

HAYWARD CITY COUNCIL

RESOLUTION NO. 26-____

Introduced by Council Member _____

RESOLUTION AUTHORIZING THE CITY MANAGER TO NEGOTIATE AND EXECUTE AN AMENDMENT TO THE AGREEMENT WITH ONWARD HEALTH, INC. FOR PARATRANSIT SERVICES TO EXTEND THE AGREEMENT TERM THROUGH JUNE 30, 2029 AND INCREASE THE NOT-TO-EXCEED AMOUNT TO \$9 MILLION, AND APPROPRIATING \$7,024,970 IN MEASURE BB FUNDING FOR THIS PURPOSE

WHEREAS, the City of Hayward operates the Hayward Operated Paratransit (HOP) program to provide non-ADA paratransit services to eligible seniors and adults with disabilities residing in Hayward and unincorporated mid-County; and

WHEREAS, HOP is funded exclusively by the Alameda County Measure BB sales tax through Direct Local Distribution (DLD) funds dedicated to non-ADA paratransit services; and

WHEREAS, the City Council of the City of Hayward by Resolution No. 24-262, dated December 17, 2025, authorizing the City Manager to enter into an agreement with Onward Health, Inc. (“Onward”) for Fiscal Year 2025–2026 paratransit services with a not-to-exceed amount of \$880,613; and

WHEREAS, the City Council of the City of Hayward by Resolution No. 26-012, dated February 17, 2026, authorizing the City Manager to execute a contract amendment with Onward for Fiscal Year 2025–2026 paratransit services to increase the a not-to-exceed amount to \$1,975,030; and

WHEREAS, Fund 214 (Measure BB) reserve balance has sufficient reserves to support this agreement, with an available fund balance of \$5,045,293 as of December 31, 2025; and will continue to receive Measure BB Sales Tax Direct Local Distribution allocated by the Alameda County Transportation Commission through 2045, estimated to be approximately \$2 million each year in Fiscal Years 2026-27, 2027-28, and 2028-29;

WHEREAS, Onward is the primary provider for HOP ride services and will continue to be the provider for at least a five-year contract to ensure the continuous service delivery and program stability;

WHEREAS, staff are closely monitoring expenditures and program growth alongside

