



CITY OF HAYWARD

Hayward City Hall
777 B Street
Hayward, CA 94541
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Cover Memo

File #: CONS 19-378, **Version:** 1

DATE: May 21, 2019

TO: Mayor and City Council

FROM: CIO/Director of Information Technology

SUBJECT

Authorize the City Manager to Negotiate and Execute an Agreement with Lookingpoint for Next Care Complete Services in the Amount of \$105,600 Annually

RECOMMENDATION

That Council adopts the attached resolution authorizing the City Manager to execute an agreement with Lookingpoint for Next Care Complete services in the amount of \$105,600 annually.

SUMMARY

The City of Hayward currently partners with Lookingpoint using their Next Care Complete services to provide active management and monitoring of critical IT network infrastructure. Lookingpoint Next Care Complete provides network support, infrastructure monitoring, vendor liason, and security upgrades with bi-weekly service reviews and a yearly best practice review. Authorizing the City Manager to execute this agreement will not require an additional budget appropriation.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	Resolution