



CITY OF HAYWARD

Hayward City Hall
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Cover Memo

File #: CONS 18-365, **Version:** 1

DATE: June 5, 2018

TO: Mayor and City Council

FROM: Assistant City Manager

SUBJECT

Approval of FY 2018 - 2019 Measure B/BB Annual Paratransit Program Plan

RECOMMENDATION

That the Council:

- 1) Adopts the resolution authorizing the appropriation of FY2018-2019 Measure B/BB funds to the Annual Paratransit Program Plan, including the continued provision of the following programs:
 - a. Hayward Operated Paratransit (HOP) Taxi
 - b. Alzheimer's Services of the East Bay transportation program for individuals with dementia
 - c. Travel Training
 - d. Accessible Car-Sharing Program
 - e. Meals-on-Wheels Meal Delivery
 - f. Volunteer Driver Program
- 2) Authorizes the City Manager to execute service agreements with the following organizations for the continued provision of Measure B/BB funded Paratransit services:
 - a. St. Mini Cab, Inc.
 - b. A-Paratransit
 - c. Alzheimer's Services of the East Bay (ASEB)
 - d. Community Resources for Independent Living (CRIL)
 - e. Services Opportunities for Seniors (SOS)
 - f. LIFE Eldercare /VIP Rides
- 3) Authorizes the City Manager to execute a Joint Powers Agreement with the City of Fremont and LIFE Eldercare for the paratransit concierge program pilot partnership with LYFT.

SUMMARY

The HOP program engages subcontractors to carry out all services in its Annual Paratransit Program Plan subject to Measure B/BB pass-through funding availability. The program currently operates five programs for seniors and people with disabilities with transportation needs:

- 1) St. Mini Cab: same day taxi service;
- 2) Alzheimer's Services of the East Bay (ASEB): adult day program;

- 3) Community Resources for Independent Living (CRIL): travel training and van share;
- 4) LIFE Eldercare: volunteer driver program; and
- 5) SOS Meals on Wheels; senior meal delivery program.

This report also includes updates on four pilot projects, which include the Crescendo Needs Assessment, the CRIL / Getaround Van share project, the LYFT project, and the HOP Database update.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	Resolution - FY 2018 -2019 Paratransit Program Plan