



CITY OF HAYWARD

Hayward City Hall
777 B Street
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Cover Memo

File #: CONS 21-303, **Version:** 1

DATE: June 15, 2021

TO: Mayor and City Council

FROM: Director of Public Works

SUBJECT

Adopt a Resolution Approving Waste Management of Alameda County's Plan to Adjust Recycling Rates for Multi-Family Customers and Issue Refunds for Overcharges

RECOMMENDATION

That Council adopts a resolution (Attachment II) approving Waste Management of Alameda County's plan to adjust recycling rates for bin service for multi-family customers and issue refunds for overcharges.

SUMMARY

The City holds a franchise agreement with Waste Management of Alameda County (WMAC) to provide solid waste, recycling, and organic materials collection, and processing services. In early 2021, staff and WMAC discovered that some larger Hayward multi-family property accounts may have been overcharged for recycling services for about the last four years. The overcharge and the amount have been confirmed and WMAC is prepared to reimburse these fifty-nine customers a total of \$533,237.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	Resolution
Attachment III	Rebate Table