amount is approximately \$191,000 each year of the five-year term and this is included in the Information Technology Department's annual Operating Budget.

Axon is the sole manufacturer for Axon brand products, the sole distributor of all Axon brand products in the USA, and is also the sole provider of the Evidence.com data management services. The City has researched the body camera marketplace and the results have shown there is no another product that offers a competitive offering to what is provided in the Axon package. This product fits the needs of the Police Department and plays a significant part in providing a safe, secure, and transparent environment for the City of Hayward.

STRATEGIC ROADMAP

This agenda item is a routine operational item and does not relate to any of the six priorities outlined in the Council's Strategic Roadmap.

NEXT STEPS

If Council approves this item, staff will proceed with the negotiation, execution, and renewal of the contract with Axon Enterprise, Inc. for the Body Worn Camera Program.

Prepared by: Nathaniel Roush, IT Manager

Recommended by: Adam Kostrzak, CIO / Director of Information Technology

Approved by:



Kelly McAdoo, City Manager