



# CITY OF HAYWARD

Hayward City Hall  
777 B Street  
Hayward, CA 94541  
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## Cover Memo

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**File #:** CONS 21-303, **Version:** 1

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**DATE:** June 15, 2021

**TO:** Mayor and City Council

**FROM:** Director of Public Works

### **SUBJECT**

Adopt a Resolution Approving Waste Management of Alameda County's Plan to Adjust Recycling Rates for Multi-Family Customers and Issue Refunds for Overcharges

### **RECOMMENDATION**

That Council adopts a resolution (Attachment II) approving Waste Management of Alameda County's plan to adjust recycling rates for bin service for multi-family customers and issue refunds for overcharges.

### **SUMMARY**

The City holds a franchise agreement with Waste Management of Alameda County (WMAC) to provide solid waste, recycling, and organic materials collection, and processing services. In early 2021, staff and WMAC discovered that some larger Hayward multi-family property accounts may have been overcharged for recycling services for about the last four years. The overcharge and the amount have been confirmed and WMAC is prepared to reimburse these fifty-nine customers a total of \$533,237.

### **ATTACHMENTS**

Attachment I	Staff Report
Attachment II	Resolution
Attachment III	Rebate Table