



# CITY OF HAYWARD

Hayward City Hall  
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[www.Hayward-CA.gov](http://www.Hayward-CA.gov)

## Cover Memo

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**DATE:** January 24, 2017

**TO:** Mayor and City Council

**FROM:** City Manager

**SUBJECT**

Overview of 2016 Resident Satisfaction Survey Results

**RECOMMENDATION**

That the City Council receives and provides comments on this report and the accompanying presentation.

**ATTACHMENTS**

Attachment I Staff Report

Attachment II Survey Results Topline Report