

CITY OF HAYWARD

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Cover Memo

File #: RPT 17-075, Version: 1

DATE: May 17, 2017

TO: Council Budget and Finance Committee

FROM: City Manager

SUBJECT

Review of Potential Focus Group Follow-up to 2016 Resident Satisfaction Survey **RECOMMENDATION**

That the Council Budget and Finance Committee receives a report from Godbe Research on potential focus group follow-up to the 2016 Resident Satisfaction Survey and provides direction to staff on potentially pursuing this option.

ATTACHMENTS

Attachment I Staff Report

Attachment II 2016 RSS Topline Report

Attachment III Godbe Proposal