



CITY OF HAYWARD

Hayward City Hall
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Cover Memo

File #: ACT 21-079, **Version:** 1

DATE: September 15, 2021

TO: Council Budget and Finance Committee

FROM: City Manager

SUBJECT

Review of the 20121 Draft Biennial Resident Satisfaction Survey

RECOMMENDATION

That the Committee receives and provides comments on this report and the 2021 draft Resident Satisfaction Survey questions.

SUMMARY

The updated Resident Satisfaction Survey is being prepared by Fairbank, Maslin, Maullin, Metz & Associates (FM3), of Oakland, California, and is scheduled to be deployed in late September/early October with results to be presented to Council in late October/early November 2021. Staff is requesting Committee feedback on the draft survey questions.

ATTACHMENTS

Attachment I	Staff Report
Attachment II	2021 City of Hayward Community Survey Draft (to be distributed by Tuesday, September 14)
Attachment III	Proposal for Community Survey Research for the City of Hayward