



CITY OF HAYWARD

Hayward City Hall
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Cover Memo

File #: CONS 18-491, **Version:** 1

DATE: July 17, 2018

TO: Mayor and City Council

FROM: Director of Utilities and Environmental Services

SUBJECT

Report and Special Assessment for Delinquent Sewer Bills and Water Bills Incurred by Property Owners

RECOMMENDATION

That the City Council adopts the attached resolution (Attachment II) confirming the report and assessment for delinquent water bills and sewer bills, and authorizing the delinquent changes to become a special assessment against the properties if not paid by August 1, 2018.

SUMMARY

The City provides water and sewer services to almost all residents and businesses within the City limits. In addition to in-City customers, Hayward provides sewer service to about 900 "sewer-only" customers, mainly located in unincorporated Alameda County. Overall, customers pay their water and sewer bill in a timely manner; however, there are some past due accounts that become subject to collection. In November 2012, Council approved collection of delinquent water service and sewer service charges by way of special assessments on property tax rolls. Historically, this method of cost recovery has been an effective tool, benefiting both the City and rate payers. This report presents delinquent water bills and sewer bills for calendar year 2017 and the amounts that are to be placed as a special assessment on the property tax rolls.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	Resolution
Attachment III	List of Delinquent Water and/or Sewer Charges to be Special Assessed