



# CITY OF HAYWARD

Hayward City Hall  
777 B Street  
Hayward, CA 94541  
www.Hayward-CA.gov

## Cover Memo

---

**File #:** CONS 21-546, **Version:** 1

---

**DATE:** November 2, 2021

**TO:** Mayor and City Council

**FROM:** CIO/Director of Information Technology

### **SUBJECT**

Adopt a Resolution Authorizing the City Manager to Negotiate and Execute an Agreement with Tyler Technologies for Migration of Munis Enterprise Resource Planning to a Cloud-Hosted Platform for a Three-Year Term with Two One-Year Options in an Amount Not-to-Exceed \$414,000 Annually

### **RECOMMENDATION**

That Council adopts a resolution (Attachment II) authorizing the City Manager to execute an agreement with Tyler Technologies for the migration of Munis Enterprise Resource Planning (ERP) to a cloud-hosted platform for a three-year term with two one-year options to extend in an amount not-to-exceed \$414,000 annually.

### **SUMMARY**

Munis ERP software manages a wide range of functions for the City including payroll, accounting, budget, purchasing, revenue, utility billing, human resources, business license, permits, and inspections. Staff is seeking authorization to spend funds to migrate Munis ERP from its current physical data center location to a cloud-hosted platform. The City has used and housed Munis ERP in its data center since 2013. Over the past decade, there has been a major shift of hosting enterprise software such as Munis ERP, to the cloud to achieve increased availability of applications, consistent and frequent data backups, and speedy emergency data recovery versus using smaller local data room resources that can be constrained by size or lack of technical expertise. Migrating Munis ERP to a cloud-hosted platform aligns with the City's cloud-first philosophy and offers state of the art, secure technology infrastructure coupled with 24x7 application access at a predictable cost that can grow as the needs of the City grow.

### **ATTACHMENTS**

Attachment I	Staff Report
Attachment II	Resolution