



CITY OF HAYWARD

Hayward City Hall
777 B Street
Hayward, CA 94541
www.Hayward-CA.gov

Cover Memo

File #: RPT 19-246, **Version:** 1

DATE: March 20, 2019

TO: Council Budget and Finance Committee

FROM: City Manager

SUBJECT

Review of the 2019 Draft Biennial Resident Satisfaction Survey Questions

RECOMMENDATION

That the Committee receives and provides comments on this report and the 2019 draft resident satisfaction survey questions.

SUMMARY

The updated Resident Satisfaction Survey has been prepared by Fairbank, Maslin, Maullin, Metz & Associates, FM3, of Oakland, California and is scheduled to be deployed in late March/early April with results to be presented to the full City Council on April 30, 2019. Staff is requesting Committee feedback on the draft survey questions.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	Draft Survey Questionnaire