



# CITY OF HAYWARD

Hayward City Hall  
777 B Street  
Hayward, CA 94541  
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## Cover Memo

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**File #:** CONS 23-387, **Version:** 1

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**DATE:** June 20, 2023

**TO:** Mayor and City Council

**FROM:** Director of Public Works

### **SUBJECT**

Adopt a Resolution Authorizing the City Manager to Enter into a Contract with Aclara Technologies LLC for Sole Source Purchase of AclaraONE Software Upgrade Services for the Advanced Metering Infrastructure (AMI) Implementation Project for a Period of Three Years with Two, One-Year Options to Extend in an Amount Not-to-Exceed \$416,400

### **RECOMMENDATION**

That Council adopts a resolution (Attachment II) authorizing City Manager to negotiate and execute an agreement and sole source purchase with AclaraONE software upgrade services for the AMI Implementation Project for a period of three years with two options to extend in an amount not-to-exceed (NTE) \$416,400.

### **SUMMARY**

All 36,000 water meters in the Hayward Water System are equipped with Advanced Metering Infrastructure (AMI) technology, which transmits meter reads to an online internal-facing portal. This internal-facing portal is provided by Aclara Technologies LLC (Aclara) and allows City staff to view and manage City-wide consumption data. Aclara is phasing out the current iteration of this software, STAR Network Control Computer (NCC), and requiring their Utility customers, including the City of Hayward, to upgrade to their new software, AclaraONE. AclaraONE will provide improved functionality including increased ease of navigation for staff, new GIS features, and improved reporting functionality, among other added features. Staff are seeking authorization to implement the required software upgrade. Staff seeks a three-year contract, with options to extend up to two additional years, in an amount NTE \$416,400.

### **ATTACHMENTS**

Attachment I Staff Report  
Attachment II Resolution

