



# CITY OF HAYWARD

Hayward City Hall  
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## Cover Memo

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**DATE:** February 19, 2020

**TO:** Community Service Commission

**FROM:** Community Services Manager

### **SUBJECT**

Review of Approved City of Hayward Three-Year Strategic Roadmap (Fiscal Year 2021- Fiscal Year 2023)

### **RECOMMENDATION**

That the Commission review the City of Hayward Three-Year Strategic Roadmap (Attachment II).

### **SUMMARY**

On December 17, 2019, staff presented a draft three-year strategic roadmap to City Council. This roadmap incorporated feedback from two Council work sessions (May 11, 2019 and October 7, 2019) and staff and community feedback gathered from May through December 2019. Additional background information on the strategic roadmap can be found online from the December Council work session.

During the December work session, Council provided initial feedback on the roadmap. Due to limited time at this work session, Council was invited to provide comments to the City Manager on the strategic roadmap through January 5, 2020. Staff returned to Council on January 14, 2020, to present an updated roadmap responsive to and inclusive of Council's feedback.

During the January 14, 2020 work session, Council provided additional feedback, including an additional project to evaluate the options for adding restrooms to Heritage Plaza, which has been included under Support Quality of Life. On January 28, 2020 Council approved the Three-Year Strategic Roadmap, found in Attachment II.

### **ATTACHMENTS**

Attachment I - Staff Report

Attachment II - Strategic Roadmap